1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources: The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
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1A-1. CoC Name and Number: PA-509 - Eastern Pennsylvania CoC

1A-2. Collaborative Applicant Name: Commonwealth of Pennsylvania - Department of

Community and Economic Development

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Commonwealth of Pennsylvania - Department of

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1B. Continuum of Care (CoC) Engagement

Instructions:

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings;
- 2. voted, including selecting CoC Board members; and
- 3. participated in the CoC's coordinated entry system.

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	Yes	Yes	Yes
Local Jail(s)	Yes	Yes	No
Hospital(s)	Yes	Yes	Yes
EMS/Crisis Response Team(s)	Yes	Yes	Yes
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

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Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	Yes	Yes	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	Yes
LGBT Service Organizations	No	No	No
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	No
Substance Abuse Advocates	Yes	Yes	No
Other:(limit 50 characters)			
Federal and State Govt Staff	Yes	Yes	Yes
Veterans Service Orgs	Yes	Yes	Yes
Faith Based Orgs	Yes	Yes	Yes

1B-1a. CoC's Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)
- 1)The organizational structure of the Eastern PA CoC includes a Governing Board, 5 Regional Homeless Advisory Boards (RHABs) each covering a portion of the CoC's 33 counties, Committees & Subcommittees. Two co-chairs of each RHAB are also on the Gov Board, ensuring a two-directional top-down & bottom-up communication structure for soliciting input, considering opinions from a broad array of orgs/ individuals & communicating decisions back out to the CoC. Each RHAB includes a diverse range of members working to prevent/end homelessness in their communities, including veteran services, DV providers, local/county gov, service providers, PHAs, people w/ lived experience, among others.
- 2)The CoC hosts two annual membership meetings, events & trainings throughout the year. The RHABs also meet monthly. Public meetings & other CoC-sponsored events/trainings are announced during these meetings. In addition, meetings/events of the CoC are posted on the CoC website,

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Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

announced via email & posted on Workplace by Facebook, CoC's social media. 3) The full CoC mtgs, RHAB structure & Committees provide Board with monthly opportunities to gather information from the CoC. Board uses this input to inform the CoC's direction/operation. Input also informs training priorities to ensure the CoC leadership/members/stakeholders have the opportunity to learn about best practices to address homelessness. April 2019 CoC membership meeting included discussion/input around the use of the full SPDAT for program enrollment, housing planning/ case management. Following discussion, use of SPDAT was incorporated into written standards.

4)CoC providers' staff are trained to engage those w/ disabilities & provide materials, including leases in large print, Braille & in multiple languages. All materials are circulated in PDF & are available on the CoC website. Reasonable accommodations are provided as needed. CoC meetings are held in accessible locations & streamed via Workplace Live (by Facebook).

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;
- 2. how the CoC communicates the invitation process to solicit new members;
- 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
- 4. how often the CoC solicits new members; and
- 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC. (limit 2,000 characters)
- 1)Membership is established via a membership form, available year-round on the CoC website. Upon registering as a member, individuals are connected to the CoC's Workplace by Facebook page & added to the CoC's email distribution list (Mailchimp). In addition, membership can be established through participation at the regional level via the (5) Regional Homeless Advisory Board meetings.
- 2)Membership is announced/ encouraged at semi-annual CoC meeting & frequently discussed during monthly regional meetings. The five RHABs solicit for new members, based on local/regional gaps in representation. CoC staff attend local RHAB and community meetings to share about the CoC including membership information. Additionally, CE regional managers are continually growing system capacity by engaging referral partners who are then also brought into the CoC's fold & encouraged to become members.
- 3) Accessible materials (PDF) are available on the CoC website. Workplace by Facebook social media, Mailchimp email service & CoC website each provide accessible electronic formats. Meetings are held in accessible buildings/locations & live-streamed and recorded. The CoC will honor accessibility requests.
- 4)New members are solicited year-round through announcements, local RHAB meetings, semi-annual CoC meetings, and outreach to local stakeholders who are actively recruited as part of a local/regional response to homelessness. 5)The CoC's membership form asks about current/prior homelessness. This information has been used to ID & engage individuals with lived experience for leadership positions at both the regional & Board level. The CoC's Board

Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

includes five voting positions for individuals with lived experience, which allows for one representative from each of the CoC's five regions. The Chair of the CoC's Governance & Membership Committee conducts special outreach to ensure the Board always has at least one member with lived experience at all times.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
- 3. the date(s) the CoC publicly announced it was open to proposal;
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.

(limit 2,000 characters)

- 1)The CoC issued three RFPs for the FY2019 CoC Competition. Each RFP was posted on the CoC's website, announced on the CoC's Workplace by Facebook page & distributed via email. CoC members/partners were encouraged to share the RFP materials with other local agencies who may be interested. Two of the three RFPs were specific to the DV Bonus. The state's DV Coalition (PCADV), the DV RRH Bonus project applicant, shared the RFP for RRH subrecipients with their membership. RFP's included instructions to submit the completed application via Survey Gizmo website. All three RFPs included language "Additional consideration will be given to agencies that have not previously received CoC funding". Tech Asst was made available to new applicants to submit a competitive application for eligible activities & eligible households. The FY2019 Consolidated Application includes two orgs under the CoC Bonus not currently receiving CoC funding, as well as four subrecipients for the DV RRH Bonus not previously funded through the CoC.
- 2)The process to determine if a new project application will be included in the CoC's FY2019 Consolidated Application is implemented by the CoC's Funding Committee. Preliminary Applications were reviewed by the CoC consultant. Applicants were given an opportunity to address any concerns prior to the Funding Committee's review & scoring of the application. A standardized scoring tool is used, which includes an evaluation of organizational outcomes. If an applicant is not CoC-funded, other data is pulled from HMIS (e.g. ESG, SSVF, etc) to score the application where possible.
- 3)The CoC announced the availability of funding via three RFPs on August 16th with applications due August 30th.
- 4)Accessible materials (PDF) are available on the CoC website, distributed via email and posted on the CoC's Workplace by FaceBook social media page. If

technical assistance is needed to apply for new project funding, reasonable accommodations are provided as needed. 5-N/A

1C. Continuum of Care (CoC) Coordination

Instructions:

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	

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1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:

- 1. consulted with ESG Program recipients in planning and allocating ESG funds:
- 2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
- 3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates. (limit 2,000 characters)
- 1)DCED is the State ESG Recipient, serves as the CoC's Collaborative Applicant and holds a seat on the CoC Board. DCED facilitated an ESG application workgroup in 2019 to further align ESG with the CoC established priorities. The input included how best to incorporate a Housing First model, evaluation of projects, coordination of systems, and the prioritization of ESG eligible activities- Street Outreach, Housing Locator services & Rapid Rehousing. DCED is a member of the CoC's ad-hoc committee working on CoC/ESG written standards.

The City of Allentown is the CoC's other ESG recipient. A rep of the City's ESG program attends meetings of the Lehigh Valley RHAB. Coordination between Allentown's ESG funding & the CoC occurs at the regional level, where reps present the plan to RHAB/CoC members for input & sign-off.

2)DCED developed an evaluation checklist for ESG applicants that apply for

- competitive funding within the CoC's jurisdiction. Board members complete the checklist, which reviews & evaluates each applicant's performance & participation in the CoC. The checklist generates a score that is incorporated in the applicant's overall score & ranking. DCED also uses performance data generated from HMIS in the evaluation of projects. In 2019, the Data Committee updated the CoC's project monitoring plan, which includes performance goals for ESG/CoC projects & a process for quarterly evaluation.
- 3)To inform the Con Plan, DCED reviewed statewide and regional needs and programmatic changes with Regional Housing Advisory Committees (RHACs). RHAC members are appointed by the PA DCED Secretary & include members of the CoC's Gov Board. DCED regularly engages CoC membership to identify community needs & priorities for the Con Plan. As the Coll App & HMIS Lead, DCED has access to all data needed for the Con Plan. The CoC provides county-level HIC & PIT data to the other 12 Con Plan jurisdictions. Con Plan meetings are attended by CoC providers in those jurisdictions.

1C-2a. Providing PIT and HIC Data to Yes to both Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

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1C-2b. Providing Other Data to Consolidated Yes Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

- 1. the CoC's protocols, including protocols for coordinated entry and the CoC's emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)
- 1)The CoC has adopted an amended version of the HUD Emergency Transfer Plan Template. The CoC's Transfer Plan prioritizes safety and incorporates trauma-informed, victim-centered services, directing the provider to act as quickly as possible to address the Households request. As needed, the case mngr working with the Survivor HH will contact Coord Entry (CE) to request an emergency transfer. The CE Manager will work with the case mngr to ID an opening within the immediate community and/or a different location within the CoC's 33-counties.

