

Western PA CoC: 2021 Renewal Project Scoring Criteria DRAFT

Approved by Funding Committee: 4/20/2021; Approved by Non-Conflicted Board Members: 4/26/2021

The time period used for all data will be January 1, 2020-December 31, 2020

#	Criteria	Data Source	Point Structure
Performance and Data Quality: RRH/TH/TH-RRH/PSH = 43 points; SSO = 42 points			
1a	<p><u>TH/SSO- Housing Stability:</u> TH & SSO Only</p> <p><u>TH Measurement:</u> % of participants/leavers who exited to permanent housing destination.</p> <p><u>SSO Measurement:</u> % of participants/leavers who were placed into Emergency Shelter, Transitional Housing or Permanent Housing</p> <p><u>Note:</u> Individuals who exit to any of the below listed “destinations” will be removed from the calculation and therefore will not count negatively towards this outcome:</p> <ul style="list-style-type: none"> • Hospital or other residential non-psychiatric medical facility • Foster care home or foster care group home • Long-term care facility or nursing home • Deceased <p><i>Note to grantees:</i> The thresholds for this criterion were lowered for 2021, to account for the impact of COVID-19. This criterion will likely be readjusted in future years, including raising thresholds and point value.</p> <p>Average outcomes in 2020: TH: 93%; SSO: 98%</p>	APR pulled from HMIS; APR from DV providers	<p>TH/SSO</p> <ul style="list-style-type: none"> • 98% = 10 points • 94-97%= 8 points • 88-93% -6 points • 83-87% = 4 points
1b	<p><u>RRH/TH-RRH/PSH – Housing Stability:</u> RRH, TH-RRH & PSH Only –</p> <p><u>RRH and TH-RRH Measurement:</u> % of participants/leavers who exited to permanent housing destination.</p> <p><u>PSH Measurement:</u> % of participants/stayers who remained in PSH project or participants/leavers who exited to other permanent housing.</p> <p><u>Note:</u> Individuals who exit to any of the below listed “destinations” will be removed from the calculation and therefore will not count negatively towards this outcome:</p>	APR pulled from HMIS; APR from DV providers	<p>RRH/TH-RRH % exits to permanent housing;</p> <p>PSH % remained in permanent housing or exited to permanent housing:</p> <ul style="list-style-type: none"> • 98% = 12 points • 94-97%= 10 points • 88-93% = 8 points

	<ul style="list-style-type: none"> • Hospital or other residential non-psychiatric medical facility • Foster care home or foster care group home • Long-term care facility or nursing home • Deceased <p>Note to grantees: The thresholds for this criterion were lowered for 2021, to account for the impact of COVID-19. This criterion will likely be readjusted in future years, including raising thresholds and point value.</p> <p>Average outcomes in 2020:</p> <ul style="list-style-type: none"> • PSH: 96%; RRH: 94% 		<ul style="list-style-type: none"> • 83-87% = 6 points
2	<p>% returns to homelessness: Percentage of adults return to homelessness within 6 months of program exit to a permanent housing destination.</p> <ul style="list-style-type: none"> • Note: N/A for DV providers, as there is no way to measure if clients reentered the system, only their specific program. • N/A for SSO <p>Average outcomes in 2020: 1%</p>	HMIS	<ul style="list-style-type: none"> • 0 - 5% returns to homelessness within 6 months of program exit = 2 points • 6 - 10% = 1 point • >10% = 0 points
3	<p>Degree to which victim service projects improve safety for the population served.</p> <p>Evaluate the practices of victim service providers around serving survivors of domestic violence, dating violence, sexual assault, or stalking, and their ability to house survivors and meet safety outcomes.</p>	RSF	<p>2 points total</p> <p>1) Projects must describe how they ensure the safety of DV survivors by:</p> <ul style="list-style-type: none"> • Training staff on safety planning • Training staff on trauma-informed, victim centered approaches • Adjusting intake space to better ensure a private conversation • Working with survivors to have them identify what is safe for them as it relates to scattered

			<p>site units and/or rental assistance</p> <ul style="list-style-type: none"> ● Keeping the location confidential of units used for survivors <p>2) Project must describe how they measure the projects' ability to ensure the safety of DV survivors the project served (i.e. how does the project capture/evaluate this data)</p>
4	<p><u>Length of Stay/Average:</u> TH and SSO Only - Average length of stay for leavers</p> <p>Average outcomes in 2020: TH: 169 days; SSO: 201 days</p>	APR pulled from HMIS; APR from DV providers	<p>Average length of stay for leavers:</p> <ul style="list-style-type: none"> ● Less than 9 months (274 days or less) = 1 point ● 9 - 12 months (275 to 365 days) = 0.5 points
5	<p><u>Length of Stay/Less than 12 months:</u> TH and SSO Only - The percent of participants whose length of stay is 12 months or less</p> <p>Average outcomes in 2020: TH: 89%; SSO: 96%</p>	APR pulled from HMIS; APR from DV providers	<p>APR pulled from HMIS; APR from DV providers</p> <ul style="list-style-type: none"> ● 90%+ = 1 point ● 80-89% = 0.5 points
6 (not scored in 2021)	<p><u>Length of time between Project Start Date and Housing Move-in Date</u></p> <p>Providers are expected to move participants in as quickly as possible upon enrollment; Decreasing length of time between project start date and housing move-in date is one factor that contributes to SPM Metric 1b (length of time homeless)</p>	APR pulled from HMIS; APR from DV providers	Not scored in 2021; will provide training to grantees on proper date entry review 2021 performance to set performance benchmarks for 2022
7	<p><u>Increase in total income:</u> % of all adult participants who increased income from any source from entry to exit/annual assessment (leavers and stayers)</p> <p>NOTE: Adult participants' Earned Income Growth and Non-Earned Income Growth both factor into Total Income Growth.</p>	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 45% or more had an increase in total income = 12 points ● 35-44% increase income = 10 points

