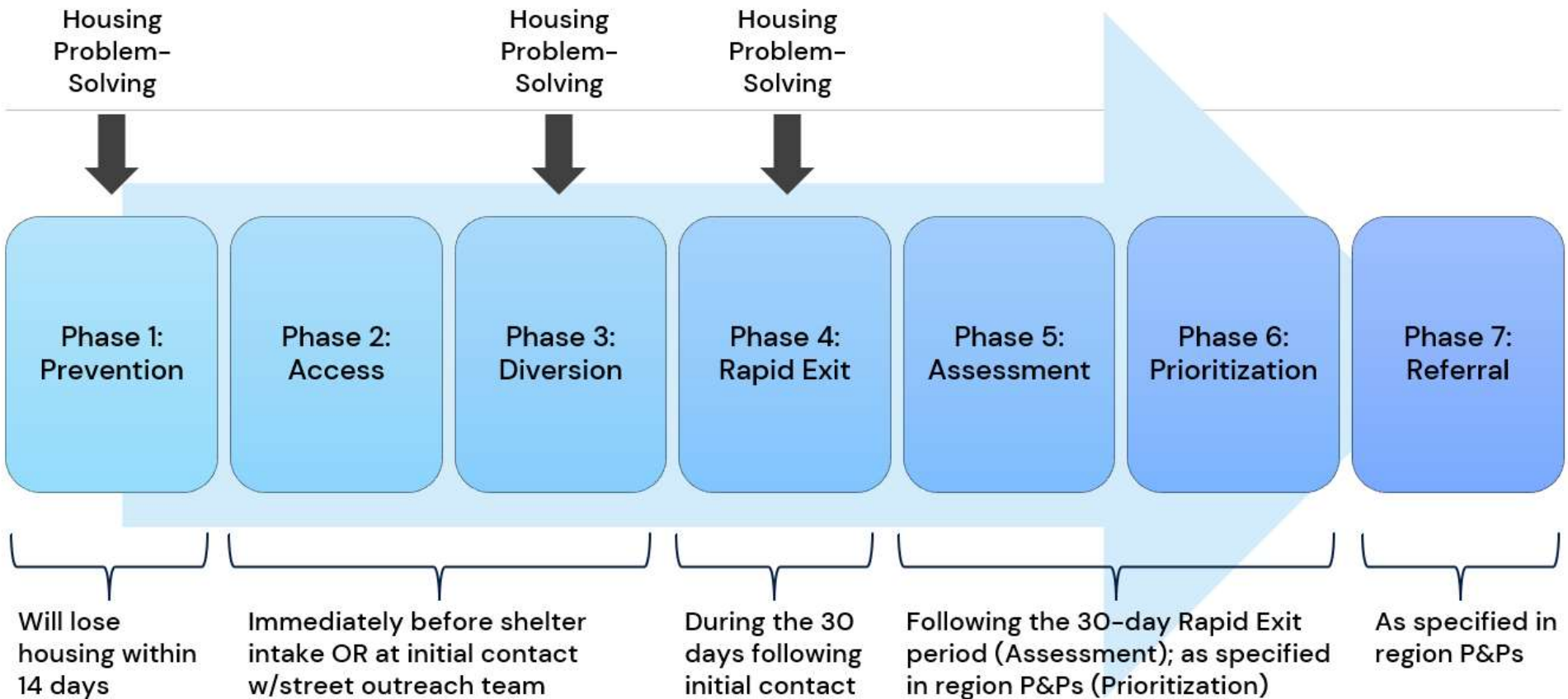


# Western PA CoC Coordinated Entry Training Series

March 15, 2024

# Housing Problem-Solving



## Coordinated Entry Process

**Pre-Screening**



**Prevention**



**Emergency Services  
and Safety Planning**



**Housing Problem-Solving**



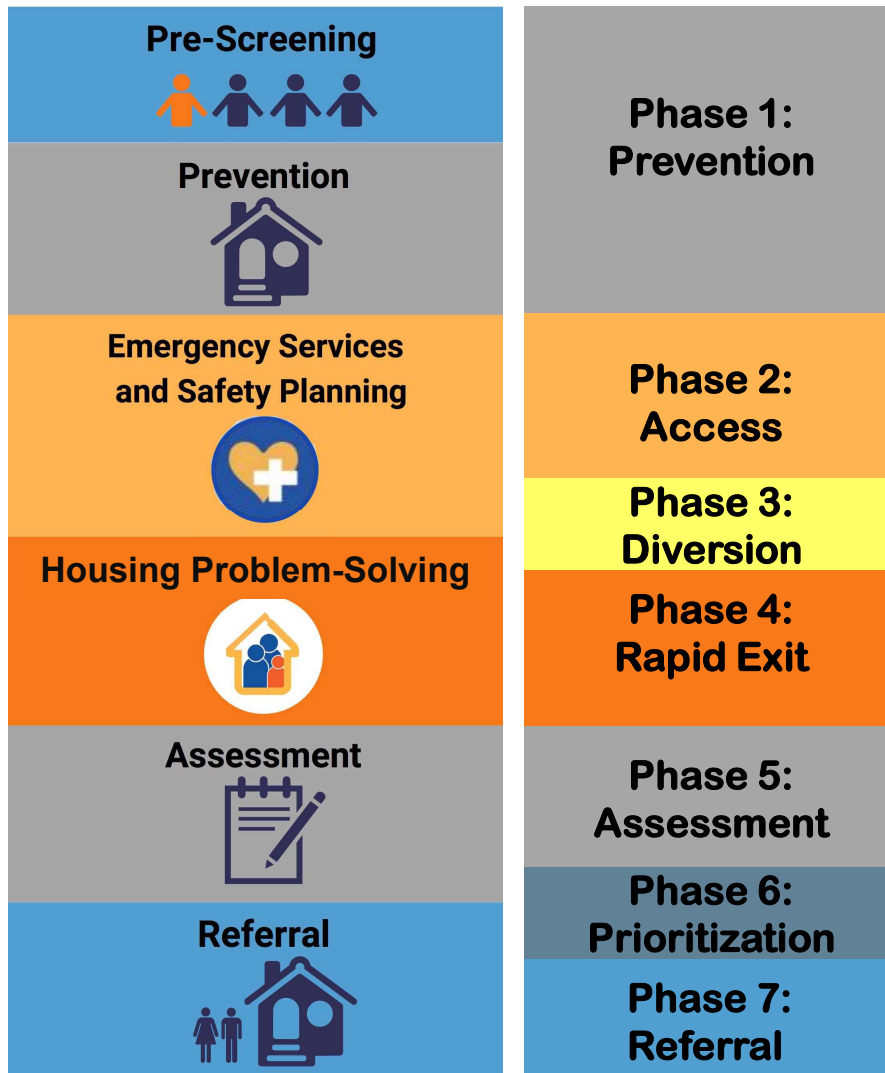
**Assessment**



**Referral**



## Coordinated Entry Process





### **Housing Problem-Solving (HPS):**

Provide linkage to a self-resolution option or an available and appropriate Prevention or Rapid Exit Program (signs appear where HPS is performed).

1



Family or Individual experiencing a housing crisis

2



**Access Sites:**  
Diversion and/or linkage to the start of homeless verification

3



4



### **Assessment:**

Identified and trained Assessors will enter Assessments into a database/ By Name List

5



### **Prioritization:**

The client is prioritized based on the outcome of the assessment, Regional P&P, and input from community

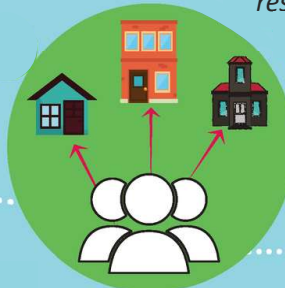
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7

### **Matching & Referral:**

Households are connected to resources via Case Conferencing