CE operators are trained on providing trauma-informed, victim-centered services. CE staff will work expeditiously to address the survivor's safety needs by providing connections to new housing resources, based on individual's circumstances, needs & preferences. CES has DV intake protocol to ensure all entry points are consistently confidentially assisting survivors. 2)CÉ operators work in partnership w/ DV providers throughout the CoC. In order to maintain confidentiality CE conducts an anonymous DV Intake, which allows for no PII to be collected & secures additional client consent (a non-IDing number & optional password are assigned to the record). This process also allows for the person to be contacted through a third-party (eg. DV case manager). In addition to resources available through the DV system, this established process adds DV survivors to the CE Community Queue, ensuring equal access to all ESG/CoC/DOJ/HHS or other homeless asst. CE operators refer HHs to DV shelters as needed through established protocols. After a successful CE/DV integration pilot, the CoC created a dedicated DV CE Specialist in 2019, which has furthered the CoC's efforts to provide safetyfocused victim-centered services. DV Providers on the CoC Gov Board & CE Committee ensure that the CoC's policies, procedures & operations are planned/implemented in consideration of the safety & confidentiality of DV survivors.

1C-3a. Training-Best Practices in Serving DV Survivors.

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Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence. (limit 2,000 characters)
- 1)The CoC provides annual training for CoC project staff on safety & best practices in serving survivors of DV. The CoC provided required training in two locations for all CoC funded agencies on May 21+22, 2019 on CoC eligibility in partnership with PA Coalition on Domestic Violence (PCADV), which included training on identifying & serving individuals under category 4, lethality & danger risk assessments for persons fleeing DV & best practices in DV assessments. In addition, the CoC & PCADV provided training to all CoC members/stakeholders on 9/12/18 on best practices for serving DV survivors, including safety & planning protocols. The training, to be provided annually with the next training provided this Fall, was required for all ESG/CoC-funded organizations. In addition, PCADV presented on the CoC's PIT webinar on 12/12/18 to provide training on best practices for engaging individuals during the PIT count who indicate that they are fleeing DV. PCADV is implementing a DV Housing First system, which will include significant training & tech asst for DV project staff throughout the CoC, including trainers from NASH on 9/23/19. DV Housing First expands/complements best practices in use by all providers within the CoC, while increasing the CoC's overall capacity to serve survivors, prioritizing safety & while maximizing client choice. 2)CE staff also participated in the above referenced trainings & receive DV specific training annually. CE is operated in partnership with DV orgs. Through existing protocols, CE staff & DV providers work together to provide confidential trauma-informed victim-centered services. In addition, ongoing training is provided around CE protocols for DV. The Coordinated Entry Consultant provides ongoing training & revisions to CE policies/procedures to ensure operations/protocols protect survivors of DV. The DV Housing Specialist from PCADV serves on the CoC CES Committee and provides annual training recommendations for CE Specialists.

1C-3b. Domestic Violence-Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

De-identified data from a comparable database is used to: add households to the CE Community Queue for access to resources; evaluate CoC-funded projects; track service delivery of ESG funding; provide data for the CAPER; and has most recently been used to provide data to inform the 2019 CoC application. The CoC has entered into partnerships with several DV providers in the service region to field the VI-SPDAT CE screening tool outside of HMIS & provide scores/relevant notes on specific needs of Survivors to CE Regional Managers. These Managers then use anonymous client profiles in HMIS to ensure DV Survivors are prioritized on the on the Queue for housing placement.

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Through an analysis of data pulled from DV comparable databases in July 2019, as well as an analysis of CE data, the CoC has the ability to better understand the needs of DV survivors. Examples include the following:

- the # of DV survivors in shelter in each region of the CoC
- the rate at which DV survivors receiving services are also in shelter
- the rate at which DV survivors access services through CE & the rate of housing placement through the CE Queue
- the # of survivors presenting with disabilities, including physical & cognitive/intellectual disabilities
- areas where additional coordination may be needed to address specialized needs, such as aging, children & youth, LGBT
- additional opportunities to meet the needs & expand available housing options, for example if the survivor is also a youth, veteran or family HH, there may be specialized resources available.

As DV RRH is implemented throughout the CoC, data from comparable databases will be examined to determine if changes to the CoC's written standards are needed to better serve survivors.

The CoC is committed to continuing & expanding the use of de-identified survivor data to inform community needs. PCADV was awarded funding is being used to further increase CoC-DV data sharing efforts for more integrated planning.

*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC's geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Monroe County Housing Authority	44.00%	Yes-Both	No
Housing Authority of Centre County	21.00%	Yes-HCV	No

1C-4a. PHAs' Written Policies on Homeless Admission Preferences.

Applicants must:

- 1. provide the steps the CoC has taken, with the two largest PHAs within the CoC's geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
- 2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

The CoC has positive relationships with many of the 36 PHAs in the geographic

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area. PHAs are the Applicant for 14 of 79 projects included on 2019 Priority Listing.

In addition to the PHAs listed in the chart above, 10 additional PHA's reported a homeless preference for HCV or Public Housing (Cumberland County PHA, Clinton County PHA, Franklin County PHA, Lycoming County PHA, Schuylkill County PHA, Snyder County PHA, Union County PHA, Northumberland County PHA, Mifflin County PHA, Tioga and Bradford County PHA). Two PHAs also reported significant new admissions of people experiencing homelessness during FFY18: Clinton County HA (17%) and Lycoming County HA (16%).

Many other PHAs also have preferences for DV, vets & displaced persons, under which people experiencing homelessness often qualify. Expanding PHA partnerships & homeless preferences is a priority in the CoC's Strategic Plan, including the development of Move-On Strategies. Cumberland County currently has a Move On Strategy/preference for people exiting permanent housing into neighborhood based housing. Schuylkill PHA, Clinton County PHA, Lehigh County PHA, and Northampton County PHA have expressed interest in developing a Move On Strategy in partnership with the CoC. Expanding Move On and other PHA preferences is a goal for the CoC over the next year and the Governing Board set this as a strategic priority within the CoC's Consultant's 2019/2020 workplan.

The CoC's Board President is the Executive Director of the Clinton County PHA & engaged in the state's PHA Association encouraging increased CoC-PHA coordination/ partnership. In addition, CoC-funded providers throughout the CoC have working relationships w/local PHAs, resulting in significant benefits to both systems. This includes partnerships on affordable housing projects; administering rental assistance; eviction prevention efforts; re-entry housing programs; and more.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If "Yes" is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

The CoC currently has a Moving On Strategy with Cumberland County Housing & Redevelopment Authority. Preference for Housing Choice Vouchers is given to persons transitioning out of transitional or permanent housing operated by homeless providers into neighborhood based permanent housing. The CoC strategic plan (2017-2021) includes goals and strategies to further expand the availability of affordable housing resources including opportunities with HUD-funded multi-family housing providers and those funded through other sources. Through this strategy, the CoC will work with the Pennsylvania Housing Finance Agency (PHFA) & the Philadelphia Regional HUD Office in order to determine how to obtain and maximize available affordable housing resources, including partnerships with existing multi-family housing providers and developers.

Schuylkill PHA, Clinton County PHA, Lehigh County PHA, and Northampton County PHA have expressed interest in developing their Move On Strategy.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

In 2016 the CoC passed a policy requiring compliance with all HUD regulations/notices, which specifically includes the Fair Housing Act, Equal Access Rules, and HUD Notice CPD-15-02. In addition, the CoC's Written Standards emphasize equity, preventing separation of families, and reference all applicable fair housing laws/ equal access rules. CES Policy Manual includes a Non- Discrimination & Equal Access Policy, which requires all System Operators & Referral Partners, regardless of funding source, to comply. Anti-discrimination language is included throughout CES Policies & Procedures to ensure non- discrimination & equal access to all housing resources.

The CoC provided training on 9/19/17 regarding Fair Housing & the requirements/ expectations of CoC providers for implementing HUD's Equal Access Rule. In 2018, the Self-Determination Housing Project facilitated Fair Housing training for CoC providers. The CoC contracted with Valley Youth House to provide four trainings on serving youth in Spring 2019, which included a training on "The Ins and Outs of Working with Diverse Populations" on 3/26/19. The Housing Alliance of PA has provided Fair Housing training through their lunchtime webinar series, including "Advancing Racial Equity in the Fight to End Homelessness", presented by Joe Savage of USICH on 4/24/19 and "Accommodations in Housing: Protections, Practices and Solutions" on 7/17/19. Training information/ registration were circulated to the CoC membership. The CoC will provide it's next Fair Housing/ Equal Access Rule training in Fall 2019.

The Collaborative Applicant is also the ESG Recipient & has included requirements for compliance with Fair Housing, ADA, Equal Access Rule and other discrimination-related laws within the ESG application.

Through March 2019, the Governing Board membership & Written Standards Ad-Hoc Committee included Fair Housing Officer from County Government who informed on relevant policy as needed.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an antidiscrimination policy and conduct training:

	1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source? 2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?				
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3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC's geographic area.