	<p>Average outcomes in 2020: PSH: 57%; RRH: 58%; TH: 61%; SSO: 50%</p> <p>Note to grantees: <i>The thresholds for this criterion were lowered for 2021, to account for the impact of COVID-19. This criterion will likely be readjusted in future years, including raising thresholds and point value.</i></p>		<ul style="list-style-type: none"> ● 25-34% increase income = 8 points ● 15-24% increase income = 6 points
8	<p>Connecting Participants to Mainstream Benefits % of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.)</p> <p>Average outcomes in 2020: PSH: 78%; RRH: 83%; SSO: 91%; TH: 88%</p>	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 100% = 4 points ● 90-99% = 3 points ● 80-89% = 2 points ● 70-79% = 1 point
9	<p>Participants Connected to Health Insurance: Percentage of all participants with 1+ source of health insurance</p> <p>Average outcomes in 2020: PSH: 81%; RRH: 97%; SSO: 99%; TH: 96%</p>	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 95%=2 points ● 85-94% = 1 point
10	<p>HMIS Data Quality: % of Error Rate for the following data points entered into HMIS:</p> <ol style="list-style-type: none"> PII - Name PII – SSN PII – Date of Birth PII – Race PII – Ethnicity PII - Gender Destination Income and Sources at Entry Income and Sources at Annual Assessment Income and Sources at Exit <p><i>Please note that this criterion may be more heavily weighted in future scoring rounds.</i></p>	APR pulled from HMIS or DV comparable database	<p>9 points total</p> <ul style="list-style-type: none"> ● 10.a. – 0% error rate – 0.5 points ● 10.b.– 0% error rate – 0.5 points ● 10.c.– 0% error rate – 0.5 points ● 10.d. – 0% error rate – 0.5 points ● 10.e.– 0% error rate – 0.5 points ● 10.f.– 0% error rate – 0.5 points ● 10.g.– 0% error rate – 1.5 points ● 10.h – 0% error rate – 1.5 points ● 10.i – 0% error rate – 1.5 points ● 10.j – 0% error rate – 1.5 points

11	<p><u>Timeliness of HMIS Data Entry</u></p> <p><u>a. % of project entry records entered into HMIS within specified benchmark</u></p> <p><u>b. % of project exit records entered into HMIS within specified benchmark</u></p> <p><u>Data entered within 10 days.</u> Timeliness specifically looks at project entry and exit dates. For example, this measure will compare a household’s actual enrollment date against the date that their enrollment date was entered in HMIS</p> <p>Per the HMIS Participation Agreement, all data should be entered into PA-HMIS within 7 days.</p> <p><i><u>Please note that this criterion may be more heavily weighted in future scoring rounds.</u></i></p>	APR pulled from HMIS or DV comparable database	<p>2 points total</p> <p>a. 100% OF PROJECT ENTRY RECORDS INPUT WITHIN: 0-10 days –1 point</p> <p>b. 100% OF PROJECT EXIT RECORDS INPUT WITHIN: 0-10 days 1 point</p>
Monitoring = 24 points PSH/RRH/TH-RRH/TH; 17 points SSO			
12	<p><u>Participant Eligibility:</u></p> <ul style="list-style-type: none"> • Prior residence of adult participants served during the reporting period = Category 1 (literally homeless) or Category 4 (fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or family member) <p>% of participants whose prior living situation was reported as literally homeless situations or fleeing DV</p>	RSF (report from provider on literally homeless and fleeing DV households); cross referenced with APR from HMIS and APR from DV providers	<ul style="list-style-type: none"> • 94% of adult participants served were literally homeless/fleeing DV = 2 points • 90-93% of adult participants served were literally homeless/fleeing DV = 1 points

