Move-On Strategy Orientation

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Overview

Today, in this high-level orientation, we will:

- Define "move on" is and explore key concepts
- Review implementation process & assessment tools
- Convey expectations regarding strategy implementation
- Identify where to find more resources and technical assistance

Key Concepts

Moving-On

Defined

- A program option that assists tenants who are ready and wish to exit PSH by connecting them with affordable housing, financial assistance, and transition supports (services to help tenants prepare for, navigate & adjust to their transition out of PSH).

Moving-On

Primary Goals

- Support independence and choice for those no longer requiring the intensive supportive services associated with PSH.

- Free up PSH units for people currently experiencing homelessness who would benefit from intensive, long-term services and rental support.

Moving On

Guiding Principles

Voluntary

Tenants can stay in PSH as long as they want to (and remain eligible). Participation in Move On should be optional/voluntary.

Robust Transition Supports

Tenants who are ready to move on are stable and independent, but typically still want and need affordable housing, financial assistance to help with the security deposit and other transition costs, and services to help them navigate the transition period as they get ready to move on and adjust to their new living situation.

Collaboration

To be successful, Move On strategies require commitments from mainstream housing and services agencies, and close collaboration between CoC/PSH providers and these community partners. Helping PSH tenants connect to these resources will ensure long-term housing stability.

Moving On

Core Components

Flexible Financial Resources

Can include funds for expenses such as a security deposit, housing application/background fees charged by landlords, furnishings, a moving van or service, etc.

Sustainable Affordable Housing

Can be Housing Choice Voucher (HCV) or public housing unit from a PHA, a unit in a HUD Multifamily property (e.g., Section 202/811), or a unit in another kind affordable housing building/subsidy (e.g., LIHTC, reinvestment, etc.)

Transition & Aftercare Supports

Can include applying for the housing subsidy; housing navigation (if tenant is moving to a new); budgeting and credit building/repair assistance; logistical and mental preparation for the transition; follow-up services once a tenant moves; etc.

Moving-On

Benefits

- Continued rental assistance and housing stability

- Increased privacy and independence

- Opportunity to grow and further pursue personal goals

- Take rental subsidy to a new town, county or state after one year

- Add other people to household (family, significant other)

- Move to a new unit, or in some cases, transition in place

- Support to ensure a successful transition

Moving On

Culture Shifts

Systems Level
PSH units become available to move households currently experiencing homelessness into housing.

Individual Level
Tenants have more choices, are able to thrive in independent settings.

Program Level
Tenants successfully exit program for other permanent housing opportunities.

Process

Process

Sources

- US Department of Housing and Urban Development (HUD)
- Corporation for Supportive Housing (CSH)
- National Alliance to End Homelessness (NAEH)
- Other CoCs

Process

Overview

- Org/community-level assessment & preparation work
- Client-level assessment and preparations
- Client-level transition/aftercare supports

Org/community-level

Stages of Planning

- Identify Leadership Team

- Prepare an inventory of housing and other resources

- Conduct local assessment to inform project design including an identification of barriers

- Develop action steps, goals, and timelines

Org/community-level

Key Partners for a Moving-On Leadership Team

- CoC Leadership
- Public Housing Agencies (PHAs)
- Local government
- PSH providers
- People with lived expertise (current/former PSH tenants)
- Affordable housing developers, owners, and operators
- Community resources and services providers
- Funders
- Landlords

Org/community-level

Roles of Key Partners

PHA

- Voucher Application/Intake

- Dedicated staff to expedite processing, if possible

- Data tracking

CoC or Other Coordinating Entity

- Training; interagency coordination

- Certify tenant eligibility for Moving On according to local criteria

- Outcomes and reporting

- Data tracking

PSH Provider

- Support with documentation and housing application

- Housing Search Support (as needed); Landlord engagement

- Transition Supports and aftercare to promote stabilization and housing voucher retention

- Data tracking

Org/community-level

Resources Inventory Preparation

- How many site-based and scattered-site PSH units does our community have?

- How many tenant-based PSH units do we have? Are any LIHTC? Local government?

- How many public housing units?

- How many Housing Choice Vouchers are there in our community?

- Are there any homeless and/or Moving On preferences at the local PHA?

- What other affordable housing buildings/units exist in the community?

Client-level

Client-level assessment and preparations

- Engage tenants around the opportunity; Moving On should be discussed with tenants from onset of program enrollment

- Post and distribute flyers about Moving On to tenants at least annually

- Conduct assessments of interested tenants

- Preliminary discussions with landlords of tenants who would be interested in remaining in their unit

- Preliminary apartment searches; getting an understanding of what the Moving On process will entail and realistic housing options

- Helping tenant make an informed choice

Client-level

Transition/aftercare supports

This will look differently if the individual is transitioning in place; but may still be relevant depending on how rent, utilities, etc. are structured.

Client-level

Transition/aftercare supports

- Connections to community-based services
- Connections to utilities and services
- Support around finances
- Peer support, if available

Client-level

Transition/aftercare supports

- All tenants moving on must be offered Self-Determination Housing Of PA's (SDHP) Prepared Renter Education Program (PREP) (or equivalent) training.