1. Engaged/educated local policymakers:	Х
2. Engaged/educated law enforcement:	Х
3. Engaged/educated local business leaders:	Х
4. Implemented communitywide plans:	Х
5. No strategies have been implemented:	
6. Other:(limit 50 characters)	
Criminal Justice Advisory Board mtgs.	Х

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)
- 1)The CoC operates CES to coordinate & manage access, assessment, prioritization & referral to housing & services for any person experiencing or at imminent risk of homelessness throughout 100% of the 33-county CoC region. CES is accessible through a Call Center operated by PA 211, providing a 24/7 live voice & texting option. 18 CES Access Sites are operated by a wide variety of providers that deliver face-to-face screening & referral. Five dedicated managers oversee CES operations across the CoC's 5 regions.

 2)211 has translation services & provide access for people who are deaf/hearing impaired. CES tools & marketing materials are available in English

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& Spanish. CoC partners including local govt, law enforcement, mental health orgs, education partners & more have been educated about CES & refer households. These partnerships help to connect individuals who otherwise may not request homeless assistance. CES Regional Managers & Specialists deploy to DV shelters, Code Blue shelters & outdoor encampments to reach vulnerable individuals who may not present to CE. Street outreach workers also have the ability to connect persons who are unsheltered to CES services. 3)All CE Specialists use a Triage/Safety Protocol & a Pre-Screen Interview to determine homeless status & the VI-SPDAT screening tool which assessed households for vulnerability to prioritize households w/ highest needs. CE Specialists make direct referrals to prevention/diversion, Shelter & TH. CE Specialists place people in need of RRH or PSH on a Community Queue (CQ) prioritization list. Providers enroll people into RRH/PSH programs from the CQ based on chronic status, their VI-SPDAT score & additional info. CE Managers monitor the CQ to ensure providers follow CoC policies/ prioritization. The CoC's 33 counties are divided into 10 CE zones with Reps from each zone meeting regularly to discuss & address the housing needs of households on the CQ in order to provide assistance quickly & based on needs.

1D. Continuum of Care (CoC) Discharge Planning

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	Х
Health Care:	Х
Mental Health Care:	Х
Correctional Facilities:	Х
None:	

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1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of esnaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking-Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

1E-3. Project Review and Ranking-Severity of Needs and Vulnerabilities.

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Applicants must describe:

1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and

2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects. (limit 2,000 characters)

- 1)The specific severity of needs and vulnerabilities the CoC considered when reviewing, ranking and rating projects includes:
- "Severity of Needs" calculation (criteria 15a) based on each Head of Household's Health Barriers and provides an average of the number of disabilities per person for the overall project. The calculation takes each client, adds their total health barriers together (a person could have 0 through 6 barriers reported) and divides by the number of clients to get the Severity of Need Score.
- "Project Participant Eligibility" (criteria 7) to ensure projects are serving households who are literally homeless.
- "Percent of households with zero income at program entry" (criteria 15b). This was reviewed in the FY18 ranking/rating process, although not scored this first year.
- "Percent of chronically homeless households at entry" (criteria 15c).
- "Housing First Approach" (criteria 16) to ensure households are rapidly placed and stabilized in housing with no preconditions and are not required to participate in services as a condition of retaining their housing.
- 2)In order to ensure that projects are serving the most vulnerable, and to weight projects that are serving chronic and other households with severe needs, the CoC's renewal scoring/ranking tool incorporates the above-listed criteria. In total, these criteria account for 37 of 100 possible points. These measures, among others like non-earned income, are included to ensure that projects serving households w/ highest vulnerabilities are evaluated fairly against projects serving less vulnerable populations.

DV projects were exempted from criterion on returns to homelessness & instead scored criteria related to improving survivors' safety.

Moving forward, as already communicated to the CoC, the project review and ranking will incorporate data collected through Coordinated Entry to measure client vulnerability.

1E-4. Public Postings—CoC Consolidated Application. Attachment Required.

Applicants must:

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
- 2. check 6 if the CoC did not make public the review and ranking process; and
- 3. indicate how the CoC made public the CoC Consolidated Application-including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected-which HUD required CoCs to post to their websites, or partners websites, at least

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2 days before the FY 2019 CoC Program Competition application submission deadline; or

4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	X	1. Email	Х
2. Mail		2. Mail	
3. Advertising in Local Newspaper(s)		3. Advertising in Local Newspaper(s)	
4. Advertising on Radio or Television		4. Advertising on Radio or Television	
5. Social Media (Twitter, Facebook, etc.)	X	5. Social Media (Twitter, Facebook, etc.)	X
6. Did Not Publicly Post Review and Ranking Process		6. Did Not Publicly Post CoC Consolidated Application	

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC's ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 31%

1E-5a. Reallocation—CoC Review of Performance of Existing Projects.

Applicants must:

- 1. describe the CoC written process for reallocation;
- 2. indicate whether the CoC approved the reallocation process;
- 3. describe how the CoC communicated to all applicants the reallocation process;
- 4. describe how the CoC identified projects that were low performing or for which there is less need; and
- 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated. (limit 2,000 characters)
- 1)The CoC uses annual project scoring to determine which projects should continue to receive funding based upon performance, meeting CoC needs and furthering HUD priorities. Low performing projects will be considered for reallocation. In addition, reallocation may be considered based on a project's cost effectiveness, where additional info may be requested of project recipient if the project's budget exceeds the typical costs of similar projects. Additionally

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reallocation may be considered based on: a lack of need for the project; funds needed to respond to an urgent/emerging issue; project monitoring identifies serious problems with the project; or a history of underspending CoC funding. The Funding Committee may determine that a partial or full reallocation of CoCfunds is appropriate. Projects subject to reallocation will be provided with an opportunity to submit an appeal, as indicated within the CoC's appeal policy.

- 2)The CoC Board approved the process.
- 3)The CoC informed applicants of the reallocation process within the FY2019 CoC-funding Process and Policies document, which was circulated via email and posted on the CoC's website.
- 4)The CoC identifies projects that were low performing and underspending via the annual project evaluation/scoring process. Needs are identified in the CoC's gaps analysis, which informs the reallocation & new project selection process.
- 5)Low performing is defined as scoring in the bottom 5 projects for two consecutive years in the CoC's annual renewal project evaluation process. To be considered for reallocation, a project would need to have operated long enough to be competitively ranked for two years. Reallocation considerations of low performing project include the availability of other projects & the capacity of other providers in that local community.

DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is Yes requesting DV Bonus projects which are included on the CoC Priority Listing:

> 1F-1a. Applicants must indicate the type(s) of project(s) included in the **CoC Priority Listing.**

1. PH-RRH	Х
2. Joint TH/RRH	
3. SSO Coordinated Entry	Х

*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

Applicants must report the number of DV survivors in the CoC's geographic area that:

Need Housing or Services	1,197.00
the CoC is Currently Serving	1,363.00

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1F-2a. Local Need for DV Projects.

Applicants must describe:

1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and

2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

- 1) The CoC combined 2 data points from July 2019: 1) the # of individuals from HMIS on the CE Prioritized List who self-reported DV (363), and 2) the # of adult victims served by DV shelters within the CoC in ETO (834). Because of the confidential nature of DV data, it was not possible to fully de-duplicate between HMIS data & ETO data; therefore, it is possible that this # may include duplicates.
- 2) HMIS and ETO (comparable database) were used as the data sources to calculate this number.

1F-3.: SSO-CE Project–CoC including an SSO-CE project for DV Bonus funding in their CoC Priority Listing must provide information in the chart below about the project applicant and respond to Question 1F-3a.

DUNS Number	120544259
Applicant Name	Transitions of PA

1F-3a. Addressing Coordinated Entry Inadequacy.

Applicants must describe how:

- 1. the current Coordinated Entry is inadequate to address the needs of survivors of domestic violence, dating violence, or stalking; and 2. the proposed project addresses inadequacies identified in 1. above. (limit 2,000 characters)
- 1) 12% of HHs assessed by CE (526) b/t 4-18 & 3-19 were DV survivors. Given the significant # of HHs fleeing DV & stringent confidentiality standards that must be followed for survivor safety, additional supports are needed to cover CoC's full geography. Survivors often face numerous barriers to maintaining/reestablishing safe/stable hsg & survivors' safe access to & participation in housing services often requires CES modifications, including: a) implementing protocols for privacy & safety of client info including de-identification; b) discussing safest way to contact survivors for housing placement, follow survivors' directives when making contact & IDing alternate safe contact methods (e.g. safe family/friends, client calling CE system w/passcode to access referral status, etc.) & c) ensuring client choice when making program referral. While CoC has established survivor-driven policies to ensure the safety of DV survivors assessed through CE, the system struggles w/implementation due to concerns of privacy/confidentiality & need for individualized outreach to contact DV survivors in safe way.
- 2) CoC was awarded funding in 2018 to operate DV-specific CE w/in 2 of 5 CoC regions. Transitions (project applicant) currently operates DV CE in 2 CoC regions & this project will allow coverage of entire CoC. Transitions is an

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experienced DV provider & actively partners w/PA DV Coalition & DV providers across the CoC. The dedicated DV CE specialist will ensure survivors receive the individualized supports they need, including timely, confidential, victim-centered, trauma-informed CE assessments, follow up & referrals. The DV CE Specialist will complete assessments for DV survivors; assist w/managing DV records w/in CE & making referrals (including follow up w/survivors); assist w/collecting eligibility documentation; ensure compliance w/Housing First. The DV specialist will also provide training/TA to CE staff/CoC providers on best practices in serving DV survivors.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

