Eastern PA CoC: 2021 Renewal Project Scoring Criteria

Approved: April 7, 2021

The time period used for all data will be October 1, 2019 – September 30, 2020

#	Criteria	Data Source	Point Structure
Performance and Data Quality= 39 points (RRH, TH-RRH, PSH); 36 points (SSO)			
1a (part of SPM Metric 7b.1)	**RRH/TH-RRH -Housing Stability**: Exit to Permanent Housing (RRH and TH-RRH only). Measurement: % of exits to permanent housing destination among all participants/leavers who exited project. Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased ● Average outcome in 2020= 94% *NOTE: The thresholds for this criteria were lowered for 2021 renewal scoring due to the potential impact of COVID-19. The Funding Committee will consider raising thresholds again in future rounds.*	APR pulled from HMIS; APR from DV providers	RRH and TH-RRH: ● 100% = 10 points ● 90-99% = 7 points ● 80-89% = 4 points ● 75-79% = 2 points
1b	**SSO-Housing Stability:** % of all participants/leavers placed into Emergency Shelter, Transitional Housing or Permanent Housing (SSO only) Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased	APR pulled from HMIS; APR from DV providers	SSO: ● 75-100% = 10 points ● 50-74% = 7 points ● 36-49% = 4 points ● 25-35% = 2 points

	● Average outcome in 2020= 80%		
1c (SPM Metric 7b.2)	**PSH-Housing Stability:** Exit to other Permanent Housing or retention of PSH (PSH only). Measurement: % of all project participants stayers remained in PSH project or all project participants/leavers exited to other permanent housing. Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased ● Average outcome in 2020= 96%	APR pulled from HMIS; APR from DV providers	● 100% = 10 points ● 97-99% - 7 points ● 93-96% = 4 points ● 90-92% = 2 points
2 (SPM Metric 2)	**Returns to Homelessness:** % returns to homelessness within 6 months of exit to permanent housing destination ● **Note:** N/A for DV providers, as there is no way to measure if clients reentered the system, only their specific program. ● N/A for SSO Projects ● Average outcome in 2020= 0%	HMIS	SSO projects: ● 0% = 2 points ● 1-10% = 1 point PH projects: ● ≤ 2% = 2 points ● 3-10% = 1 point

| 3 | **Projects dedicated to serving survivors of Domestic Violence only:** Degree to which victim service projects improve safety for the population served.

Evaluate the practices of victim service providers around serving survivors of domestic violence, dating violence, sexual assault, or stalking, and their ability to house survivors and meet safety outcomes. | Renewal Summary Form | 2 total points (1 point per question)

1) Projects must describe how they ensure the safety of DV survivors by:
● Training staff on safety planning
● Training staff on trauma-informed, victim centered approaches
● Adjusting intake space to better ensure a private conversation
● Working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance
● Keeping the location confidential of units used for survivors

2) Project must describe how they **measure** the projects' ability to ensure the safety of DV survivors the project served (i.e. how does the project capture/evaluate this data) |

4	**Length of time between Project Start Date and Housing Move-in Date:** % of households who moved into housing in under 30 days (measured by days between project enrollment date and move in date). (TH-RRH, RRH, and PSH Only) *N/A for SSO Providers are expected to move participants in as quickly as possible upon enrollment; Decreasing length of time between project start date and housing move-in date is one factor that contributes to SPM Metric 1b (length of time homeless)	APR pulled from HMIS; APR from DV providers	● 90%+ moved in to housing within 30 days of project enrollment = 1 point
5 (SPM Metrics 4.3/4.6)	**Income Growth:** Increase in TOTAL income of all adult participants from any source (leavers and stayers): % of all adult participants who increased income from any source from entry to exit/annual assessment (leavers and stayers) NOTE: Adult participants' Earned Income Growth and Non-Earned Income Growth both factor into Total Income Growth. ● Average outcome in 2020= 56% *NOTE: The thresholds for this criteria were lowered for 2021 renewal scoring due to the potential impact of COVID-19. The Funding Committee will consider raising thresholds again in future rounds.*	APR pulled from HMIS; APR from DV providers	● 50% or more had an increase in total income = 10 points ● 40-49% increase income = 8 points ● 30-39% increase income = 6 points ● 20-29% increase income = 4 points
6	**Participants connected to Non-cash/ Mainstream Benefits:** Percentage of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.) ● Average outcome in 2020= 66%	APR pulled from HMIS; APR from DV providers	● 70%+ of program participants enrolled in 1+ mainstream benefit = 2 points ● 60-69% = 1.5 points ● 50-59% = 1 point ● 40-49% = 0.5 points
7	**Participants Connected to Health Insurance:** Percentage of all participants with 1+ source of health insurance ● Average outcome in 2020= 83%	APR pulled from HMIS; APR from DV providers	● 95%+ with 1+ source of health insurance = 2 points ● 80-94% = 1 point