- If you are using a training other than PREP, contact us so we can determine if additional content is needed

- There will be a CoC-wide PREP training scheduled very soon. PREP has been updated, so all should attend, even if PREP trained in the past.

Staffing Move-On

Transition/aftercare supports

- In most cases, it will make sense for the program participant's current case manger to continue to be their primary point of contact and deliver transition/aftercare support

- Staffing structures for Moving On will vary greatly

- CoC PSH (and RRH) providers may use their program funding to provide aftercare services for no longer than six months after the tenant's PSH or RRH rental assistance ends.

Assessments

Assessment

Goals

- Using a fair and transparent, standardized assessment process helps to remove any possibility for staff bias to influence which tenants are selected for Moving On

- Make it as easy as possible for supportive housing program participants to access resources and move on, when they wish to do so

- Ensure all system partners involved in Moving On (PHAs, providers, CoCs) work together efficiently and meet the needs of Moving On participants

Assessments

Purposes

What Assessments are For

- Provide objective standards to guide discussions about what it takes to maintain housing stability without housing case management services and program supports
- Objectively review a tenant's readiness to move on from a supportive housing environment and maintain housing stability without housing case management and program supports
- Help an organization understand where their tenants are and where they need to provide more services in their organization
- Inform case management and housing plan for those not yet "ready" to move on

What Assessments are NOT For

- Judge or penalize a tenant
- Restrict tenant choice or pressure tenants who do not want to move on
- End Moving On services or transition supports for some tenants
- Labelling certain tenants as incapable of ever moving on from PSH; the assessment reflects a point-in-time for a tenant and should be completed multiple times throughout the program to help ascertain level of housing stability

Assessments

Choices   Choose one below to use consistently

Weighted Option

- Weights/ assigns more points to housing stability and financial criteria
- Fewer points = higher level of stability
- Assigns points according to a range of options within criteria. Includes more flexibility with financial criteria
- Includes criteria related to: Harm Reduction, Health Literacy, Mobility and Transportation, and Communication
- Parenting/children criteria is its own section
- Interpretation of the Scoring places greater emphasis on Housing Stability criteria

Unweighted Option

- Uses more restrictive Financial criteria - Interpretation of the Scoring requires Yes responses to Financial criteria questions
- More points = higher level of stability
- Does not weight/ assign more points to housing stability criteria
- Includes criteria related to: Medication Adherence, Tenant Goals, Service Utilization, Life Skills
- Embeds criteria related to parenting and children into Services and Supports criteria as applicable
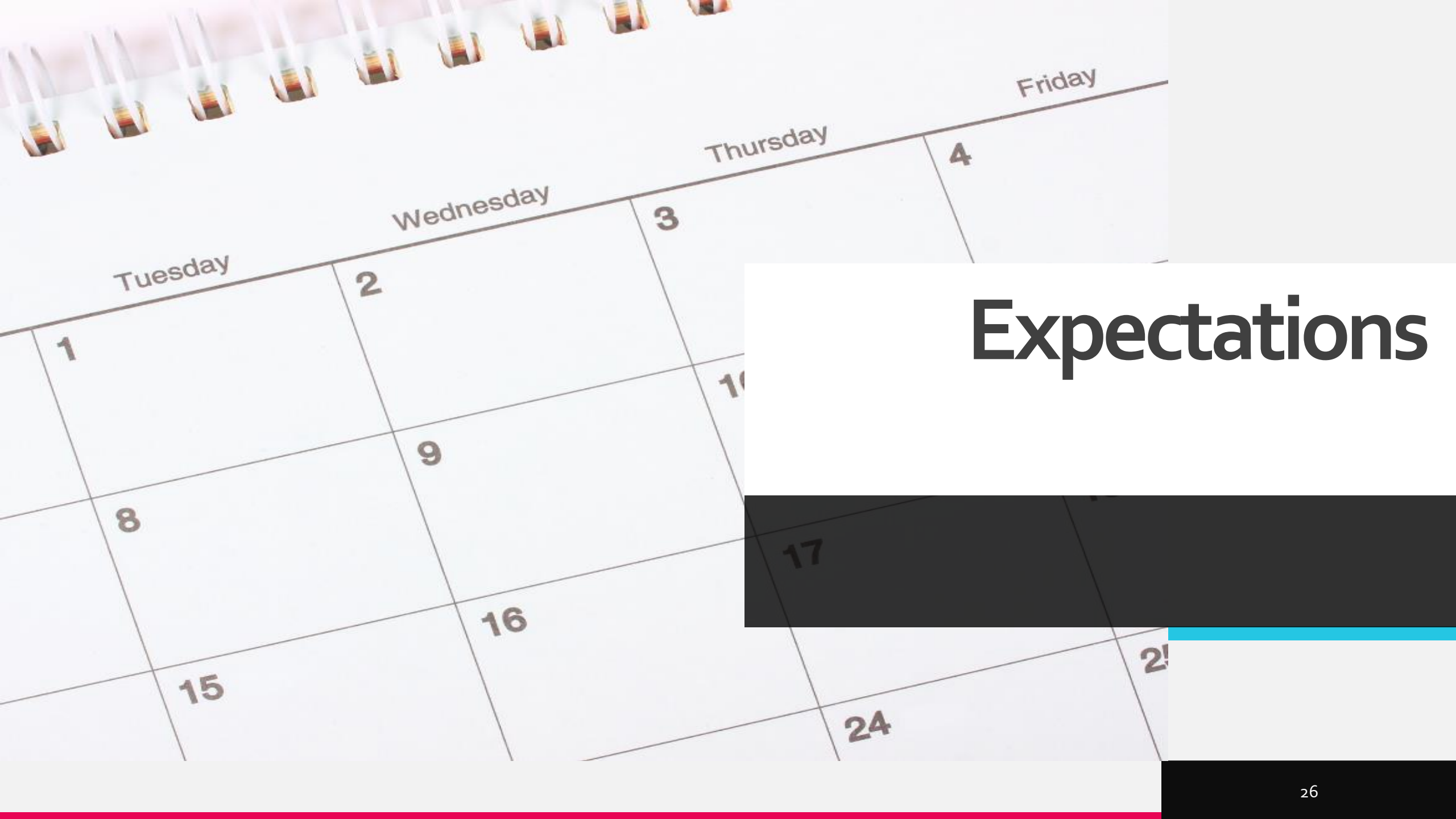
Expectations