Applicant Name	DUNS Number
Pennsylvania Coal	156527588

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1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

DUNS Number:	156527588	
Applicant Name:	Pennsylvania Coalition Against Domestic Violence	
Rate of Housing Placement of DV Survivors-Percentage:	63.00%	
Rate of Housing Retention of DV Survivors-Percentage:	94.00%	

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:

- 1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)
- 1. Mirroring the SPM methodology, rate of housing placement calculated as % of DV survivors in a homeless asst program in HMIS who exited (leavers) to a PH destination. Rate of housing retention calculated as % of DV survivors (stayers) in (non RRH) PH who retained PH.
- 2. HMIS was the data source for housing placement/retention rates.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

Pennsylvania Coalition Against Domestic Violence (PCADV) is the oldest statewide DV coalition in the nation with a network of 60 local DV programs in PA. In FY 2018, nearly 90,000 people were served by PCADV's network of DV agencies. PCADV and its member programs are highly experienced in supporting survivors to quickly move to permanent housing, including providing rental assistance, security deposit assistance, and relocation funds. In Eastern PA, 61 HHs were provided rental asst & 60 HHs with security deposits in FY18. PCADV uses Relocation Funds to support survivors to resolve issues such as debt or temporary financial issues, maintain a current safe housing option, or quickly resolve a barrier to obtaining safe housing. In order to access safe, affordable housing options & assist Survivors to move into PH quickly, PCADV member programs across the CoC partner with private landlords, PHAs, affordable housing providers, LIHTC property managers, etc.

PCADV was awarded \$1.1M in 2018 CoC competition to provide DV RRH in 3 of the CoC's 5 regions. 2019 app is to provide DV RRH in the remaining 2 regions. In order to prepare for the implementation of the 2018-funded project, PCADV has prepared DV program subrecipients by providing the following:

-Training on the Domestic Violence Housing First (DVHF) model

-Established a process b/w PCADV's finance dept & subrecipient programs to

Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

quickly process deposits/rent checks to minimize/negate delays in hsg placement

-Planned a series of trainings, including: basics of RRH & how the pillars of RRH are modified for DV survivors; nuts & bolts about pulling from CES Queue & standardized procedures for program enrollment; landlord engagement & relationship building; HQS inspection; documentation; mobile advocacy, before lease-up & after.

The goal will be to have all subrecipients prepared to assist survivors to quickly connect survivors to RRH upon the start of the project.

1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:

- 1. ensured the safety of DV survivors experiencing homelessness by:
- (a) training staff on safety planning;
- (b) adjusting intake space to better ensure a private conversation;
- (c) conducting separate interviews/intake with each member of a couple;
- (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;
- (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
- (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
- 2. measured its ability to ensure the safety of DV survivors the project served.

(limit 2,000 characters)

- 1a) All PCADV program staff are required to have 40 hrs of training that covers extensive safety planning, survivor driven trauma informed services, including trauma informed intakes & assessments. PCADV provides ongoing training regarding safety planning.
- b) Intake into services is done in a private space, either a private office or location that meets the needs of the survivor- e.g. a park where survivor's children can play, safe relative's home, or location where the survivor receives other services.
- c) While very rare for a couple to present for DV services together, if this occurs, interviews will be conducted separately. Providers will also not conduct interviews in the presence of minor children.
- d) Advocates use a hsg assmt to help survivors ID potential hsg barriers; location/type of hsg that is most safe & preferred (close to school, transportation). Process is driven by client choice.
- e) DV programs assure that physical security measures are in place (alarm systems, key coded entry, security cameras). While bars on windows are sometimes necessary, it is not considered a trauma informed practice. DV programs pay special attention to lighting (rooms are well lit), space configuration & ability to provide privacy.
- f) Survivors rental locations are kept confidential in comparable database & paper files stored in manner required by PCADV standards. While there is no requirement to keep the location of one's own rental unit confidential, advocates assist survivors in the ID of safe visitors & safe ways to disclose their address.
- 2. Upon exit, survivors are given a questionnaire & asked: "The services I received helped me plan for my safety". The survivor reports an answer from 1 (strongly disagree) to 5 (strongly agree). The program follows up monthly for

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one year after exit. DV RRH programs have seen success with monthly calls after exit, as it allows the survivor to process any current/residual trauma, and discuss barriers to maintain housing.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:

- 1. project applicant's experience in utilizing trauma-informed, victimcentered approaches to meet needs of DV survivors; and
- 2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:
- (a) prioritizing participant choice and rapid placement and stabilization in permanent housing consistent with participants' preferences;
- (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
- (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma;
- (d) placing emphasis on the participant's strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations;
- (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination;
- (f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
- (g) offering support for parenting, e.g., parenting classes, childcare. (limit 4,000 characters)
- 1) PCADV was founded in 1976, and since its inception has pioneered a trauma- informed, victim-centered approach. All PCADV member agencies staff are trained on trauma informed services, victim-centered approaches and practice this with survivors from intake into the program to exit into permanent housing. PCADV practices DV Housing First (DVHF) to ensure that survivor centered services and Housing First principles are centered in the work to support survivors' access to permanent housing. Services are flexible and tailored to survivors needs.
- a) Every survivor in DVHF receives uniquely tailored services. This includes housing choice. As such, DV programs will expand landlord engagement to provide choice & rapid placement. Stabilization in PH will be furthered through survivor driven trauma informed mobile advocacy, which is a core DVHF tenant. This means that survivor & advocate agree upon a time/ place to meet to ease the burden of travel for the survivor. It includes services that are voluntary & based on what the survivor identifies they need.
- b) Through the lens of survivor driven, trauma informed practice, the advocate & survivor discuss challenges to stability--like housing or utility debt, lack of savings, criminal background, poor credit, or lack of ID. The participant & advocate then develop a plan that builds on strengths, addresses barriers & lays out achievable, time-specific steps. All services are voluntary. Advocates emphasize developing trust in the relationship; this trust facilitates a problem-solving approach to challenges that arise.

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Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

- c) DV programs consistently integrate opportunities to share the impacts of trauma w/ survivors. PCADV has partnered w/ National Center on DV, Trauma & MH to assist programs in sustaining survivor driven, trauma informed services. A key component of this training is providing tools for advocates to share w/ survivors regarding the impacts of trauma on their lives.
 d) PCADV & subrecipients will use the Housing Stability Assessment & Stability Plan tools to assist survivors obtain/maintain hsg & pursue goals. Advocate & participant work together on a plan to identify strengths & resources--like income, good credit, current job, prior employment history, education/training, positive rental or landlord experiences & support systems. The plan is tailored to what participants want, what they see as achievable & what support they
- e) Trauma informed, survivor centered approaches are included throughout PCADV training for member programs, both in online modules & classroom based training. Specific training modules focus on ethics in advocacy, cultural competence & providing non-biased, inclusive services. PCADV's Training Institute offers trainings for advocates to develop these skills, including advocacy around LGBTQ+ & underserved communities, trauma sensitivity, & working w/ survivors who have experienced brain injury. CoC related policies around discrimination & equal access will be followed & DV programs will attend all required/relevant trainings.
- f) Opportunities for connection among survivors are prioritized by member programs, as programs offer support groups, parenting support & other opportunities to break isolation & build authentic connection, as we know that supportive community is often a part of the solution to living a life free of violence.
- g) DV programs support parents by doing the following: 1) Offering children's support group/childcare during adult DV support groups & court hearings. 2) Providing info on alternatives to spanking. 3) Coaching regarding age-appropriate ways to talk to children about what is going on in their lives & providing child development info/referrals. 4) Providing referrals to head start, WIC, public benefits, parenting classes, diaper banks. 5) Assisting with enrollment for school/arranging transportation.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

(limit 2,000 characters)

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PCADV funds all member programs to provide services to survivors. DHS & VOCA funding supports basic services for survivors in each county, such as legal services, counseling, education/employment. Legal Services: The Civil Legal Representation (CLR) Project of PCADV provides: 1) Assistance w/ complex legal issues i.e. custody, divorce, child & spousal support); 2) Legal advice/representation; 3) Attorneys skilled in representing survivors of DV in family law & other civil matters. The CLR Project has 18 sites w/in local DV agencies in PA, serving 22 counties. Financial Empowerment: PCADV's facilitates the Investing in Survivors' Financial Independence Initiative since 2012, which provides: 1) financial education training; 2) tax assistance; 3) credit repair/building; 4) job readiness programs & connections to education; 5) long-term asset building info & matched savings programs. Member programs also connect program participants to community economic supports including assisting households to enroll in public benefits. Community Partnerships: DV Providers partner with community agencies to ensure that survivors retain permanent housing. Ex. Multiple DV agencies partner w/ local non-profits & thrift stores offering vouchers to survivors for furniture & beds. United Way in the Susquehanna Valley partners with a DV agency to provide assistance for a vehicle, given lack of public transportation in the area. Trehab & Careerlink, non-profits in the CoC, offer workforce dev, job training & connections to employers, and partner with DV programs to assist survivors in finding employment. Centre Volunteers in Medicine and Amerihealth, through the Department of Health, offer free doctor's visits & programs on healthy living. DV programs link survivors to these services, and others (e.g. D&A treatment, childcare, etc) to assure needs are met. DV programs will partner w/ landlords to ensure criminal history & bad credit history will not create barriers to housing.