8	**High quality data entry:** Full participation in HMIS is required of all CoC-funded organizations.
	
	% of Error Rate for the following data points entered into HMIS:
	  a. PII - Name
	  b. PII - SSN
	  c. PII - Date of birth
	  d. PII - Race
	  e. PII - Ethnicity
	  f. PII - Gender
	  g. Destination
	  h. Income and Sources at Entry
	  i. Income and Sources at Annual Assessment
	  j. Income and Sources at Exit
		APR pulled from HMIS or DV comparable database	11 points total
			
			● 8.a. – 0% error rate – 0.5 points
			● 8.b.– 0% error rate – 0.5 points
			● 8.c.– 0% error rate – 0.5 points
			● 8.d. – 0% error rate – 0.5 points
			● 8.e.– 0% error rate – 0.5 points
			● 8.f.– 0% error rate –0.5 points
			● 8.g.– 0% error rate - 2 points
			● 8.h – 0% error rate – 2 points
			● 8.i – 0% error rate – 2 points
			● 8.j – 0% error rate –2 points

9	**Timeliness of HMIS Data Entry** a. % of project entry records entered into HMIS within specified benchmark b. % of project exit records entered into HMIS within specified benchmark Data entered within 10 days. Timeliness specifically looks at project entry and exit dates. For example, this measure will compare a household's actual enrollment date against the date that their enrollment date was entered in HMIS. Per the HMIS Participation Agreement, all data should be entered into PA-HMIS within 7 days.	APR pulled from HMIS or DV comparable database	1 point total a. 100% OF PROJECT ENTRY RECORDS INPUT WITHIN: 0-10 days – 0.5 points b. 100% OF PROJECT EXIT RECORDS INPUT WITHIN: 0-10 days – 0.5 points

Monitoring = 21 points (TH-RRH, RRH, PSH); 16 points (SSO)

10	**Project Participant Eligibility:** % of Heads of household and adults whose prior living situation was reported as literally homeless situations or fleeing DV	RSF (report from provider on literally homeless and fleeing DV households); cross referenced with APR from HMIS and APR from DV providers	● 94%+ = 2 points ● 90-93% = 1 point

11	**Unit Utilization Rate:** Average utilization rate of project (using project utilization each quarter, as reported on APR). Goal=full utilization. ● (NA for SSO) ● For projects under 10 units, will use a 3-year average if the project is under 85% utilization. *NOTE: The point values for this criteria were lowered for 2021 renewal scoring due to the potential impact of COVID-19. The Funding Committee will consider raising thresholds again in future rounds.*	# units per renewal app compared to average unit utilization; APR pulled from HMIS; APR from DV providers	● 95-100% utilization = 2 points ● 90-94% = 1.5 points ● 85-89% = 1 point
12	**Drawdown Rates:** Minimum of quarterly drawdown from eLOCCS. HUD requires a minimum of quarterly draws.	e-LOCCS	● Met benchmark = 4 points ● Did not meet benchmark = 0 points
13	**Funds Expended:** % of grant funds expended. ● Goal = full spend down *NOTE: The point values for this criteria were lowered for 2021 renewal scoring due to the potential impact of COVID-19. The Funding Committee will consider raising thresholds again in future rounds.*	e-LOCCS	● 100% = 3 points ● 95-99% = 2 points ● 90-94% = 1 points
14	**Timely APR submission:** APR submitted within 90 days of grant (HUD requirement) *If you submitted late due to an HMIS issue and there is evidence that you attempted to submit on time and informed your HUD rep, you will have a chance to explain this in your Renewal Summary Form.	Last submitted APR	● Timely submission = 4 points ● Submitted beyond 90 days = 0 points
15a	**SSO/TH/RRH-Cost effectiveness:** Cost per household served ● SSO/TH-RRH/RRH – Average cost per Household served compared to average of other projects	Numerator: Services + admin line items from Grant Inventory Worksheet (GIW) Denominator: # of HHs served per PA-HMIS/APR or APR from DV providers	SSO/TH/RRH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group): ● Top 25% of projects with lowest cost/HH = 3 points ● Second quartile of projects (26-50%) = 2 points ● Third quartile (51-75%) = 1 point

