

**Instructions for using the PIT mobile app**  
**January 2024 Point in Time Count (January 24, 2024)**  
**Eastern and Western PA Continuums of Care**  
**Updated 1/22/24**

**Introduction:** Emergency shelters, transitional housing providers, and unsheltered PIT volunteers the option of submitting their PIT surveys using either the PIT mobile app, or via paper surveys.

- **Link to test/practice the PIT count survey (unofficial/test survey):** <https://arcg.is/11jTqC>
- **Official Survey Link for the PIT Count (Do not use before January 24, 2024):** <https://arcg.is/fwGD8>

**Instructions for accessing the PIT app:**

- (optional) To download the app on a phone or tablet, go to your mobile device's store and download the Survey123 app. If you do not wish to download the app, you can also complete the survey in a computer browser.
  - *Note: If you open the app prior to downloading the survey, it will ask you to sign in. There is no sign in or sign up necessary to use the app.*
- To access the survey, please click the link above on the device that you will be using. This will give you the option to open the survey in either your web browser or through the app. You can administer the survey through either the app or the web browser. If you will be completing the survey on a phone, we highly recommend that you download the app.
  - **Tip:** Some of the survey functions work best within the app version. *For example, if you wish to be able to complete surveys when you are out of cell service area and submit them later when you are within cell range, you MUST use the app (not the computer browser).* If you are completing the survey on a computer, you may wish to download the app version on your computer and complete the survey in the app on your computer.

**Testing the PIT Count App:**

Prior to the PIT count, providers can test out the PIT mobile app and get hands-on experience with using the app to determine if your program will use this method to administer the count this year. The survey in the PIT mobile app is identical to the paper survey.

If you want to test/practice with the app, you can use the **UNOFFICIAL/TEST SURVEY** here: <https://arcg.is/11jTqC>

Feel free to take the survey and submit records as many times as you would like within the **UNOFFICIAL/TEST** version to help you get comfortable with the app.

If you download the test survey, *we recommend that you delete it prior to the night of the PIT Count so you do not accidentally submit records here.*

**Additional Information:**

- DMA has recorded a demo/walk-through of the PIT mobile app, if you would like additional guidance on using the app. The demo can be accessed here:
  - **PIT app demo 2024:** <https://zoom.us/rec/share/LK7B4TzN-K3Ww98oVGuoC1P6oNKroCDL6VOoeo7sgRRZxEGGylAaP0ePQcWnG3pq.WKlvZcODUIoM7uXU>
- All 2024 PIT materials can be found on the CoC website here: <https://pennsylvaniacoc.org/2024-point-time-pit-count-and-housing-inventory-count-hic>

**Questions:** If you need assistance with using the app, please email [pahomelesscount@dma-housing.com](mailto:pahomelesscount@dma-housing.com) or call 215-576-1558 (DMA office) for support.