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2A-1. HMIS Vendor Identification.

ClientTrack HMIS Software from Eccovia Solutions

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	1,312	373	618	65.81%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	577	69	326	64.17%
Rapid Re-Housing (RRH) beds	1,021	78	943	100.00%
Permanent Supportive Housing (PSH) beds	1,099	0	904	82.26%
Other Permanent Housing (OPH) beds	89	0	84	94.38%

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

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1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent. (limit 2,000 characters)

1)ES: The CoC's HMIS participation rate has increased from 40% to 66% over the past 2 years. This increase is largely associated with the rollout of CE & ES providers better understanding their role in CE & the importance of the system having access to their bed inventory/availability. Additional outreach to ES projects will continue.

TH: With the CoC no longer funding TH, the TH HMIS coverage % has decreased. TH providers that have never been on HMIS are beginning to understand how their participation in CE needs to include HMIS.

Strategies specific to increasing HMIS participation among ES & TH projects include working w/ CoC partners: United Way; PA DHS; others - to require CE & HMIS participation for all homeless assistance programs. The CoC pays for HMIS user licenses to remove barriers to participation.

PSH: 185 of 195 (95%) PSH beds not on HMIS are VASH-funded. This remains a priority for the HMIS Lead Agency & the Veterans Comm. While not on HMIS, the VA HOMES assessments are uploaded & tracking of VASH vouchers occurs through veterans by name list.

2) The above steps will be carried out thru meetings w/ CoC partners to further educate on the importance of HMIS, which is vital to measuring the effectiveness of the investments made by the CoC & other funding partners in our joint efforts to reduce & end homelessness. For example, without increased bed coverage, returns to homelessness are not adequately captured. In addition, some communities may be missing out on funding opportunities due to the lack of data to inform the CoC's understanding current demand for and gaps in services. The CoC will specifically work with the PA DHS Secretary's designee to the Gov Board, as ES & TH projects operating with state HAP funding are not required to participate in CE or HMIS. In addition, discussions will occur with the United Way of PA, which partners with the CoC through CES & other initiatives. Discussion will continue with VAMCs re: VASH.

*2A-3. Longitudinal System Analysis (LSA) Submission.

Applicants must indicate whether the CoC Yes submitted its LSA data to HUD in HDX 2.0.

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC 04/30/2019 submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). (mm/dd/yyyy)

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/23/2019 Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data-HDX Submission Date. 04/30/2019
Applicants must enter the date the CoC
submitted its PIT count data in HDX
(mm/dd/yyyy).

2B-3. Sheltered PIT Count-Change in Implementation.

Applicants must describe:

- 1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
- 2. how the changes affected the CoC's sheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2,000 characters)
- 1) The implementation of the PIT count has been consistent for the last 10+ years. However, for the first time in the 2019 PIT Count, the CoC used an app to collect surveys during the Count (in addition to paper surveys). Service providers participating in the Count were able to choose whether to use the app or paper surveys, depending on what worked best in their community.

Due to limitations within the PIT app, the CoC was unable to collect date of birth while conducting each PIT survey; instead age was collected. Some counties reported that this made de-duplication more difficult.

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2) The change to the date of birth question made de-duplication more difficult. This is especially true in the more populated areas of the CoC where there are more unsheltered, and more winter/ code blue shelters, as individuals may have been in multiple locations (sheltered and unsheltered) throughout the course of the PIT count. The Interview Form does include a question asking if you have already been interviewed in order to help avoid duplication. All forms were checked for initials, age, similar characteristics and follow-up was done if there were concerns/questions about potential duplication.

*2B-4. Sheltered PIT Count-Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count-Changes in Implementation.

Applicants must describe:

1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and

2. how the changes affected the CoC's unsheltered PIT count results; or 3. state "Not Applicable" if there were no changes. (limit 2.000 characters)

- 1) For the first time in the 2019 PIT Count, the CoC used an app to collect surveys during the Count (in addition to paper surveys). Service providers participating in the Count were able to choose whether to use the app or paper surveys, depending on what worked best in their community. The app utilized geotagging of survey locations, to improve accuracy of the unsheltered count and allows the CoC to more accurately map out the coordinates of unsheltered individuals which aids in year-round outreach efforts. Another change was that the PIT surveys for 2019 did not include date of birth (only age). This change was implemented due to use of the PIT app across the CoC- the structure and the flow of the questions was from the PIT app developer. Some counties reported that this made de-duplication more difficult.
- 2) Use of the app for data collection improved accuracy of data collection as the app ensured that all required questions were answered and collected geotagged location information about where the survey was conducted. Use of the app made conducting surveys easier and more convenient for some service providers rather than having to carry around paper surveys. The CoC intends to work with the developer in advance of the 2020 count to include DOB, as it is a datapoint previously used to check for duplication.

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*2B-6. PIT Count-Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented Yes specific measures to identify youth experiencing homelessness in their 2019 PIT count.

2B-6a. PIT Count-Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;
- 2. select locations where youth experiencing homelessness are most likely to be identified; and
- 3. involve youth in counting during the 2019 PIT count. (limit 2,000 characters)

The PIT planning process occurs on two levels: CoC-wide and county-level for each of the CoC's 33 counties. CoC-wide efforts included: providing contact information for youth serving organizations; sharing information with local homeless education liaisons/McKinney-Vento; youth-focused training to the county-level unsheltered coordinators; and the establishment of PIT count standards for counting homeless youth, which include engaging local youth in the planning process.

Standards for counting youth include: coordination w/systems serving youth; engage youth in planning; ID "hot spots"; safety planning; provide training to all PIT volunteers. The CoC provided training materials for all PIT volunteers. Recorded training from youth RHY street outreach staff is available on CoC website.

- 1) Efforts on the county-level include coordination w/ youth-serving stakeholders, including: services providers; Children & Youth; McKinney-Vento School Liaisons and/or LEA contacts; other relevant partners. These stakeholders were engaged in county-level planning meetings to: identify hot spots where youth gather; identify youth to volunteer in the count; and provide youth-focused training to PIT count volunteers.
- 2) Through coordination with CoC stakeholders, county coordinators were able to receive input on locations where youth would most likely be identified. This included places to congregate and places to sleep. This information was incorporated into planning meetings & volunteer teams were deployed to these areas during the PIT count.
- 3) The role of youth varied throughout the CoC's 33 counties. At a minimum, counties consulted with youth directly or indirectly through youth-serving stakeholders in order to determine locations to target during the PIT count. Some communities also engaged youth for conducting the count and/or to help share information on social media about the PIT count.

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2B-7. PIT Count-Improvements to Implementation.

Applicants must describe the CoC's actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;
- 2. families with children experiencing homelessness; and
- 3. Veterans experiencing homelessness. (limit 2,000 characters)

The CoC's sheltered PIT count is conducted in a complete & consistent way each year. Through the implementation of CE, the PIT count has improved because providers are more aware of locations where unsheltered households are located.

- 1)Due to increased coordination with PATH & ESG prioritization of outreach, the CoC's outreach capacity has increased. Outreach teams visit soup kitchens, 24 hour stores, laundromats, etc. As such, communities are more familiar with chronic HHs & locations they may be. The CoC modifies the data collection tool each year to ensure an accurate count of chronic HHs. The CoC implemented use of an app for the 2019 count to conduct surveys, which increased the ability of service providers to identify/engage individuals experiencing homelessness, including chronic homelessness.
- 2)The CoC's strategic plan (released in 2017) includes a goal of zero unsheltered families. This is a priority to ensure unsheltered families are diverted to a more appropriate setting or connected to shelter immediately & PH as quickly as possible. Coordination with community stakeholders who serve vulnerable families has increased the CoC's ability to identify/connect to families each year.
- 3)As a result of the leadership of the Veterans Committee, the CoC has never had a stronger relationship with veteran serving orgs. SSVF & other Veteran serving orgs conduct year-round outreach and participate in the unsheltered count. They help ID locations where veterans are known to be unsheltered, as well as other non-veterans households ID'ed through regular outreach. They also connect people with lived experience to opportunities to volunteer with the PIT count.

One way the CoC improves the count each year is to increase post-count follow-up. Non-urban communities that lack regular outreach teams struggle to follow-up with unsheltered households, so more communities are providing transportation to shelter/hotels and other opportunities for immediate engagement.

3A. Continuum of Care (CoC) System Performance

Instructions

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*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.

4,300

3A-1a. First Time Homeless Risk Factors.