			● Bottom 25% of projects with highest cost per HH = 0 points
15b	**PSH-Cost effectiveness:** Cost per household served ● <u>PSH</u> – Average cost per household compared to average of other projects	<u>Numerator</u>: Services + admin line items from GIW <u>Denominator</u>: # of HHs served per PA-HMIS/APR or APR from DV providers	PSH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group): ● Top 25% of projects with lowest cost/HH = 3 points ● Second quartile of projects (26-50%) = 2 points ● Third quartile (51-75%) = 1 point ● Bottom 25% of projects with highest cost per HH = 0 points
16a	**TH-RRH/RRH-Cost effectiveness:** Cost per Positive Exit ● <u>TH-RRH/RRH</u> – Average cost per exit to Permanent Housing destination compared to average of other projects (SSO excluded from Cost Effectiveness/Cost Per Positive Exit criteria)	<u>Numerator</u>: Services + admin line items from GIW <u>Denominator</u>: Leavers to PH per PA-HMIS/APR or APR from DV providers	TH-RRH/RRH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group): ● Top 25% of projects with lowest cost/HH = 3 points ● Second quartile of projects (26-50%) = 2 points ● Third quartile (51-75%) = 1 point ● Bottom 25% of projects with highest cost per HH = 0 points

16b	**PSH-Cost effectiveness:** Cost per household for Positive Retention and Positive Exit ● <u>PSH</u> – Average cost per household that remains in PSH or exits to other Permanent Housing destination compared to average of other projects	<u>Numerator</u>: Services + admin line items from GIW <u>Denominator</u>: Stayers + Leavers to other PH per PA-HMIS/APR or APR from DV providers	PSH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group): ● Top 25% of projects with lowest cost/HH = 3 points ● Second quartile of projects (26-50%) = 2 points ● Third quartile (51-75%) = 1 point ● Bottom 25% of projects with highest cost per HH = 0 points
17	**HUD Monitoring:** Disposition of HUD Monitoring and Findings ● Any findings during monitoring should be resolved within the HUD timeline identified.	Letter verifying no monitoring; If monitored, evidence of no outstanding findings	● No monitoring within the last two years, or monitored with no outstanding issues = 0 points ● Project monitored and has unresolved findings = - 5 points

HUD Priorities = 20 points

18a	**Severity of Need/Health Conditions:** Percent of participants with 1+ physical and/or mental health conditions Note to Grantees: Goals/Intent of Severity of Need Criteria ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project.	APR pulled from HMIS or DV comparable database	See table below

Points	PSH	RRH/TH-RRH/SSO
.5	50-64%	10-15%
1	65-79%	20-24%
1.5	80%-94%	25-29%
2	95%+	30%+

18b	**Severity of Need/Zero Income at Entry:** Percent of adult participants with zero income at program entry Note to Grantees: Goals/Intent of Severity of Need Criteria ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project.	APR pulled from HMIS or DV comparable database	● 40%+ program participants with zero income at program entry = 2 points ● 25-39% participants entered w/ zero income = 1 point
18c	**Severity of Need/Unsheltered:** Percent of adult participants coming from unsheltered locations at entry Note to Grantees: Goals/Intent of Severity of Need Criteria ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project.	APR pulled from HMIS or DV comparable database	● 35%+ adult participants coming from unsheltered locations at program entry = 2 points ● 25-34% adult participants coming from unsheltered locations at program entry= 1 point
18d	**Severity of Need/Age:** Percent of adult participants who are youth age 24 and under or adults age 55+	APR pulled from HMIS or DV comparable database	● 40% adult participants are youth ages 24 and under or adults age 55+= 2 points