General

For CoC-funded PSH providers

- The CoC expects PSH providers to implement the STRATEGY, but that does not mean that individuals are required to move on if they still need intensive PSH services and/or if they still want to remain in PSH.

- The STRATEGY includes presenting move on as an option from the beginning (or now), assessing, and then supporting the tenant in the most appropriate ways as a result of assessing and on-going case management conversations.

General

For CoC-funded PSH providers

- Meet with PHAs and/or other affordable housing providers to support the implementation of this strategy.

Timeframe

For CoC-funded PSH providers

By July 1, 2023

- Integrate the move-on process into case management & HMIS workflows

- Choose 1 of 2 assessments to use consistently

- Have Case managers who will assist with moving on attend PREP training if you are not already implementing a similar curriculum

Resources

DMA/CoC Provided

Resources

https://pennsylvaniacoc.org/resources/eastern-coc-move-resources

FILES

Eastern PA CoC Moving On MOU template for Eastern PA CoC.docx (30.83 KB)

Eastern PA CoC PHA Intake Interview Letter.docx (21.11 KB)

Eastern PA CoC Revised Move On Referral Form.docx (416.49 KB)

East Move On_For PHAs.pdf (614.67 KB)

East Move On_For PSH and RRH Providers.pdf (497.06 KB)

East Move On_General Overview.pdf (445.63 KB)

East Move On_HMIS Workflows.pdf (321.18 KB)

East Move On_Services.pdf (374.8 KB)

Eastern PA CoC Moving On Assessment_Unweighted .docx (91.54 KB)

Eastern PA CoC Moving On Assessment_Weighted.docx (172.6 KB)

HUD PROVIDED

Resources

https://www.hudexchange.info/programs/coc/moving-on/

HUD EXCHANGE

Project Plan Template

This template was created to help communities navigate the team-building, design, and planning efforts for a Moving On initiative. The accompanying user guide provides details on how to use the template as well as helpful resources.

- View the Moving On Project Plan Template
- View the Moving On Project Plan Template User Guide

Resources Inventory

HUD designed this tool to help CoCs take inventory of available resources they can use for a Moving On strategy, identify gaps, and design an effective initiative responsive to local needs that maximizes local resources.

- View the Housing Resources Inventory Tool
- View the Housing Resources Inventory Tool Overview

Documents

Supportive Services

- HUD's Moving On Services Guide

- For more details on Moving On staffing models, see Creating a Culture Supportive of Moving On

- Nonprofit service providers interested in building staff capacity to offer Moving On services informed by the Stages of Change model, CTI, and MI can access the Moving On from Supportive Housing (MOSH) Training

- SNAPS In Focus: Moving On Strategies to Support Stable Transitions from Permanent Supportive Housing

Documents

- PHA Moving On: How-To Guide (from a PHA's perspective)

- FAQs: Excluding the Use of Arrest Records in Housing Decisions

- Notice PIH 2013-15 (HA): Guidance to PHAs on housing individuals and families experiencing homelessness

- PHA 101 A Guide for CoCs

- Opening Doors Through Multifamily Housing: Toolkit for Implementing a Homeless Preference

Technical Assistance

For PSH Providers

- Providers may choose to:
  - implement on their own, with as-needed support from DMA
  - request more in-depth consultation from DMA (up to two communities will be selected to work with initially)
- Complete the online survey to indicate your preference by **Friday, March 3rd.**
- Monthly Office Hours will occur **1st Fridays 11AM-12PM** to talk through anything at all move-on related. Attend only if you need support, unless indicated otherwise.
- Email the CoC at anytime with questions at easterncoc@pennsylvaniacoc.org