Applicants must:

- describe the process the CoC developed to identify risk factors the
 uses to identify persons becoming homeless for the first time;
 describe the CoC's strategy to address individuals and families at risk
- describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)
- 1) Across the entire CoC (33 counties), the CoC ID'ed risk factors through analysis of data collected through the CE process & HMIS. Risk factors include institutional discharge w/ no home plan; loss of employment; family w/ young children. On the local level, county hsg coalitions & regional CoC groups ID/discuss emerging trends being addressed locally.
- 2) The CoC contracted with the Cleveland Mediation Center to provide 2-day diversion training & 1-day train-the-trainer training in June 2018. In Sept 2018 the CoC applied for Home4Good funding (made available through the FHLB-Pittsburgh & PHFA), prioritizing discretionary funds to facilitate diversion &

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prevention. Several orgs received Home4Good funding for this purpose. In addition, orgs operating prevention programs and/or that have access to flexible funds learned new strategies through the diversion training to expand/modify efforts to support households in need of immediate assistance (diversion or shelter).

The CoC has begun to implement a diversion strategy with different approaches being piloted in different communities. HMIS has been modified to facilitate CES diversion/prevention referrals & outcomes tracked through HMIS. 211 & CES access sites are screening for risk of homelessness & providing referrals as appropriate.

Diversion efforts to be expanded through coordination of prevention funding available through state HAP, ESG & local funds. Community/mainstream benefits are leveraged to maximize resources, e.g. multiple CE Access Sites are operated by CAAs who connect HHs to employment, child care, food assistance & other resources. CoC-funded orgs work with school districts to ID families at risk of homelessness & quickly link them to support/resources. CoC orgs have also partnered w/ childcare agencies who will provide childcare for families exp. housing instability while they look for work.

3) DCED, in their role as Collaborative Applicant, is responsible for overseeing the CoC's strategies.

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.

96

3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

- 1. describe the CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
- 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the length of time individuals and families remain homeless. (limit 2,000 characters)

B/w 2017-2018 SPMs, the avg LOTH decreased by 32 days.

- 1) The CoC implements many strategies to reduce to the LOTH for HHs:
- -In 2016 & 2017 the CoC reallocated all TH resources to reduce LOTH.
- -2015-2019 significant RRH investment/increased capacity: 2015 CoC-RRH
- =\$604,660; 2018 RRH =\$4.27M awarded; 2019 =\$1.7M new RRH apps.
- -CE system prioritizes vulnerable households (e.g. HHs with longest LOTH). 100% of CoC PSH beds chronic dedicated.
- -100% of CoC-funded projects operate using Housing First approach. The CoC has provided multiple training opportunities over the last 3 years to support orgs, including 2 days of HF training with OrgCode, webinars on motivational interviewing, harm reduction, trauma-informed care, and full day of Hsq

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Focused Case Mgmt.

-As part of annual renewal review/scoring, the CoC included criteria measuring the length of time

b/w project entry & residential move-in. This was evaluated in 2019 but not scored w/ plan to score in 2020.

-CoC Collab Applicant is also the State ESG recipient & has prioritized resources for expansion of street outreach to ID those w/long homeless history & housing navigation to provide quick housing placement.

- -The CoC partnered with Rural Supportive Housing Institute to provide landlord engagement training in Oct. 2018 which helped to inform/expand landlord strategies already in place in many communities (which include landlord summits/outreach). CoC orgs use creative solutions to quickly house participants- e.g. Monroe County built online housing search platform in which landlords market properties for homeless providers.
- 2)CoC CE assessment includes questions about LOT homeless, which impacts how HHs are prioritized for assistance. CE operators regularly meet to review the list & connect HHs to housing. CE system uses local By Name List to review those in ES & unsheltered with longest LOTH for housing placement.
- 3) DCED, the Coll App, is responsible for overseeing the CoC's strategies.

*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

	Percentage	
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	56%	
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	96%	

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid

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rehousing, retain their permanent housing or exit to permanent housing destinations. (limit 2,000 characters)

1) The CoC implements multiple strategies to ensure exit to PH:

- -Diversion strategies to ensure PH resources are allocated to HHs that could otherwise not end their homelessness
- -Increased RRH capacity (CoC funding 2015-18= 600% RRH increase)
- -Increased PSH resources
- -Case mngrs &/or hsg navigators assist HHs to ID PH units that are affordable & connections to resources (e.g. employment, childcare, benefits) to ensure long-term hsg stability.
- -Priority on hsg stabilization w/ 100% of CoC\$ projects using Housing First (HF) approach. CoC/ESG coordination has led to ESG-requirements for HF
- -Increasing incomes to support exits to PH
- -Increasing landlord engagement e.g. expansion of housing locator services. In Oct 2018 the Rural Supportive Housing Initiative provided Landlord Engagement training
- -Two-day RRH best practices workshop w/ system leaders & NAEH in Sept 2019. Written Standards to reflect lessons learned. CoC exploring year-long Learning Collaborative w/ NAEH & RRH providers.
- 2) DCED, the Coll App, is responsible for overseeing the CoC's strategies 3) Strategies include:
- -Úse of HF approach to remove barriers & ensure more households retain housing
- -Training to support HF approach & other client engagement techniques w/significant focus on maintaining hsg stability. This has led to more case management occurring w/in client's home to help ID issues earlier -Increase in landlord engagement, resulting in stronger relationships b/t

providers & landlords. Landlords often contact case managers w/concerns, prior to moving towards eviction.

- -As 2019/20 priority, Board directed CoC consultant to design CoC move on strategy to increase PSH availability while ensuring current HHs successfully exit to other PH settings. Cumberland County PHA currently has a move on preference for homeless HHs. 4 other PHA's have expressed interest in developing a Move on preference.
- 4) DCED, the Coll App, is responsible for overseeing the CoC's strategies

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	4%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	6%

3A-4a. Returns to Homelessness-CoC Strategy to Reduce Rate.

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- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)
- 1) The CoC analyzes data from CE tool, which collects data on hx of homelessness, disabilities, MH/BH/SA issues, income, presence of children, evictions, etc. This data is used to understand which households have factors that puts them at higher risk for return to homelessness. The CoC also examines the exit destination of HHs returning to homelessness. Through the CE system and through HMIS, CE assessors and shelters can ID households who return to homelessness to better ID risk factors.
- 2) Strategies to reduce rate of returns to homelessness include:

-increase RRH capacity

- -Through implementation of CE, the CoC is more effectively connecting HHs in ES w/ RRH. This should further reduce the % of HHs returning to homelessness, as HHs in ES return at the highest rate.
- -RRH providers work with landlords to ID affordable units that can be sustained upon exiting RRH.
- -increased landlord engagement, housing navigation & ID of affordable units that can be sustained
- -CoC-wide Housing First approach, reducing program termination & returns to homelessness
- -focus on in-home housing-focused case mngmt
- -rightsizing asst to increase hsg stability & reduce risk of return
- -Diversion training & implementation of diversion strategy, which includes conflict mediation and dedicated funds.
- -County Human Service Depts & Community Action Agencies in the CoC are instrumental in connecting clients to prevention asst, mainstream resources, workforce dev, transportation, child care & other resources that promote long term housing stability.
- 3) DCED, in their role as Coll App, is responsible for overseeing the CoC's strategies.

*3A-5. Cash Income Changes as Reported in HDX.

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	32%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	24%

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3A-5a. Increasing Employment Income.

Applicants must:

1. describe the CoC's strategy to increase employment income;

2. describe the CoC's strategy to increase access to employment;

3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and

4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment. (limit 2,000 characters)

- 1) Strategies to increase employment income include: collaborating w/ workforce dev system; foundation support to provide education & skill development; working w/ local employers to expand employment opps; partnerships w/ employers who reach out when position available. Specific examples in use by CoC-funded orgs include: Monroe County orgs partner w/ Visitors Bureau, Waste Authority & United Way to offer no barrier, same day pay employment to homeless participants. Wayne County has employed several RRH clients since 2017. Valley Youth House operates Allentown Youth Works offering youth (17-24) skill development, job placement & planning towards livable wage & case mngmt.
- 2) Strategies to increase access to employment include: partnering with workforce dev agencies on resume devpmt, job retention services, career planning, employability skills workshops, referrals to ESL & literacy partners, occupational skills training, on-the-Job training, apprenticeships, work experience & transitional jobs; on-site interviews; addressing barriers to employment (transportation, child care, work attire, training); partnerships w/ employers who will hire regardless of criminal history; operation of one-stop w/ a Work Ready Program; among others. CoC has a formal CES partnership w/ 211, which provides referral to CareerLink & other employment services as needed.
- 3) CoC membership includes workforce development, CareerLink & other employment/education providers. Collaboration largely occurs regionally, with Reps from these systems attending CoC's regional homeless meetings. CareerLinks partner with CoC-funded providers to outreach to clients, expand services for individuals exp. homelessness, pursue additional funding opps to expand services & more. Many CoC-funded orgs provide employment supports, especially the many Community Action Agencies, including child care & transportation resources.
- 4) DCED will be responsible for overseeing the CoC's strategies.