	Note to Grantees: Goals/Intent of Severity of Need Criteria ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project.		● 25-39% adult participants are youth ages 24 and under or adults age 55+= 1 point
18e	**Severity of Need/Domestic Violence:** Percent of adult participants with history of DV Note to Grantees: Goals/Intent of Severity of Need Criteria ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project.	APR pulled from HMIS or DV comparable database	● 20% adult participants history of DV = 2 points ● 10-19% adult participants history of DV = 1 point
19	**Housing First Approach:** CoC policy requires all CoC-funded projects to operate using a Housing First Approach. **IMPORTANT NOTE TO PROJECTS:** In future scoring rounds, the CoC is considering reviewing organization/project policies and procedures to ensure compliance with a Housing First approach as a part of the CoC NOFA scoring and ranking process. This may include review of policies and	Housing First questionnaire	● 10 points if respond "yes" to the Housing First questionnaire.

	procedures related to participant eligibility, intake/screening policies, non-discrimination, and exit/discharge policies. *The CoC recommends that all CoC funded organizations/projects review their policies and procedures to ensure that they are aligned with a Housing First approach, using the Housing First questionnaire as a guide.*		
20	**BONUS: Equity** ● Agency completes organization/program Equity Assessment Tool for project	Renewal Summary Form	**MAX BONUS POINTS = 4** ● Equity Assessment Tool Submitted= 4

CoC Participation = 20 points

21	**RHAB Participation and CoC Leadership:** Participation in RHAB meetings and volunteer participation with CoC Committees and Sub-Committees ● RHAB Participation: Full participation in RHAB is expected in order to further the goals of the CoC. ● CoC Leadership: The CoC frequently requests volunteer participation with various Committees and Sub-Committees.	RHAB Secretary, Committee/ Sub-committee Chair, CoC Staff; Renewal Summary Form	**Maximum points = 10** RHAB Participation: % of 10 points, based on % of RHAB meetings attended ● Lehigh Valley: because RHAB meetings are held quarterly, participation in RHAB subcommittee meetings will also be included in this calculation. CoC Leadership: ● If less than 10 points were awarded for RHAB participation, 1 additional point will be awarded for each Committee/ Sub-Committee meeting attended, up to 3 points. (Total combined points not to exceed 10.) BONUS OPPORTUNITY: If 10 points were awarded for RHAB participation and a representative from the organization also

			participated on a Committee/Sub-Committee, one bonus point will be added.
22	**CoC Meeting Attendance:** Full participation in CoC is expected in order to further the goals of the CoC.	CoC registration/ attendance sheets; Renewal Summary Form	● 2 points awarded for attending October 2019 CoC meeting ● 2 points awarded for attending April 2020 CoC meeting.

23	**CoC Webinars and Trainings:** Full participation/attendance in webinar and training opportunities is expected of all CoC funded organizations	CoC training attendance records	Attendance at CoC training events is expected of organizations receiving CoC funding.
			● Points awarded for each training attended –6 total points
			    o Note: To receive points for LGBT Equity training, must attend both sessions
			    o Note: To receive points for Racial Equity training, must attend both sessions
			
			Required trainings included:
			● Domestic Violence Best Practices – **1 point**
			● 12/17/19 webinar
			● Fair Housing Law and HUD's Equal Access Rule – **1 point**
			    o 1/29/20 Webinar
			● LGBT Equity Training parts 1 and part 2 – **2 points**
			    o Part 1 Webinars: 6/2/20 or 6/5/20
			    o Part 2 Webinars: 6/9/20 or 6/11/20
			● Racial Equity Training parts 1 and part 2 –**2 points**

			o Part 1 Webinars: 6/24/20 or 6/26/20 o Part 2 Webinars: 6/29/20 or 6/30/20
24 (not scored in 2021)	**Coordinated Entry Participation:** % of enrollments pulled from By Name List	TBD	Not scored in 2021. Funding Committee will determine mechanism for scoring this in future funding rounds with reports available in ClientTrack 19.
25 (Bonus)	Full **HMIS participation** within organizations receiving CoC funding OR partnering with another organization/program to enter their data into HMIS	RSF and HMIS	HMIS participation among homeless assistance programs (not receiving ESG, CoC, SSVF, PATH, RHY funding) operated by your organization, or partnering with another organization/program to enter their data into HMIS= 0.5 point (maximum)

