



Coordinated Entry Call Center and Access Sites

Updated April 5, 2022

Connect To Home: Coordinated Entry System of Eastern PA (CES) coordinates and manages access, assessment, prioritization and referral to housing and services for any person(s) experiencing or at imminent risk of homelessness in the following counties: Adams, Bedford, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Lehigh, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Somerset, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming.

If you live in the Eastern PA Connect To Home service area and are **experiencing homelessness**, simply call 211 or 855-567-5341 toll-free for information, screening and referral. You can also text your zip code to 898-211. Call Center Coordinated Entry Specialists are available Monday through Friday from 9:00 AM to 4:00 pm EST. If you call after hours, on weekends, or on federal holidays, you will still receive emergency referrals and the opportunity to leave your information to be called back directly during normal business hours.

In addition, Connect To Home has the following Coordinated Entry Access Sites that provide telephone and/or in-person intake and referral.

Central Valley Region

Community CARES, 50 West Penn Street, Carlisle, PA 17013

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes but appointments preferred

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach 717-448-8850)

Connect To Home: Coordinated Entry System Call Center and Access Sites

Community CARES, 206 E. Burd Street Shippensburg, PA 17257

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes but appointments preferred

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach 717-448-8850)

Central Susquehanna Opportunities, Inc. (CSO), 2 East St, Shamokin, PA 17872

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: (570) 644-6575

Central Susquehanna Opportunities, Inc., 36 East Main Street, Bloomsburg, PA 17815

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: (570) 644-6575

Central Susquehanna Opportunities, Inc. (CSO), 228 Arch Street, Sunbury, PA 17801

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: (570) 644-6575

Central Susquehanna Opportunities, Inc. (CSO), 219 Filbert Street, Milton, PA 17847

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: (570) 644-6575

Mifflin Juniata Human Services

Mifflin County Courthouse, Mifflin Juniata Human Services Department

20 N Wayne Street, Lewistown, PA 17044

Hours of Operation: Monday - Friday 9:00 AM - 3:00 PM

Walk-Ins? Yes

Phone Intake? No

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Perry Housing Partnership, 42 W. Main St., New Bloomfield, PA 17068

Hours of Operation: Tuesday - Thursday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Phone Number: 717-582-0222

Servants to All, 4 South Centre Street, Pottsville, PA 17901

Hours of Operation: Monday - Friday 10:00 AM - 1:00 PM

Walk-Ins? Yes

Phone Intake? No

Union-Snyder Community Action, 713 Bridge Street Suite 10, Selinsgrove, PA 17870

Hours of Operation: Monday - Friday 8:30 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Phone Number: 570-374-0181

Lehigh Valley Region

Valley Youth House (18 - 24 Year Olds in Lehigh and Northampton Counties only)

Hours of Operation: Monday - Friday 9:00 AM - 5:00 PM

Walk-Ins? No

Phone Intake? Yes, call to schedule appt.

Coordinator: Christina DiPierro

Phone Number: (484) 866-5556

Lehigh Conference of Churches, 457 W. Allen St., Allentown PA 18102

Hours of Operation: Monday - Thursday 9:00 AM - 3:00 PM

Walk-Ins? Yes

Phone Intake? No

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Northern Tier Region

Bradford County Human Services

220 Main St., Unit 1, Towanda, PA 18848

Hours of Operation: Monday - Friday 8:00 AM - 5:00 PM

Walk-Ins? Yes (appointments are encouraged but not required)

Phone Intake? Yes

Point of Contact: Mary Sturdevant

Phone Number: 570-265-1760

STEP, Inc.

124 East Walnut Street, Lock Haven, PA 17745

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Nichole Miller

Phone Number: 570-858-5800

STEP, Inc.

2138 Lincoln Street, Williamsport, PA 17701

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Mary Price or Dakota Griffis

Phone Number: 570-326-0587

Pocono Region

Street2Feet (Resources for Human Development)

Temporary Location Due to Construction April 4 - June 1, 2022 (Tentative Completion Date)

Crossroads Community Services office

37 Dansbury Terrace, East Stroudsburg PA 18301

Hours of Operation: Monday - Friday 10:00 AM - 2:00 PM

Walk-Ins? Yes

Phone Intake? No

Point of Contact: Netoya Nevarez

Phone Number: 570-369-1299 **(Phone number remains the same during construction)**

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South Central Region

Blair County Community Action

2301 Beale Ave, Altoona, PA 16601

Hours of Operation: Monday - Friday 8:00 AM – 4:00 PM (except 12:00 - 1:00 PM)

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Amber Urish

Phone Number: 814-946-3651

Blair County Community Action

321 Main Street Suite 1A, Johnstown, PA 15901

Hours of Operation: Monday - Friday 9:00 AM – 3:00 PM (except 12:00 - 1:00 PM)

Walk-Ins? No

Phone Intake? Yes

Point of Contact: Amber Urish

Phone Number: 814-946-3651

Center for Community Action

5 E Main Street Suite C, Everett, PA 15537

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Tiffany Jones

Phone Number: 814.623.9129

Center for Community Action

510 Washington Street, Huntingdon, PA 16652

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Tiffany Jones

Phone Number: 814.643.4202

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Franklin County Human Services Access Center

550 Loudon Street, Chambersburg, PA 17201

Hours of Operation: Wednesday 8:30 AM – 4:30 PM (other days vary week by week)

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Stacy Yurko

Phone Number: (717) 261-3893

Housing Transitions, 217 E Nittany Ave, State College, PA 16801

Hours: Monday - Friday 8:30 AM - 4:00 PM and by appointment; Saturdays and

Sundays by appointment only

Walk-Ins? Yes

Phone Intake? Yes

Supervisor: Catie Harpster

Phone Number: (814) 237-5508 (until August 20, 2021) ||| (814) 237-4865 (after August 20, 2021)

Tableland Services, Inc., 535 East Main St., Somerset, PA 15501

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Karen Shaw

Phone Number: 814-445-9628

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Veterans Access Points

Veterans Leadership Program (Veterans Only)

Counties Served: Blair, Huntingdon, Bedford, Fulton, Centre, Somerset, and Cambria

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? No

Phone Intake? Yes

CE Specialist: Hayley Miller

Phone Number: 412-522-9554

Veterans Multi-Service Center (Veterans Only)

8 N. Grove St., Suite 2, Lock Haven, PA, 17745

Hours: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

CE Specialist: Elisa Snook

Office: 844-226-0368 Extension 206

Lebanon VA Medical Center (Veterans Only)

Hours: Tuesday - Thursday 10:00 AM - 3:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

CE Specialist: Airika Pollard

Phone: (717) 222-0164