3A-5b. Increasing Non-employment Cash Income.

- 1. describe the CoC's strategy to increase non-employment cash income;
- 2. describe the CoC's strategy to increase access to non-employment cash sources;
- 3. provide the organization name or position title that is responsible for

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overseeing the CoC's strategy to increase non-employment cash income.

1) The CoC's strategic plan, finalized in June 2017 includes the goal to "Increase the Economic Security of Households". This goal includes connecting clients to mainstream income supports, to increase both employment and non-employment sources of income. To implement this strategy, CoC-funded orgs work with participants to complete applications for benefits, partner with County Assistance Offices and SSI offices, and train staff to provide SSI application assistance through SOAR.

2) SOAR is a primary strategy to increase access to non-employment cash/increase access through SSI. Many orgs are SOAR trained & have seen increased SSI acceptance rates. Assistance in applying for SSI, TANF and other cash benefits is provided by CoC partners throughout the geographic area. Enrollment in mainstream benefits occurs online through the state's COMPASS system. COMPASS is an online single application system for many health & human service programs. All CoC-funded providers are proficient users of COMPASS. CoC providers work with local County Assistance offices so that participants can use agency addresses/phone numbers if they do not have a mailing address. Community Action Agencies (CAAs) work with participants to submit applications for benefits through the COMPASS website. These CAAs are most often the providers for WIC, LIHEAP, transportation and other TANF- funded services. This partnership with the CAAs ensures individuals experiencing homelessness have accessible assistance to apply for, receive, and utilize non-employment cash benefits. CoC providers also offer transportation to public benefit appointments as needed. Some CoC providers have also been trained to screen individuals for SNAP benefits. 3) DCED, in their role as Collaborative Applicant, will be responsible for overseeing the CoC's strategies.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
- 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)
- 1) The CoC & its providers partner w/ many employment orgs & private employers to increase access to employment. Because of the diverse 33 county geography of the CoC, private employment orgs attend local housing/homeless coalition meetings & build partnerships at the county level. For example, CoC providers work with local employers to offer on-site interviews for participants. Monroe County providers partnered w/ Visitors Bureau, Waste Authority, and United Way to offer no barrier, same day pay employment to participants. Clinton County Housing Coalition has relationship with local businesses that are willing to hire clients with criminal backgrounds. Local housing groups advertise job fairs locally, regionally & sometimes CoC-wide via CoC's Workplace by Facebook. These are just a few examples of related partnership b/w CoC providers & private employment organizations.

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2) The CoC & CoC agencies partners with public & private orgs, local business, local CareerLink offices, and other Workforce Dev partners to provide education & training, on-the-job training, & employment opps for PSH residents. CoC providers work with OVR which provides education & employment training for people w/ disabilities, including participants in PSH. CoC orgs have partnered w/ Skills of Central PA (org serving people with disabilities) to support employment for participants through peer to peer relation building, mock interviews w/ specialists, and more. Clinton County Housing Authority partnered to bring the local CareerLink mobile van directly to their facilities to offer resume building, job interviewing skills training, and other supports. Lehigh & Northampton County providers worked with CareerLink to implement a specific youth initiative to target job training & job opportunities for youth exp. homelessness. MAWD & WIPA programs support employment income & benefits retention people w/ disabilities, including residents of PSH.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	
5. The CoC works with organizations to create volunteer opportunities for program participants.	
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	
7. Provider organizations within the CoC have incentives for employment.	
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	

3A-6. System Performance Measures 05/31/2019 Data-HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

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3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	X
2. Number of previous homeless episodes	X
3. Unsheltered homelessness	X
4. Criminal History	X
5. Bad credit or rental history	Х
6. Head of Household with Mental/Physical Disability	X

3B-1a. Rapid Rehousing of Families with Children.

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

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assistance ends; and

- 3. provide the organization name or position title responsible for overseeing the CoC's strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)
- 1) The CoC has implemented several strategies to reduce the LOTH for families w/ goal of rapidly rehousing families w/in 30 days, including:
- -Diversion strategy, including dedicated funding, to help families remain housed and/or ID alternate hsg options
- -CES Managers monitor the LOT b/w engagement & hsg placement and work to ID/address barriers to rapidly moving families into PH units
- -ESG prioritizes RRH & hsg locator services to expedite PH placement
- -reallocation of 26 TH projects, reducing TH family units from 282 to 105 (2015-19)
- -increased investment in RRH (\$604,660 to \$4.27M b/w 2015-2018)
- -All ESG & CoC-funded projects operate low barrier/HF approach
- -CoC's strategic plan calls for 50% reduction in family homelessness, including goal "ensure that all families fleeing DV have resources to return to the community". CoC prioritized DV RRH funding w/ \$1.1M awarded in 2018 & \$1.1M DV Bonus app submitted in 2019. Projects will provide DV RRH in all 33 counties, significantly reducing LOTH among families fleeing DV
- -Two-day RRH workshop w/ NAEH & CoC leadership on effective RRH use. CoC Board considering NAEH Learning Collaborative as next step to maximize system impact of RRH
- To ensure families successfully maintain housing:
- -case managers focus on connecting families with PH & provide hsg stabilization services, which includes connections to relevant mainstream services that can provide support upon the conclusion of RRH services (e.g. child care, employment support, behavioral health, TANF, SNAP & other benefits).
- -RRH providers have strong partnerships with landlords & attempt to ID units that are affordable in long-term, beyond asst. Hsg stabilization services are provided beyond RRH financial asst. Families exit w/ plan for maintaining hsg. "Prepared Renter Program" is offered by many providers, which includes hsg budgeting, tenant rights & responsibilities.
- 3) DCED, as CA, will be responsible for overseeing strategies.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	X
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2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	X
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	X
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	X

3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC's strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC's current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	х
2. Number of Previous Homeless Episodes	х
3. Unsheltered Homelessness	X
4. Criminal History	х
5. Bad Credit or Rental History	х

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific

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or youth-inclusive; and

2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive. (limit 3,000 characters)

The CoC's strategic plan includes the goal of reducing youth homelessness by 75% by 2022.

- 1) The CoC's strategies include: a) expanding housing resources; b) improving engagement & cross-sector collaboration; c) increasing provider knowledge/skills
- 1a) Expanding resources: The CoC funds 3 projects w/ youth dedicated beds: Blair CAA's Rapid Rehousing Consolidation (11 units are youth-dedicated); Valley Youth House RRH (\$286,472, 13 units); & Valley Youth House TH/RRH (\$482,906, 27 units). The CoC provided letters of support for PHAs within the CoC that applied for FUP Vouchers, and is working with PHAs & child welfare agencies interested in applying for new HUD Foster Youth Initiative vouchers. CoC providers have been awarded funding to support youth specific housing, services and outreach through RHY & Home4Good (FHLB-Pittsburgh & PHFA), state Housing Trust Fund (LGBT youth), private foundations, and other sources. 1b)Improving engagement & increasing cross-sector collaboration: A significant # of youth IDed through CE have been concentrated within the Lehigh Valley & specifically the City of Allentown. As such, the Lehigh Valley Youth Task Force has been developed to drive cross-sector systems change in order to impact issues that lead to increased risk among youth. Membership includes: Children & Youth; City Council; schools; LGBT comm center; and others. Examples of expanded collaboration stemming from this Task Force include youth street outreach working with LV Health Network street medicine program & a health education program receiving funding through a healthcare foundation. Workforce dev. partners have started a youth initiative to target jobs/training for youth exp. homelessness. Additional support from a foundation has facilitated the development of a "rapid proto-typing" effort to address youth homelessness. 1c)Increasing knowledge: The CoC provided 4 trainings in 2019, targeted to non-youth providers, to share best practices for working w/ youth experiencing homelessness (Positive Youth Dev. Trauma Informed Care, Working w/ Diverse Populations, Commercial Exploitation). This has facilitated more effective use of existing resources by ensuring that all providers are equipped/trained to serve youth.
- 2) For unsheltered youth:
- -Valley Youth House was funded in 2019 through the CoC's Home4Good app to support expansion of youth street outreach services to unsheltered youth w/in Allentown & applying for additional funds for 2020. The TH/RRH project in the Lehigh Valley provides resources for immediate housing placement (TH) for unsheltered youth, while they find RRH unit. Youth< 18 are served in VYH BCP shelter.
- -#couchesdontcount pop-up events have helped to bring awareness to youth homelessness
- -The Community Queue Youth Outreach Project is a group of providers meeting monthly in the Lehigh Valley to review a by-name list of youth exp. homelessness. This group contacts each individual to begin the devpmt of hsg stability plan.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of

Housing and Services Strategies.