13	<p>Unit Utilization rates: Average utilization/occupancy rate of project Average utilization rate of project (using project utilization each quarter, as reported on APR)</p> <ul style="list-style-type: none"> ● N/A for SSO <p><i>Note to grantees: The thresholds and point value for this criterion were lowered for 2021, to account for the impact of COVID-19. This criterion will likely be readjusted in future years, including raising thresholds and point value.</i></p> <p>For projects with under 10 units, will use a 3-year average if the project is under 80% utilization.</p>	# units per renewal app compared to average unit utilization; APR pulled from HMIS; APR from DV providers	<p>All Projects</p> <ul style="list-style-type: none"> ● 90+ utilization rate = 5 points ● 85-89% = 3 points ● 80-84% = 1 point
14	<p>Drawdown rates: Minimum of quarterly drawdown from eLOCCS. HUD requires a minimum of quarterly draws</p>	e-LOCCS	<ul style="list-style-type: none"> ● Minimum of 1 drawdown per quarter = 3 points
15	<p>Funds Expended: % of grant funds expended. Ensure project is fully utilizing CoC funding. Goal = full spend down</p>	e-LOCCS	<ul style="list-style-type: none"> ● 100% of funds expended = 8 points ● 95% - 99% expended = 6 points ● 90% - 94% expended = 2 points ● <90% expended = 0 points
16	<p>Timely APR submission APR submitted within 90 days of end of grant (HUD requirement)</p>	Last submitted APR	<ul style="list-style-type: none"> ● Timely submission = 2 points ● Submitted beyond 90 days = 0 points
17a	<p>Cost Effectiveness - Cost per household: SSO/TH/RRH/TH-RRH- Average cost per Household served compared to average of other projects</p>	APR pulled from HMIS or DV comparable database; Grant Inventory Worksheet	<p><u>Numerator:</u> Services + admin line items from Grant Inventory Worksheet (GIW) <u>Denominator:</u> # of HHs served per PA-HMIS/APR or APR from DV providers SSO/TH/RRH/TH-RRH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group):</p>

			<ul style="list-style-type: none"> • Top 25% of projects with lowest cost/HH = 2 points • Second quartile of projects (26-50%) = 1.5 points • Third quartile (51-75%) = 1 point • Bottom 25% of projects with highest cost per HH = 0 points
17b	<p>Cost Effectiveness - Cost per household: PSH- Average cost per Household served compared to average of other projects</p>	APR pulled from HMIS or DV comparable database; Grant Inventory Worksheet	<p><u>Numerator:</u> Services + admin line items from GIW <u>Denominator:</u> # of HHs served per PA-HMIS/APR or APR from DV providers</p> <p>PSH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group):</p> <ul style="list-style-type: none"> • Top 25% of projects with lowest cost/HH = 2 points • Second quartile of projects (26-50%) = 1.5 points • Third quartile (51-75%) = 1 point • Bottom 25% of projects with highest cost per HH = 0 points
18a	<ul style="list-style-type: none"> • Cost Effectiveness - Cost per EXIT to PH destination: TH/RRH/TH-RRH- Average cost per exit to Permanent Housing destination compared to average of other projects <p>SSO projects are excluded from this criterion.</p>	APR pulled from HMIS or DV comparable database; Grant Inventory Worksheet	<p><u>Numerator:</u> Services + admin line items from GIW <u>Denominator:</u> Leavers to PH per PA-HMIS/APR or APR from DV providers</p> <p>SSO/TH/RRH/TH-RRH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group):</p>

			<ul style="list-style-type: none"> • Top 25% of projects with lowest cost/HH = 2 points • Second quartile of projects (26-50%) = 1.5 points • Third quartile (51-75%) = 1 point • Bottom 25% of projects with highest cost per HH = 0 points
18b	<p><u>Cost Effectiveness - Cost per household that remains in PSH or exits to another PH destination:</u></p> <ul style="list-style-type: none"> • PSH- Average cost per household that remains in PSH or exits to other Permanent Housing destination compared to average of other projects 	APR pulled from HMIS or DV comparable database; Grant Inventory Worksheet	<p><u>Numerator</u>: Services + admin line items from GIW</p> <p><u>Denominator</u>: Stayers + Leavers to other PH per PA-HMIS/APR or APR from DV providers</p> <p>PSH projects will be ranked in order of lowest to highest cost per household. Points will be awarded in quartiles (25% of projects in group):</p> <ul style="list-style-type: none"> • Top 25% of projects with lowest cost/HH = 2 points • Second quartile of projects (26-50%) = 1.5 points • Third quartile (51-75%) = 1 point • Bottom 25% of projects with highest cost per HH = 0 points
19	<p>HUD Monitoring</p> <p>Disposition of HUD Monitoring and Findings. Any findings during monitoring should be resolved within the HUD timeline identified.</p>	Letter verifying no monitoring; If monitored, evidence of no outstanding findings	<ul style="list-style-type: none"> • No monitoring within the last two years, or monitored with no outstanding issues = 0 points • Project monitored and has unresolved findings = - 5 points
HUD Priorities = 23 points			

20	<p>Project Type Point value awarded based on project type</p>	RSF	<ul style="list-style-type: none"> ● PSH = 3 points ● RRH/TH-RRH = 3 points ● TH = 0 points ● SSO = 0 points
21a	<p>Severity of Need/Health Conditions: Percent of adult participants with 1+ physical and/or mental health conditions</p> <p>Note to Grantees: Goals/Intent of Severity of Need Criteria</p> <ul style="list-style-type: none"> ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project. 	APR pulled from HMIS or DV comparable database	<ul style="list-style-type: none"> ● PSH <ul style="list-style-type: none"> ○ 100+= 2 points ○ 90-99% = 1 point ● RRH/TH-RRH/TH/SSO <ul style="list-style-type: none"> ○ 70%+ = 2 points ○ 60-69% = 1.5 points ○ 50-59% = 1 point ○ 40-49% = 0.5 points
21b	<p>Severity of Need/Zero Income at Entry: Percent of households with zero income at program entry</p> <p>Note to Grantees: Goals/Intent of Severity of Need Criteria</p> <ul style="list-style-type: none"> ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project. 	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 50% + = 2 points ● 20% to 49 = 1 point ● < 20% = 0 points