Total Point Scale:

· PSH/RRH/TH-RRH – 100 points
· SSO – 92 points (SSO score will be converted to a 100-point scale)

APPENDIX: Data Calculations Explanation for HMIS/APR Related Scoring Criteria

Criteria #	Criteria	Calculation
1a	RRH/TH-RRH- HOUSING STABILITY/EXIT TO PERMANENT HOUSING: a. RRH: % of exits to permanent housing destination among all participants/leavers who exited project.	RRH/TH-RRH APR Q23c: Exit Destination Percentage – Total Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased
1b	SSO- HOUSING STABILITY: b. SSO: % of all participants/leavers placed into Emergency Shelter, Transitional Housing or Permanent Housing (SSO-Street Outreach only)	SSO Q23c: Exit Destination Numerator: (Q23c-Total persons exiting to Emergency shelter) + (Q23c-Total persons exiting to Transitional housing) + (Q23c-Total persons exiting to Permanent Destinations) Denominator: (Q23c-Total persons) – (Q23c-Total persons whose destinations excluded them from the calculation)

		Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased
1c	PSH - HOUSING STABILITY/EXIT TO OR RETENTION IN PERMANENT HOUSING: 　PSH: % of all project participants stayers remained in PSH project or all project participants/leavers exited to other permanent housing.	PSH APR Q5 Report Validation Table; Q22a1: Length of Participation – CoC Projects; Q23c: Exit Destination Numerator: (Q22a1 Stayers-Total) + (Q23c-Total persons exiting to positive housing destinations) Denominator: (Q5 All Persons) – (Q23c-Total persons whose destinations excluded them from the calculation) Note: Individuals who exit to any of the below listed "destinations" will be removed from the calculation and therefore will not count negatively towards this outcome: ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased
2	RETURNS TO HOMELESSNESS: % returns to homelessness within 6 months of exit to permanent housing destination *Note: Excludes DV Projects*	SPM 2ab Data File – Returns to Homelessness Numerator: # of Clients w/Returns on Begin Date within 6 months of Exited on End Date and returned to ES, TH or SH project (Returns 10/1/9-9/30/20) Denominator: # Clients who exited from program to PH destination
3	**Projects dedicated to serving survivors of Domestic Violence only:** Degree to which victim service projects improve safety for the population served.	Documentation provided will be reviewed to determine whether agency has established practices to a) train staff on safety planning; b) train staff on implementing trauma-informed, victim centered approached; c) adjust intake spaces to better ensure privacy/confidentiality; d) work with survivors to identify safe housing options (including scattered site); and e) keep location confidential of participants units. Documentation provided will be reviewed to determine whether project has a process to measure the the safety of DV survivors the project served, and whether they are able to explain how they capture and evaluate this data.