### **Placement:**

Client is placed in an available appropriate housing intervention

**Outcome:**  
Self Resolved or resolved through HPS outside of CES process





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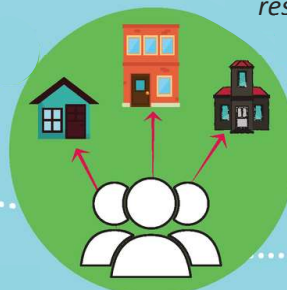
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7

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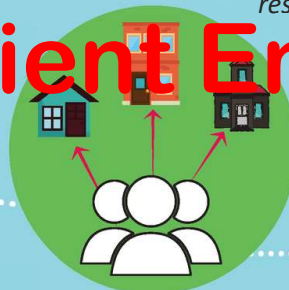
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Client w/ Agency Support

Providers w/ Client Engagement

# How Do We Evaluate CES Effectiveness?

- Feedback from PWLE, Agency Staff, Community Partners
- Data, Data, Data
  - Performance Measures and Outcomes
  - Use of HMIS to capture critical data elements



# Evaluating the HPS Period

- Does the HPS Stand-up Now that Our BNL is More Current?

# Evaluating the HPS Period

	Days Enrolled in CE	Region 1	Region 2	Region 3	LCCAP	Region 4	COC Wide
<b>Prioritization List</b>	0 - 30	2	7	10	4	22	45
	31 - 60	2	6	6	1	32	47
	61 - 90	-	3	-	-	10	13
	91 - 120	-	1	1	-	7	9
	121 +	1	4	1	-	6	12
<b>Non-Prioritization List</b>	0 - 30	5	27	2	23	31	88
	31 - 60	6	15	2	16	-	39
	61 - 90	6	9	1	7	1	24
	91 - 120	-	6	-	1	-	7
	121 +	11	16	-	13	1	41