21c	<p><u>Severity of Need/Chronically Homeless:</u> Percent of chronically homeless households at entry</p> <p>Note to Grantees: Goals/Intent of Severity of Need Criteria</p> <ul style="list-style-type: none"> ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project. 	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● PSH <ul style="list-style-type: none"> ○ 20-29% = 0.5 points ○ 30-39%= 1 point ○ 40-49%+= 1.5 points ○ 50%+= 2 points ● RRH/TH-RRH/TH/SSO <ul style="list-style-type: none"> ○ 1-4%- 1 point ○ 5%+ - 2 points
21d	<p><u>Severity of Need/Unsheltered:</u> % of adult participants coming from unsheltered locations at entry</p> <p>Note to Grantees: Goals/Intent of Severity of Need Criteria</p> <ul style="list-style-type: none"> ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs are taking this into consideration in some way during the scoring process. ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project. 	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 5-9%= 0.5 points ● 10-14%= 1 point ● 15-19%= 1.5 points ● 20%+= 2 points
21e	<p><u>Severity of Need/Domestic Violence:</u> % of adult participants w/ History of domestic violence</p> <p>Note to Grantees: Goals/Intent of Severity of Need Criteria</p> <ul style="list-style-type: none"> ■ HUD requirement -- For projects who serve participants with high vulnerability/high severity of needs, HUD wants to ensure that CoCs 	APR pulled from HMIS; APR from DV providers	<ul style="list-style-type: none"> ● 10-14%= 0.5 points ● 15-19%= 1 point ● 20-24%= 1.5 points ● 25%+= 2 points

	<p>are taking this into consideration in some way during the scoring process.</p> <ul style="list-style-type: none"> ■ Projects who serve participants with high severity of needs may struggle in other areas (e.g. increasing income, exits to permanent housing) as a result of serving participants with high severity of need. These criteria are intended to factor that into the scoring. ■ Projects are not intended to receive all points in all areas of the renewal scoring criteria. Criteria are intended to allow for a balanced evaluation of the project. 		
22a	<p>Housing First Approach: CoC policy requires all CoC-funded projects to operate using a Housing First Approach.</p> <p>IMPORTANT NOTE TO PROJECTS: In the upcoming year, the CoC plans to review organization/project policies and procedures to ensure compliance with a Housing First approach as a part of the CoC NOFA scoring and ranking process. This may include review of policies and procedures related to participant eligibility, intake/screening policies, and exit/discharge policies. <i>The CoC recommends that all CoC funded organizations/projects review their policies and procedures to ensure that they are aligned with a Housing First approach, using the Housing First questionnaire as a guide.</i></p>	RSF	<ul style="list-style-type: none"> ● Organization affirmatively answers all questions within Housing First Questionnaire = 10 points
CoC Participation = 10 points			
23	<p>CoC meetings</p> <ul style="list-style-type: none"> ● CoC Meeting Attendance. Full participation in CoC is expected in order to further the goals of the CoC. 	RSF & CoC meeting sign-in sheets	<ul style="list-style-type: none"> ● Attendance at April 15, 2020 CoC Meeting = 1 point ● Attendance at October 21, 2020 CoC meeting = 1 point
24a	<p>Regional Homeless Advisory Board (RHAB) meetings</p> <ul style="list-style-type: none"> ● Participation in RHAB meetings. Full participation in RHAB is expected in order to further the goals of the CoC. 	RSF & RHAB attendance sheets	<ul style="list-style-type: none"> ● Attended at least 50% of all RHAB meetings in 2020 = 2 points ● N/A if in NW Region and not a member of the RHAB.

24b	<p>County LHOT or housing coalition meetings</p> <ul style="list-style-type: none"> • Participation in county LHOT or Housing Coalition Meetings. Full participation in county LHOT or housing coalition meetings is expected in order to further the goals of the CoC. 	Letter signed by Chair of county entity	<p>Attendance at 75% or more of all county LHOT/housing coalition meetings.</p> <ul style="list-style-type: none"> • NW non-RHAB members = 4 points • All others = 2 points
25	<p>Participation in CoC Training Events</p> <p>Full participation in webinar and training opportunities is expected of all CoC funded organizations</p>	RSF & attendance sheets	<p>Attendance at CoC training events is expected of organizations receiving CoC funding.</p> <ul style="list-style-type: none"> • 1 point awarded for each training attended (of 4) – 4 total points <ul style="list-style-type: none"> ○ Note: To receive points for LGBT Equity training, must attend both sessions ○ Note: To receive points for Racial Equity training, must attend both sessions <p>2020 required trainings included:</p> <ul style="list-style-type: none"> • Fair Housing Law and HUD's Equal Access Rule – 1 point <ul style="list-style-type: none"> ○ 1/29/20 Webinar • LGBT Equity Training parts 1 and part 2 – 1 point <ul style="list-style-type: none"> ○ Part 1 Webinars: 6/2/20 or 6/5/20 ○ Part 2 Webinars: 6/9/20 or 6/11/20 • Racial Equity Training parts 1 and part 2 – 1 point <ul style="list-style-type: none"> ○ Part 1 Webinars: 6/24/20 or 6/26/20 ○ Part 2 Webinars: 6/29/20 or 6/30/20