4	LENGTH OF TIME BETWEEN PROJECT START DATE AND RESIDENTIAL MOVE IN % of households moved into housing in under 30 days (measured by days between project enrollment date and move in date)	Q22c: Length of Time between Project Start Date and Housing Move-in Date Numerator: (Q22c - Total 7 days or less) + (Q22c - Total 8 to 14 days) + (Q22c - Total 15 to 21 days) + (Q22c - 22 to 30 days) Denominator: Q22c - Total Persons Moved into housing *N/A for SSO
5	INCOME GROWTH/INCREASE TOTAL INCOME % of all adult participants who increased income from any source from entry to exit/annual assessment (leavers and stayers)	APR Q19a1: Client Cash Income Change – Income Source- by Start and Latest Status (Stayers); APR Q19a2: Client Cash Income Change – Income Source- by Start and Exit (Leavers); Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status Numerator: (Q19a1 Number of Adults w/Any Income-Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain) + (Q19a2 Number of Adults w/Any Income-Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain) Denominator: (Q18 Adults at Annual (Stayers)-Total Adults) + (Q18 Adults at Exit (Leavers)-Total Adults) – (Q18 Adults at Annual (Stayers)-Number of adult stayers not yet required to have an annual assessment) – (Q18 Adults at Annual (Stayers)-Client Doesn't Know/Client Refused) – (Q18 Adults at Exit (Leavers)-Client Doesn't Know/Client Refused)
6	PARTICIPANTS CONNECTED TO MAINSTREAM BENEFITS: Percentage of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.)	APR Q20b: Number of Non-Cash Benefit Sources; APR Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status Numerator: (Q20b Benefit at Latest Annual Assessment for Stayers-1 + Source(s)) + (Q20b Benefit at Exit for Leavers-1+ Source(s)) Denominator: (Q20b Benefit at Latest Annual Assessment for Stayers-Total) + (Q20b Benefit at Exit for Leavers-Total) – (Q18 Number of Stayers-Number of adult stayers not yet required to have an annual assessment) – (Q20b Benefit at Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) – (Q20b Benefit at Exit for Leavers-Client Doesn't Know/Client Refused)
7	PARTICIPANTS CONNECTED TO HEALTH INSURANCE: Percentage of all participants with 1+ source of health insurance	APR Q21: Health Insurance; APR Q5: Report Validation Table

		Numerator: (Q21 Latest Annual Assessment for Stayers-1 Source of Health Insurance) + (Q21 Latest Annual Assessment for Stayers-More than 1 Source of Health Insurance) + (Q21 Exit for Leavers-1 Source of Health Insurance) + (Q21 Exit for Leavers-More than 1 Source of Health Insurance) Denominator: (Q5 Number of Stayers) + (Q5 Number of Leavers) – (Q21 Latest Annual Assessment for Stayers-Number of Stayers not yet Required to Have an Annual Assessment) – (Q21 Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) – (Q21 Exit for Leavers-Client Doesn't Know/Client Refused)
8	HIGH QUALITY DATA ENTRY: % of Error Rate for the following data points entered into PA HMIS: A. PII - Name B. PII – SSN C. PII – Date of Birth D. PII – Race E. PII – Ethnicity F. PII - Gender G. Destination H. Income and Sources at Entry I. Income and Sources at Annual Assessment J. Income and Sources at Exit	APR Q6a. Data Quality: Personally Identifiable Information a. Name - % of Error Rate b. SSN - % of Error Rate c. Date of Birth - % of Error Rate d. Race - % of Error Rate e. Ethnicity - % of Error Rate f. Gender - % of Error Rate Note: If Personally Identifiable Information fields are marked as Client Doesn't Know/Refused due to domestic violence survivor not providing data due to confidentiality/safety concerns, this will be factored into scoring and projects will not be penalized. APR Q6c. Data Quality: Income and Housing Data Quality b Destination - % of Error Rate c Income and Sources at Entry - % of Error Rate d. Income and Sources at Annual Assessment - % of Error Rate e. Income and Sources at Exit - % of Error Rate Note: Projects with no entries won't be scored on *c (Income and Sources at Entry*) and projects with no exits won't be scored on *b (Destination)* and *e (Income and Sources at Exit)*
9	TIMELINESS OF HMIS DATA ENTRY a. % of project entry records entered into HMIS within specified benchmark	APR Q6e: Timeliness a.

