

**Instructions for accessing and testing the PIT mobile app
January 2021 Point in Time Count (January 27, 2021)
Eastern and Western PA Continuums of Care**

Introduction: Emergency shelter and transitional housing providers in the Eastern and Western PA Continuums of Care have the option of submitting their PIT surveys using either the PIT mobile app, or via paper surveys.

Official Survey Link for the PIT Count:

You can find the link to the **OFFICIAL SURVEY** here:

- **Sheltered PIT Official Survey:** <https://arcg.is/0Ob0qa0>
- **Unsheltered PIT Official Survey** (Western PA CoC only): <https://arcg.is/0bbOWn>

Please ensure that all volunteers are using this survey link during your PIT Count. Please **DO NOT** use this survey link prior to January 27, 2021.

Instructions for accessing the PIT app:

- *(optional)* To download the app on a phone or tablet, go to your mobile device's store and download the Survey123 app.
 - *Note: If you open the app prior to downloading the survey, it will ask you to sign in. There is no sign in or sign up necessary to use the app.*
- To access the survey, please click this links above (see links for UNOFFICIAL/TEST LINK BELOW, and OFFICIAL APP LINK ABOVE) on the device that you will be using (a computer or mobile device). This will give you the option to open the survey in either your web browser or through the app. You are able to administer the survey through either the app or the web browser, but it is recommended you use the app.
 - **Tip:** Some of the survey functions may be easier to use within the app version. If you are completing the survey on a computer, you may wish to download the app version on your computer and complete the survey in the app on your computer.

Testing the PIT Count App:

Prior to the PIT count, providers can test out the PIT mobile app and get hands-on experience with using the app to determine if your program will use this method to administer the count this year. The survey in the PIT mobile app is identical to the paper survey.

If you want to test/practice with the app, you can use the **UNOFFICIAL/TEST SURVEY** here:

- **Sheltered PIT unofficial/test survey:** <https://arcg.is/0SaO5e>
- **Unsheltered PIT unofficial/test survey** (Western PA CoC only): <https://arcg.is/Lvjrm1>

Feel free to take the survey and submit records as many times as you would like within the **UNOFFICIAL/TEST** version to help you get comfortable with the app.

If you download the test survey, *we recommend that you delete it prior to the night of the PIT Count so you do not accidentally submit records here.*

Additional Information:

- Brendan Auman from DCED recorded a demo/walk-through of the PIT mobile app, if you would like additional guidance on using the app. The demo can be accessed here:
 - **Sheltered PIT app demo:** https://zoom.us/rec/share/DmPfucq28M-rDtLKclj-n2yiq_6_heiy7cXA5DigCqstABTDABcoUcvEboscA3BV.4DnHiZIJ2R74sdiS?startTime=1608238665000
 - **Unsheltered PIT app demo** (Western PA CoC only):
https://zoom.us/rec/share/5LAOxn3aOJEfs2pH5AalUcsOspvU5TM-GovGVph1V3CzM5vCdCuUNq62c_kWDwNt.3nUt-bbbir5nECyp

Questions:

- If you need assistance with using the app, please email pahomelesscount@dma-housing.com or call 215-576-1558 (Diana T. Myers office) for support.