			<ul style="list-style-type: none"> ● Serving Survivors of Domestic Violence – 1 point <ul style="list-style-type: none"> ○ 12/18/20 Webinar
26 (not scored in 2021)	<p><u>Coordinated Entry Participation</u> % of enrollments pulled from By Name List</p>	TBD	<p>Not scored in 2021.</p> <p>Funding Committee will determine mechanism for scoring this in future years with reports available in ClientTrack 19, and may pull preliminary data to set baseline benchmarks.</p>
27 (Bonus)	Full <u>HMIS participation</u> within organizations receiving CoC funding	HMIS participation among homeless assistance programs (not receiving ESG, CoC, SSVF, PATH, RHY funding) operated by your organization = 0.5 point (maximum)	<ul style="list-style-type: none"> ● RSF & HMIS
28	<u>Late Submission (Penalty) if required CoC Renewal Scoring Documents are submitted after deadline</u> (unless provided an extension due to extenuating circumstances)	Review of Survey Submission Date	<ul style="list-style-type: none"> ● -2 point penalty for late submission of documents

Total Point Scale:

- PSH/RRH/TH-RRH/TH – 100 points
- SSO – 92 points (SSO score will be converted to a 100-point scale)

Housing First Questionnaire: Is your program operating using a housing first approach?

Organization Name:

Project Name:

Person Completing this form:

Date:

1. Admission/tenant screening and selection practices promote the acceptance of applicants regardless of their sobriety or use of substances, completion of treatment, and participation in services.
 Yes No Comment (if needed):

2. Applicants are not rejected on based on having no income, minor criminal convictions, or behaviors that indicate a lack of "housing readiness."
 Yes No Comment (if needed):

3. Supportive services emphasize housing procurement over therapeutic goals. Services plans are highly tenant-driven without predetermined goals.
 Yes No Comment (if needed):

4. Participation in services or program compliance is not a condition of staying in our program.
 Participation in services or program compliance is NOT a condition of staying in our program
 Participation in services or program compliance IS a condition for staying in our program
Comment (if needed):

5. Use of alcohol or drugs in and of itself is not considered a reason for program dismissal.
 Use of alcohol or drugs in and of itself is NOT a reason for program dismissal
 Use of alcohol or drugs in and of itself IS a reason for program dismissal
Comment (if needed):

6. We prioritize those with the highest need for services rather than "first come/first serve", such as duration of homelessness and other barriers.
 Yes No Comment (if needed):

7. Case managers/service coordinators are trained in and actively employ evidence-based practices for client/tenant engagement such as motivational interviewing and client-centered counseling.
 Yes No Comment (if needed):

8. Services are informed by a harm reduction philosophy that recognizes that drug and alcohol use and addiction are a part of tenants' lives, where tenants are engaged in non-judgmental communication regarding drug and alcohol use, and where tenants are offered education regarding how to avoid risky behaviors and engage in safer practices.

Yes No Comment (if needed):

9. Our primary focus is assisting people in our program with a housing plan for swift exit to permanent housing.

Yes No Comment (if needed):

APPENDIX: Data Calculations Explanation for HMIS/APR Related Scoring Criteria

Criteria #	Criteria	Calculation
1a	<p>TH/SSO – HOUSING STABILITY</p> <p>TH Measurement: % of participants/leavers who exited to permanent housing destination among those who exited project.</p> <p>SSO Measurement: % of participants/leavers who were placed into Emergency Shelter, Transitional Housing or Permanent Housing</p>	<p>TH APR Q23c: Exit Destination <u>Percentage – Total</u></p> <p>SSO Q23c: Exit Destination <u>Numerator:</u> (Q23c-Total persons exiting to Emergency shelter) + (Q23c-Total persons exiting to Transitional housing) + (Q23c-Total persons exiting to Permanent Destinations) <u>Denominator:</u> (Q23c-Total persons) – (Q23c-Total persons whose destinations excluded them from the calculation)</p> <p><u>Note for TH and SSO:</u> Individuals who exit to any of the below listed “destinations” will be removed from the calculation and therefore will not count negatively towards this outcome:</p> <ul style="list-style-type: none"> ● Hospital or other residential non-psychiatric medical facility ● Foster care home or foster care group home ● Long-term care facility or nursing home ● Deceased
1b	<p>RRH/TH-RRH/PSH- HOUSING STABILITY</p> <p><u>RRH Measurement:</u> % of participants/leavers who exited to permanent housing destination among those who exited project.</p> <p><u>PSH Measurement:</u> % of participants/stayers who remained in PSH project or participants/leavers who exited to other permanent housing.</p>	<p>RRH/TH-RRH: APR Q23c: Exit Destination <u>Percentage – Total</u></p> <p>PSH: APR Q1 Report Validation Table; Q22a1: Length of Participation – CoC Projects; Q23c: Exit Destination <u>Numerator:</u> (Q22a1 Stayers-Total) + (Q23c-Total persons exiting to positive housing destinations) <u>Denominator:</u> (Q1 All Persons) – (Q23c-Total persons whose destinations excluded them from the calculation)</p>