	b. % of project exit records entered into HMIS within specified benchmark	Numerator: (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days) Denominator: (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days) b. Numerator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days) Denominator: (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days) Note: Projects with no entries won't be scored on 9.a. Projects with no exits won't be scored on 9.b.
10	PROJECT PARTICIPANT ELIGIBILITY: % of Heads of household and adults whose prior living situation was reported as literally homeless situations or fleeing DV	Data provided by providers in the RSF will be reviewed to determine the percentage of participants served who are literally homeless and fleeing DV. Data will be cross-referenced with APR from HMIS and APR from DV providers. Numerator: # of Heads of household and adults served literally homeless **and/or** fleeing DV as reported on RSF 10/1/19-9/30/20 (Note: Literally homeless numbers will be cross referenced with APR Q15-Homeless Situations Subtotal-Total) Denominator: Total # of adult participants served 10/1/19-9/30/20
11	UNIT UTILIZATION RATE: Average utilization rate of project (using project utilization each quarter, as reported on APR)	Information provided in the Renewal Project Summary Form survey will be considered in calculating utilization. APR Q8b Point-in-Time Count of Households on the Last Wednesday; 2019 Project App # Units *(Note: 2020 Projects were renewed at 2019 levels, and no project application was submitted in 2020)* Numerator: Average of Q8b Point-in-Time Count of Households Served on the Last Wednesday in Jan, April, July, October Denominator: # Units per 2019 Project Applications (and prior years where applicable) *(Note: 2020 Projects were renewed at 2019 levels, and no project application was submitted in 2020)* For projects under 10 units, will use a 3-year average if the project is under 85% utilization. *N/A for SSO
12	DRAWDOWN RATES Minimum of quarterly drawdown rates from eLOCCS	Review of documentation requested in 2021 RSF survey (eLOCCS summary page).

13	FUNDS EXPENDED % of grant funds expended	Review of documentation requested in 2021 RSF survey (eLOCCS summary page). Review of supplemental expenditure form with additional information/explanation if program did not meet expenditure threshold.
14	TIMELY APR SUBMISSION APR submitted within 90 days of end of grant	Review of documentation requested in 2021 RSF survey (e.g. email from Sage system; email from HUD reps; copy of the details from Sage submission)
15a, 15b	COST EFFECTIVENESS – COST PER HOUSEHOLD SERVED: SSO/TH-RRH/RRH – Average cost per Household served compared to average of other projects PSH - Average cost per household served compared to average of other projects	<u>Numerator</u>: Services + admin line items from Grant Inventory Worksheet (GIW) <u>Denominator</u>: # of HHs served (as reported on RSF)
16a	COST EFFECTIVENESS – COST PER POSITIVE EXIT: SSO/TH-RRH/RRH - Average cost per exit to Permanent Housing destination compared to average of other projects	<u>Numerator</u>: Services + admin line items from GIW <u>Denominator</u>: Leavers to PH (as reported on RSF) *N/A for SSO
16b	COST EFFECTIVENESS – COST PER POSITIVE EXIT/RETENTION: PSH - Average cost per household that remains or exits to Permanent Housing destination compared to average of other projects	<u>Numerator</u>: Services + admin line items from GIW <u>Denominator</u>: Stayers + Leavers to other PH (as reported on RSF)
17	HUD MONITORING Disposition of HUD Monitoring and Findings	Review of information provided in 2021 Renewal Summary Form survey regarding monitoring, along

		with any supplemental monitoring documents provided.
18a	SEVERITY OF NEED/HEALTH CONDITIONS – Percent of participants with 1+ disabilities at project start, project update, project annual assessment or project exit	Q13b2: Number of Conditions at Exit, Q13c2: Number of Conditions for Stayers Numerator: ((Q13b2. Total Persons-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown) + (Q13c2. Total Persons-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown)) Denominator: ((Q13b2. Total Persons-Total + Q13c2. Total Persons-Total) – (Q13b2. Total Persons-Client Doesn't Know/Client Refused + Q13c2. Total Persons-Client Doesn't Know/Client Refused))
18b	SEVERITY OF NEED/ZERO INCOME AT ENTRY – % of adult participants with zero income at project entry	APR Q18: Client Cash Income Category – Earned/Other Income Category – by Start and Annual Assessment/Exit Status Numerator: Q18 Adults with No Income – Number of Adults at Start Denominator: (Q18. Total Adults – Number of Adults at Start)– (Q18. Adults with Client Doesn't Know/Client Refused Income Information – Number of Adults at Start)
18c	SEVERITY OF NEED/UNSHELTERED: Percent of adult participants coming from unsheltered locations at entry	APR Q15 Living Situation Numerator: (Q15 Total Place not meant for human habitation) Denominator: (Q15 Total) – (Q15 Client Doesn't Know/Client Refused)
18d	SEVERITY OF NEED/AGE: Percent of adults who are youth age 24 and under or adults age 55+	APR Q5 Report Validation Table; APR Q11 Age Numerator: (Q11. 18-24 Total) + (Q11. 55-61-Total) + (Q11. 62+-Total) Denominator: (Q5. Number of Adults (Age18 or Over) - (Q11. Client Doesn't Know/Client Refused-Total)
18e	SEVERITY OF NEED/DOMESTIC VIOLENCE: Percent of adult participants with history of DV	APR Q14a Domestic Violence History Numerator: Q14a Total Yes (Domestic Violence History) Denominator: Q14a Total Total – Q14a Total Client Doesn't Know/Client Refused
19	HOUSING FIRST	