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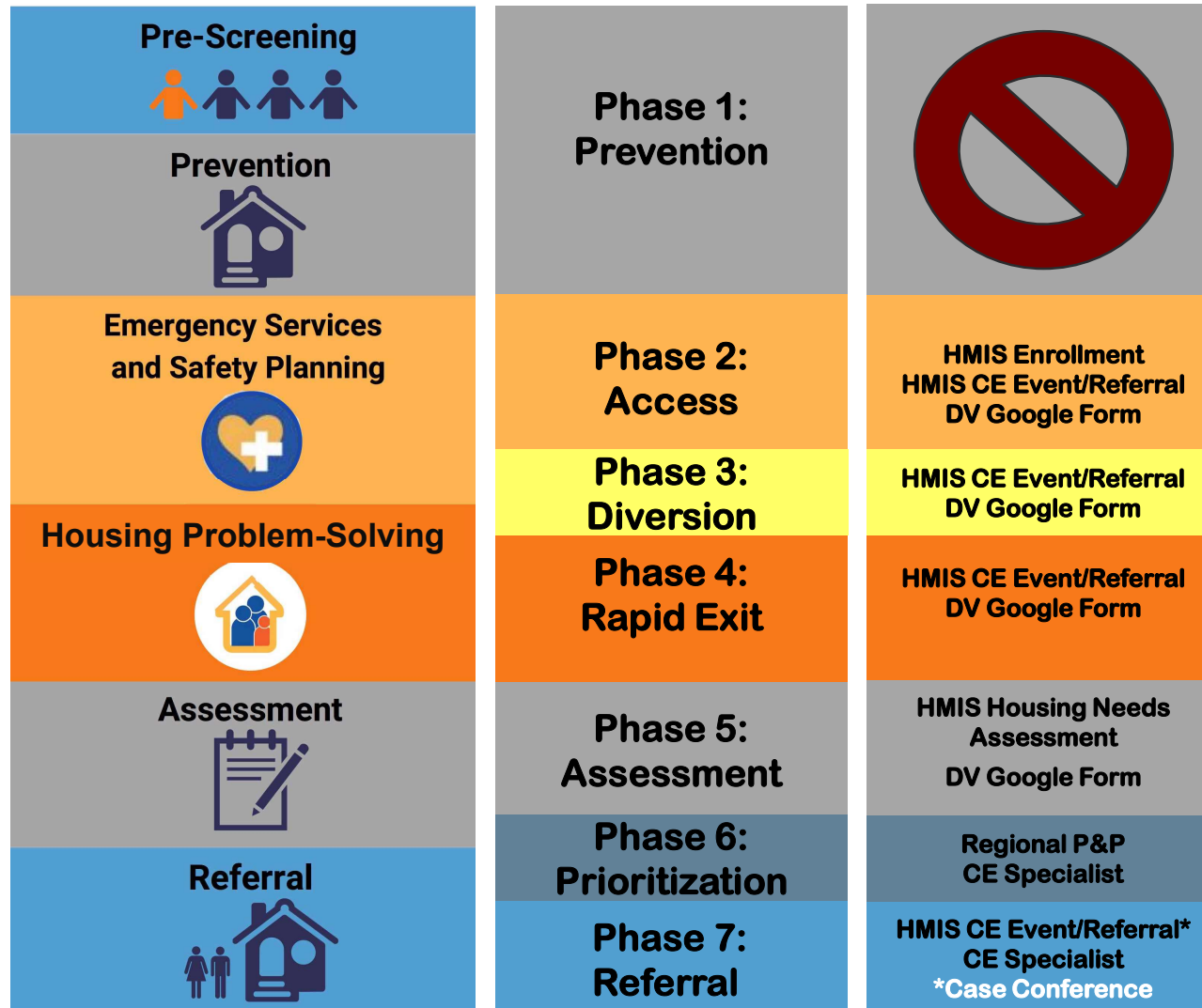
-Clients enrolled in CE less than 30 days are getting Prioritized: Special Cases (e.g. Chronic, H/H), also Driven by Program Eligibility

-Data Supports 30-day HPS Period

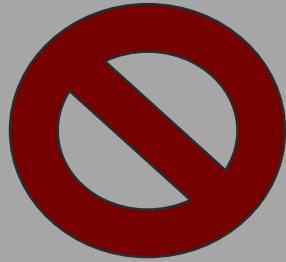
-Shows where HPS and CoC/ESG Resources are in Balance

-Highlights Gaps and Households Who May Need Additional Assistance/Support

## Coordinated Entry Process



**Phase 1:  
Prevention**



**Phase 2:  
Access**

**HMIS Enrollment  
HMIS CE Event/Referral  
DV Google Form**

**Phase 3:  
Diversion**

**HMIS CE Event/Referral  
DV Google Form**

**Phase 4:  
Rapid Exit**

**HMIS CE Event/Referral  
DV Google Form**

**Phase 5:  
Assessment**

**HMIS Housing Needs  
Assessment  
DV Google Form**

**Phase 6:  
Prioritization**

**Regional P&P  
CE Specialist**

**Phase 7:  
Referral**

**HMIS CE Event/Referral\*  
CE Specialist  
\*Case Conference**