2	<p>RETURNS TO HOMELESSNES % of adults return to homelessness within 6 months of program exit to a permanent housing destination</p> <p><i>N/A for DV providers</i></p>	<p>SPM 2ab Data File – Returns to Homelessness</p> <p><u>Numerator</u>: # of Adults who returned to an ES, TH or SH projects within 6 months of Exit to Permanent Housing</p> <p><u>Denominator</u>: # Clients who exited from program to a permanent housing destination between 7/1/19-12/31/20</p>
3	<p>DEGREE TO WHICH VICTIM SERVICE PROJECT IMPROVE SAFETY FOR THE POPULATION SERVED</p>	<p>Documentation provided will be reviewed to determine whether agency has established practices to a) train staff on safety planning; b) train staff on implementing trauma-informed, victim centered approached; c) adjust intake spaces to better ensure privacy/confidentiality; d) work with survivors to identify safe housing options (including scattered site); and e) keep location confidential of participants units.</p> <p>Documentation provided will be reviewed to determine whether project has a process to measure the the safety of DV survivors the project served, and whether they are able to explain how they capture and evaluate this data.</p>
4	<p>LENGTH OF STAY/AVERAGE (TH AND SSO ONLY) Average length of stay for leavers</p>	<p>APR Q22b: Average and Median Length of Participation in Days Average Length-Leavers</p>
5	<p>LENGTH OF STAY/LONGER THAN 12 MONTHS (TH AND SSO ONLY) The percent of participants whose length of stay is 12 months or less</p>	<p>APR Q22a1: Length of Participation – CoC Projects</p> <p><u>Numerator</u>: (Total-30 days or less) + (Total-31 to 60 days) + (Total-61 to 90 days) + (Total-91 to 180 days) + (Total-181 to 365 days) <u>Denominator</u>: (Total-Total)</p>
6 (not scored in 2021)	<p>LENGTH OF TIME BETWEEN PROJECT START DATE AND RESIDENTIAL MOVE IN</p>	<p><i>NOTE: This criteria will not be scored in 2021.</i></p> <p>Q22c: Length of Time between Project Start Date and Housing Move-in Date Average length of time to housing: Total</p>
7	<p>INCREASE IN TOTAL INCOME % of all adult participants who increased income from any source from</p>	<p>APR Q19a1: Client Cash Income Change – Income Source- by Start and Latest Status (Stayers); APR Q19a2: Client Cash Income Change – Income Source- by Start and Exit (Leavers); Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status</p>

	entry to exit/annual assessment (leavers and stayers)	<p><u>Numerator:</u> (Q19a1 Number of Adults w/Any Income-Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain) + (Q19a2 Number of Adults w/Any Income-Performance Measure: Adults who Gained or Increased Income from Start to Annual Assessment, Average Gain)</p> <p><u>Denominator:</u> (Q18 Adults at Annual (Stayers)-Total Adults) + (Q18 Adults at Exit (Leavers)-Total Adults) – (Q18 Adults at Annual (Stayers)-Number of adult stayers not yet required to have an annual assessment) – (Q18 Adults at Annual (Stayers)-Client Doesn't Know/Client Refused) – (Q18 Adults at Exit (Leavers)-Client Doesn't Know/Client Refused)</p>
8	<p>CONNECTING PARTICIPANTS TO MAINSTREAM BENEFITS</p> <p>Percent of adult participants with 1+ source of Non-Cash benefits (SNAP, WIC, TANF, others, etc.)</p>	<p>APR Q20b: Number of Non-Cash Benefit Sources; APR Q18: Client Cash Income Category - Earned/Other Income Category - by Entry and Annual Assessment/Exit Status</p> <p><u>Numerator:</u> (Q20b Benefit at Latest Annual Assessment for Stayers-1 + Source(s)) + (Q20b Benefit at Exit for Leavers-1+ Source(s))</p> <p><u>Denominator:</u> (Q20b Benefit at Latest Annual Assessment for Stayers-Total) + (Q20b Benefit at Exit for Leavers-Total) – (Q18 Number of Stayers-Number of adult stayers not yet required to have an annual assessment) – (Q20b Benefit at Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) – (Q20b Benefit at Exit for Leavers-Client Doesn't Know/Client Refused)</p>
9	<p>PARTICIPANTS CONNECTED TO HEALTH INSURANCE</p> <p>Percentage of all participants with 1+ source of health insurance</p>	<p>APR Q21: Health Insurance; APR Q1: Report Validation Table</p> <p><u>Numerator:</u> (Q21 Latest Annual Assessment for Stayers-1 Source of Health Insurance) + (Q21 Latest Annual Assessment for Stayers-More than 1 Source of Health Insurance) + (Q21 Exit for Leavers-1 Source of Health Insurance) + (Q21 Exit for Leavers-More than 1 Source of Health Insurance)</p> <p><u>Denominator:</u> (Q1 Number of Stayers) + (Q1 Number of Leavers) – (Q21 Latest Annual Assessment for Stayers-Number of Stayers not yet Required to Have an Annual Assessment) – (Q21 Latest Annual Assessment for Stayers-Client Doesn't Know/Client Refused) – (Q21 Exit for Leavers-Client Doesn't Know/Client Refused)</p>
10	<p>HMIS DATA QUALITY</p> <p>% of Error Rate for the following data points entered into PA HMIS:</p> <p>a. PII - Name</p> <p>b. PII – SSN</p>	<p>APR Q6a. Data Quality: Personally Identifiable Information</p> <p>a. Name - % of Error Rate</p> <p>b. SSN - % of Error Rate</p> <p>c. Date of Birth - % of Error Rate</p>

