

Instructions for testing the PIT mobile app
January 2020 Point in Time Count
Eastern and Western PA Continuums of Care

Introduction: Emergency shelter and transitional housing providers in the Eastern and Western PA Continuums of Care have the option of submitting their PIT surveys using either the PIT mobile app, or via paper surveys. Prior to the PIT count, providers can test out the PIT mobile app and get hands-on experience with using the app to determine if your program will use this method to administer the count this year. The survey in the PIT mobile app is identical to the paper survey.

Instructions

- *(optional)* To download the app on a phone or tablet, go to your mobile device's store and download the Survey123 app.
- To access the survey, please click this link (<https://arcg.is/1LrDiW>) on the device that you will be using (a computer or mobile device). This will give you the option to open the survey in either your web browser or through the app (if you are using a mobile device). You are able to administer the survey through either the app or the web browser, but it is recommended you use the app unless you are doing the sheltered count at a computer.
 - **Tip:** Some of the survey functions may be easier to use within the app version. If you are completing the survey on a computer, you may wish to download the app version on your computer and complete the survey in the app on your computer.
- Feel free to take the survey and submit records as many times as you would like as this is not the official version.

Additional Information:

- Brendan Auman from DCED did a brief overview of the PIT app during the 2020 PIT Count Webinar if you want additional guidance on how to use the survey. You can access that recording here: <https://www.youtube.com/watch?v=y1cva7wzWTg&feature=youtu.be>; **Brendan's overview of the PIT app starts at 1 hour; 9 minutes.**

Questions:

- If you have questions as you test the app, please email pahomelesscount@dma-housing.com for support.