Applicants must:

1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;

2. describe the measure(s) the CoC uses to calculate the effectiveness of

both strategies in question 3B-1d.; and

- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)
- 1) The CoC measures the success of the above strategies in the following ways:
- Increase in total dollars dedicated to resources to address homelessness among youth
- Increase in beds/units dedicated to youth experiencing homelessness
- Increase youth access to non-youth specific resources
- Decrease overall number of youth experiencing homelessness; if/when youth do experience a housing crisis, decrease the time it takes to move to permanent housing
- Reduction in the number of youth requesting homeless assistance
- 2) Measures tracked to determine the effectiveness of strategies include:
- increased allocation of CoC-funding dedicated to serving youth experiencing homelessness
- increase in non-CoC funding to increase resources for youth
- increased beds/units dedicated to youth on the CoC's Housing Inventory Chart
- decreased amount of time between youth identified as homeless and placed in permanent housing
- reduction in the number of youth on the Community Queue
- reduction in the number of youth counted in the PIT count
- 3) The response to youth homelessness is varied across our 33-county CoC. Some communities have significant #s of youth & others do not. Some communities have homeless youth providers, but others do not. We believe these are effective strategies because we can make progress on each of these measures across the CoC. Regardless of the # of youth & the youth-specific expertise in a specific region of the CoC, CoC partners agree that reducing & ending youth homelessness will require a myriad of responses, including: increased discharge planning for youth in systems of care; family reunification services; positive youth development; independent living programs that prepare youth for sustaining housing; and youth-centered strategies for prevention & diversion efforts. These strategies will be critical to reducing the flow of youth into the homeless system & having the resources needed to act quickly to address the needs of youth experiencing homelessness.

3B-1e. Collaboration-Education Services.

Applicants must describe:

1. the formal partnerships with: a. youth education providers;

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- b. McKinney-Vento LEA or SEA; and
- c. school districts; and
- 2. how the CoC collaborates with:
 - a. youth education providers;
 - b. McKinney-Vento Local LEA or SEA; and
 - c. school districts.

(limit 2,000 characters)

- 1a) In several counties there is a Unified Family Services Systems or Healthy County Coalition for Schools, which bring schools, agencies & community members together to ID community needs & offer quality, uninterrupted services to children/families. Formal partnerships include joint grant apps & cross system letters of support for grant apps.
- 1b-c) The SEA & HMIS Lead Agency have established an inter-agency data sharing protocol which allows for increased service coord across homeless & education providers. Many communities across the CoC have developed joint protocols with their school district.
- 2a) Several orgs that provide ESG/CoC-funded homeless asst also provide youth education services to children, such as Early Childhood services & Head Start. CoC providers collaborate w/ early childhood providers to prioritize children exp. homelessness for childcare. Youth Dev programs through Workforce Dev Boards collaborate w/ the CoC to provide educational services focused on literacy, GED, vocational needs & income generation for older youth. PIT collaboration also occurs.
- 2b) Reps from each of the six SEA regions participate in regional CoC mtgs or through county housing/coalition mtgs. The SEA in each region has built a strong partnership w/ homeless providers. Joint training from PA Head Start & PA Education for Children/Youth Experiencing Homelessness Program entitled "Community Collaborations to Improve Services to Children & Families Experiencing Homelessness" occurred on 6/20/18. SEA covering the Lehigh Valley is participating in local effort to reduce unsheltered youth homelessness. 2c) Collaborative efforts w/ school districts include helping children remain in home school district, receive transportation/ additional support, provide necessary school supplies, etc. Providers & school districts often collaborate through joint efforts, including the annual PIT count, awareness events, food pantry for student/family use, Act 80 trainings, etc.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)

All CoC-funded projects have a designated staff person that works with their LEA and regional SEA to insure all children's educational rights are being met.

CoC policies require that all projects inform families of their eligibility for educational services. All funded projects are required to adhere to this policy. Per the policy, CoC-funded providers are required take the educational needs of children into account when families are placed in housing and will, to the maximum extent practicable, place families with children as close as possible to

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Applicant: Eastern Pennsylvania CoC **Project:** PA-509 CoC Registration FY2019

their school of origin so as not to disrupt such children's education. In addition, CoC-funded projects are required to ensure educational enrollment among all children and youth experiencing homeless, including school and early childhood education enrollment, connections to appropriate services in the community, and information about rights under the McKinney- Vento Education Act.

SEA/LEA attend county, regional, and CoC-wide meetings in order to ensure that the CoC is up to date on relevant services and other information.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	Yes	Yes
Head Start	Yes	Yes
Early Head Start	Yes	Yes
Child Care and Development Fund	Yes	Yes
Federal Home Visiting Program	Yes	Yes
Healthy Start	No	No
Public Pre-K	Yes	Yes
Birth to 3 years	Yes	Yes
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		
WIC	Yes	Yes
Early Care	Yes	Yes

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC Yes uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC No has sufficient resources to ensure each veteran experiencing homelessness is

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assisted to quickly move into permanent housing using a Housing First approach.

3B-3. Racial Disparity Assessment. Attachment Required.

Applicants must:

- 1. select all that apply to indicate the findings from the CoC's Racial Disparity Assessment; or
- 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	X
2. People of different races or ethnicities are less likely to receive homeless assistance.	
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	X
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	
7. The CoC did not conduct a racial disparity assessment.	

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC's strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	X
3. The CoC has identified strategies to reduce disparities in their homeless system.	X
4. The CoC has implemented strategies to reduce disparities in their homeless system.	
5. The CoC has identified resources available to reduce disparities in their homeless system.	
6: The CoC did not conduct a racial disparity assessment.	

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4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:

The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

4A-1. Healthcare-Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

4A-1a. Mainstream Benefits.

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in

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health insurance;

- 4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
- 5. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy for mainstream benefits. (limit 2,000 characters)
- 1) The CoC keeps program staff up-to-date on mainstream benefits through county-level homeless meetings and monthly regional meetings of the CoC. Reps from the County Assistance Offices also attend regional/county meetings. Updates are shared with program staff through posts on the CoC's social media platform (Workplace by Facebook). A designee of the PA Dept of Human Svcs is a member of the Gov Board & provides updates.
- 2) The CoC disseminates mainstream resource info via monthly regional meetings of the CoC and Workplace by Facebook. These meetings often include training on resources or guest speakers to discuss resources. CoC providers host guest speakers at staff meetings. Community partners who share information at these meetings include the local County Assistance Office, Social Security, Area of Aging, MH providers, Substance Abuse Providers, C&Y, Dept of Health, Medicaid, LTSS MCOs.
- 3) Enrollment in mainstream benefits occurs online through the state's COMPASS system. COMPASS is an online single application system for many benefits including health care coverage (CHIP, MA, Medicaid for Former Foster Youth, MH/SA, Marketplace). All CoC-funded providers are proficient users of COMPASS.
- 4) The CoC works with community partners to ensure that participants are able to effectively utilize Medicaid and other benefits. Medicaid/Medicare insurance companies may attend local homeless coalition meetings or program staff meetings to discuss benefits and how to take advantage of them. CoC agencies partner with pharmacies who can specially package and deliver medications to clients. Many Community Action Agencies (CAA) throughout the 33-county area are also the providers for WIC, LIHEAP, transportation and other TANF-funded services. Partnership w/ the CAAs ensures individuals exp. homelessness are assisted to apply for, receive, and use benefits.
- 5) DCED, in their role as Coll App, is responsible for overseeing the CoC's strategies.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.		
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.		
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.		

4A-3. Street Outreach.

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Applicants must:

1. describe the CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;

2. state whether the CoC's Street Outreach covers 100 percent of the CoC's geographic area;

- 3. describe how often the CoC conducts street outreach; and
- 4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)
- 1) The CoC's geography includes 33 counties encompassing nearly 21,000 sq. miles. Outreach efforts occur at varying levels across the CoC. This includes year-round outreach throughout the Lehigh Valley (area with highest population of homelessness), focused on both chronic & youth homelessness. Monroe County, which has the highest unsheltered concentration, conducts ongoing year-round outreach through ESG funding. ESG funds also support outreach in the counties of Cumberland, Franklin, Tioga, Bradford, and a regional outreach effort in Union, Snyder, Northumberland & Montour. These efforts cover all 5 regions & the most populated centers of the CoC. Additional street outreach is conducted by SSVF providers, who coordinate w/ local providers when a non-Veteran is identified. Monthly outreach is also conducted through the use of volunteers in several counties.
- 2) 100% of the CoC is covered by regular outreach efforts.
- 3) Frequency varies by community. In the Lehigh Valley & Monroe County, outreach occurs daily or several times/week. In communities with less frequency of unsheltered homelessness, outreach occurs between several times/month to monthly based on need. 100% of the counties conduct an unsheltered PIT count each year.
- 4) Outreach teams often visit known encampments, soup kitchens & other locations where chronically homeless individuals and individuals least likely to request assistance may be ID'ed. The Lehigh Valley outreach teams partner with a street medicine program. Many outreach teams use peer-specialists & provide survival supplies (e.g. tents, socks, food), which have been successful for effective engagement. Street outreach workers engage individuals consistently & are often able to provide tangible asst, which can be a first step to developing trust. Once relationships are established, those who are least likely to engage are more likely to allow themselves to be screened/referred for asst. LanguageLine is available if translation is needed.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	583	1,021	438

4A-5. Rehabilitation/Construction Costs-New No Projects.

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Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other No Federal Statutes.

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.