	<ul style="list-style-type: none"> c. PII – Date of Birth d. PII – Race e. PII – Ethnicity f. PII - Gender g. Destination h. Income and Sources at Entry i. Income and Sources at Annual Assessment j. Income and Sources at Exit 	<ul style="list-style-type: none"> d. Race - % of Error Rate e. Ethnicity - % of Error Rate f. Gender - % of Error Rate <p>Note: If Personally Identifiable Information fields are marked as Client Doesn't Know/Refused due to domestic violence/dating violence/sexual assault/human trafficking/stalking survivor not providing data due to confidentiality/safety concerns, this will be factored into scoring and projects will not be penalized.</p> <p>APR Q6c. Data Quality: Income and Housing Data Quality</p> <ul style="list-style-type: none"> g. Destination - % of Error Rate h. Income and Sources at Entry - % of Error Rate i. Income and Sources at Annual Assessment - % of Error Rate j. Income and Sources at Exit - % of Error Rate <p>Note: Projects with no entries won't be scored on c (Income and Sources at Entry) and projects with no exits won't be scored on b (Destination) and e (Income and Sources at Exit)</p>
11	<p>TIMELINESS OF HMIS DATA ENTRY</p> <ul style="list-style-type: none"> a. % of project entry records entered into HMIS within specified benchmark b. % of project exit records entered into HMIS within specified benchmark 	<p>APR Q6e: Timeliness</p> <ul style="list-style-type: none"> a. <ul style="list-style-type: none"> <u>Numerator:</u> (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days) <u>Denominator:</u> (Number of Project Start Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days) b. <ul style="list-style-type: none"> <u>Numerator:</u> (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days) <u>Denominator:</u> (Number of Project Exit Records-0 Days + 1-3 Days + 4-6 Days + 7-10 Days + 11+ Days) <p>Note: Projects with no entries won't be scored on 11.a. Projects with no exits won't be scored on 11.b.</p>

12	<p>PARTICIPANT ELIGIBILITY % of participants whose prior living situation was reported as literally homeless situations or fleeing DV</p>	<p>Data provided by providers in the RSF will be reviewed to determine the percentage of participants served who are literally homeless and fleeing DV. Data will be cross-referenced with APR from HMIS and APR from DV providers.</p> <p>Numerator: # of participants served literally homeless and/or fleeing DV as reported on RSF 1/1/20-12/31/20 Denominator: Total # of participants served 1/1/20-12/31/20</p> <p>HUD Category 1/Literally Homeless Definition: Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning: (i) Has a primary nighttime residence that is a public or private place not meant for human habitation; (ii) Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs); or (iii) Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution</p> <p>HUD Category 4/Fleeing Domestic Violence Definition Any individual or family who: (i) are fleeing, or are attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member.; (ii) Has no other residence; and (iii) Lacks the resources or support networks to obtain other permanent housing</p>
13	<p>UNIT UTILIZATION RATES Average utilization/occupancy rate of project (using project utilization each quarter, as reported on APR) (NA for SSO)</p>	<p>Information provided in the Renewal Project Summary Form survey will be considered in calculating utilization.</p> <p>APR Q8b Point-in-Time Count of Households on the Last Wednesday; 2019 Project App # Units <i>(Note: 2020 Projects were renewed at 2019 levels, and no project application was submitted in 2020)</i></p>

		<p><u>Numerator:</u> Average of Q8b Point-in-Time Count of Households Served on the Last Wednesday in Jan, April, July, October</p> <p><u>Denominator:</u> # Units per 2019 Project Applications (and prior years where applicable) <i>(Note: 2020 Projects were renewed at 2019 levels, and no project application was submitted in 2020)</i></p> <p>For projects under 10 units, will use a 3-year average if the project is under 80% utilization.</p>
14	DRAWDOWN RATES Minimum of quarterly drawdown rates from eLOCCS	Review of documentation requested in RSF survey (eLOCCS summary page).
15	FUNDS EXPENDED % of grant funds expended	Review of documentation requested in RSF survey (eLOCCS summary page). Review of supplemental expenditure form with additional information/explanation if program did not meet expenditure threshold.
16	TIMELY APR SUBMISSION APR submitted within 90 days of end of grant	Review of documentation requested in RSF survey (e.g. email from Sage system; email from HUD reps; copy of the details from Sage submission)
17a	COST EFFECTIVENESS – COST PER UNIT/HOUSEHOLD SERVED: SSO/TH/RRH/TH-RRH – Average cost per Household served compared to average of other projects	<p><u>Numerator:</u> Services + admin line items from Grant Inventory Worksheet (GIW)</p> <p><u>Denominator:</u> # of HHs served (as reported on RSF, and verified by APR)</p>
17b	COST EFFECTIVENESS – COST PER UNIT/HOUSEHOLD SERVED: PSH - Average cost per household served compared to average of other projects	<p><u>Numerator:</u> Services + admin line items from Grant Inventory Worksheet (GIW)</p> <p><u>Denominator:</u> # of HHs served (as reported on RSF, and verified by APR)</p>
18a	COST EFFECTIVENESS – COST PER POSITIVE EXIT/RETENTION: TH/RRH/TH-RRH - Average cost per exit to Permanent Housing destination compared to average of other projects (NA for SSO)	<p><u>Numerator:</u> Services + admin line items from GIW</p> <p><u>Denominator:</u> Leavers to PH (as reported on RSF)</p> <p>Note: Projects with no exits during the lookback period will not be scored on this criteria. Projects with no exits to permanent housing during the lookback period will have a total cost per positive exit that equals services +admin line items from GIW.</p>