		Agency response to Housing First Questionnaire will be reviewed to ensure adherence to Housing First tenets
20	BONUS: Equity Agency completes organization/program Equity Assessment Tool for project	Review of Equity Assessment Tool submitted by agency
21	RHAB PARTICIPATION AND COC LEADERSHIP Participation in RHAB meetings and volunteer participation with CoC Committees and Sub-Committees	Review of RSF documentation submitted by agency, sign in records, online survey attendance submission from RHAB meetings, and documentation from CoC committee/subcommittee chairs
22	COC MEETING ATTENDANCE	Review of RSF documentation submitted by agency, meeting sign in records, and online survey attendance submissions
23	COC WEBINARS AND TRAININGS	Review of RSF documentation submitted by agency, webinar/training sign in records, and online survey attendance submissions
24 (not scored in 2021)	Coordinated Entry Participation % of enrollments pulled from By Name List	*NOTE: This criteria will not be scored in 2021.*
25 (Bonus)	BONUS: FULL HMIS PARTICIPATION WITHIN ORGANIZATIONS RECEIVING COC FUNDING OR PARTNERING WITH ANOTHER ORG/PROGRAM TO ENTER THEIR DATA INTO HMIS	Review of documentation submitted by agency in RSF and confirmation of HMIS participating projects by DCED HMIS team

Housing First Questionnaire: Is your program operating using a housing first approach?

Organization Name:

Project Name:

Person Completing this form:

Date:

1) Admission/tenant screening and selection practices promote the acceptance of applicants regardless of their sobriety or use of substances, completion of treatment, and participation in services.
   ☐ Yes   ☐ No Comment (if needed):

2) Applicants are not rejected on based on having no income, minor criminal convictions, or behaviors that indicate a lack of "housing readiness."
   ☐ Yes   ☐ No Comment (if needed):

3) Supportive services emphasize housing procurement over therapeutic goals. Services plans are highly tenant-driven without predetermined goals.
   ☐ Yes   ☐ No Comment (if needed):

4) Participation in services or program compliance is not a condition of staying in our program.
   ☐ Participation in services or program compliance is NOT a condition of staying in our program
   ☐ Participation in services or program compliance IS a condition for staying in our program   Comment (if needed):

5) Use of alcohol or drugs in and of itself is not considered a reason for program dismissal.
   ☐ Use of alcohol or drugs in and of itself is NOT a reason for program dismissal
   ☐ Use of alcohol or drugs in and of itself IS a reason for program dismissal
        Comment (if needed):

6) We prioritize those with the highest need for services rather than "first come/first serve", such as duration of homelessness and other barriers.
   ☐ Yes   ☐ No Comment (if needed):

7) Case managers/service coordinators are trained in and actively employ evidence-based practices for client/tenant engagement such as motivational interviewing and client-centered counseling.
   ☐ Yes   ☐ No Comment (if needed):

8) Services are informed by a harm reduction philosophy that recognizes that drug and alcohol use and addiction are a part of tenants' lives, where tenants are engaged in non-judgmental communication regarding drug and alcohol use, and where tenants are offered education regarding how to avoid risky behaviors and engage in safer practices.

☐ Yes   ☐ No Comment (if needed):

9) Our primary focus is assisting people in our program with a housing plan for swift exit to permanent housing.

☐ Yes   ☐ No Comment (if needed):