18b	COST EFFECTIVENESS – COST PER POSITIVE EXIT/RETENTION: PSH - Average cost per household that remains or exits to Permanent Housing destination compared to average of other projects	<u>Numerator</u> : Services + admin line items from GIW <u>Denominator</u> : Stayers + Leavers to other PH (as reported on RSF)
19	HUD MONITORING Disposition of HUD Monitoring and Findings	Review of information provided in RSF survey regarding monitoring, along with any supplemental monitoring documents provided.
20	PROJECT TYPE	Points awarded based on project type as reported on RSF (confirmed via HUD project application)
21a	SEVERITY OF NEED/HEALTH CONDITIONS – Percent of adult participants with 1+ disabilities at entry or annual assessment	Q13b2: Number of Conditions at Exit, Q13c2: Number of Conditions for Stayers <u>Numerator</u> : ((Q13b2. Without Children-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown) + (Q13b2. Adults in HH With Children and Adults-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown) + (Q13c2. Without Children-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown) + (Q13c2. Adults in HH With Children and Adults-1 Condition + 2 Conditions + 3+ Conditions + Condition Unknown)) <u>Denominator</u> : ((Q13b2. Without Children-Total + Q13b2. Adults in HH With Children and Adults-Total + Q13c2. Without Children-Total + Q13c2. Adults in HH With Children and Adults-Total) – (Q13b2. Without Children-Client Doesn’t Know/Client Refused + Q13b2. Adults in HH With Children and Adults - Client Doesn’t Know/Client Refused + Q13c2. Without Children-Client Doesn’t Know/Client Refused + Q13c2. Adults in HH With Children and Adults -Client Doesn’t Know/Client Refused))
21b	SEVERITY OF NEED/PERCENT ZERO INCOME AT ENTRY % of households with zero income at program entry	APR Q18: Client Cash Income Category – Earned/Other Income Category – by Start and Annual Assessment/Exit Status <u>Numerator</u> : Q18 Adults with No Income – Number of Adults at Start <u>Denominator</u> : (Q18. Total Adults – Number of Adults at Start)– (Q18. Number of Adults at Start – Adults with Client Doesn’t Know/Client Refused Income Information)
21c	SEVERITY OF NEED/CHRONICALLY HOMELESS Percent of chronically homeless households at entry	APR Q26a Number of Households w/ at least one or more Chronically Homeless Persons <u>Numerator</u> : Q26a Chronically Homeless - Total

		<u>Denominator:</u> (Q26a Total) – (Q26a Client Doesn't Know/Client Refused)
21d	SEVERITY OF NEED/UNSHELTERED % of adult participants coming from unsheltered locations at entry	APR Q15 Living Situation <u>Numerator:</u> (Q15 Total Place not meant for human habitation) <u>Denominator:</u> (Q15 Total) – (Q15 Client Doesn't Know/Client Refused)
21e	SEVERITY OF NEED/DOMESTIC VIOLENCE % of adult participants w/ History of domestic violence	APR Q14a Domestic Violence History <u>Numerator:</u> Q14a Total Yes (Domestic Violence History) <u>Denominator:</u> Q14a Total Total – Q14a Total Client Doesn't Know/Client Refused
22	HOUSING FIRST APPROACH	Agency response to Housing First Questionnaire will be reviewed to ensure adherence to Housing First tenets
23	COC MEETINGS CoC Meeting Attendance	Review of RSF documentation submitted by agency, meeting sign in records, and online survey attendance submissions
24a	REGIONAL HOMELESS ADVISORY BOARD (RHAB) MEETINGS Participation in RHAB meetings	Review of RSF documentation submitted by agency, sign in records submission from RHAB meetings, and documentation from RHAB chairs
24b	COUNTY LHOT OR HOUSING COALITION MEETINGS Participation in county LHOT or Housing Coalition Meetings	Review of RSF documentation submitted by agency, sign in records from LHOT meetings, and documentation from LHOT chairs
25	PARTICIPATION IN COC TRAINING EVENTS	Review of RSF documentation submitted by agency, webinar/training sign in records, and online survey attendance submissions
26 (not scored in 2021)	Coordinated Entry Participation % of enrollments pulled from By Name List	NOTE: This criteria will not be scored in 2021.
27 (Bonus)	BONUS: FULL HMIS PARTICIPATION WITHIN ORGANIZATIONS RECEIVING COC FUNDING	Review of documentation submitted by agency in RSF and confirmation of HMIS participating projects by DCED HMIS team
28	Late Submission (Penalty) if required CoC Renewal Scoring Documents are	Review of Survey Submission Date

	submitted after deadline (unless provided an extension due to extenuating circumstances)	
--	--	--