



## **Coordinated Entry Call Center and Access Sites**

**Updated June 6, 2024**

**Connect To Home: Coordinated Entry System of Eastern PA (CES)** coordinates and manages access, assessment, prioritization, and referral to housing and services for any person(s) experiencing or at imminent risk of homelessness in the following counties: Adams, Bedford, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Lehigh, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Somerset, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming.

If you live in the Eastern PA Connect To Home service area and are **experiencing homelessness**, call 211 or 855-567-5341 toll-free for information, screening, and referral. You can also text your zip code to 898-211.

**Call Center Coordinated Entry Specialists are available Monday through Friday from 9:00 AM to 7:45 PM and Saturday from 11:00 AM to 6:45 PM.** If you call after hours, on weekends, or on federal holidays, you will still receive emergency referrals and the opportunity to leave your information to be called back directly during regular business hours.

In addition, Connect To Home has the following Coordinated Entry Access Sites that provide telephone and/or in-person intake and referral.

### **Central Valley Region**

#### **Community CARES**

206 E. Burd Street, Shippensburg, PA 17257

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? By appointment

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **Community CARES**

50 W. Penn Street, Carlisle, PA 17013

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes, but appointments are preferred

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

### **Central Susquehanna Opportunities, Inc.**

2 East St, Shamokin, PA 17872

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

### **Central Susquehanna Opportunities, Inc.**

160 West Sixth Street, Bloomsburg, PA 17815

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

### **Central Susquehanna Opportunities, Inc.**

160 West Sixth Street, Danville, PA 17821

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

### **Central Susquehanna Opportunities, Inc.**

217 North Center Street, Sunbury, PA 17801

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **Central Susquehanna Opportunities, Inc.**

219 Filbert Street, Milton, PA 17847

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

### **Mifflin Juniata Human Services**

Mifflin County Courthouse, Mifflin Juniata Human Services Department

20 N Wayne Street, Lewistown, PA 17044

Hours of Operation: Monday - Friday 9:00 AM - 3:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Phone Number: 717-447-5121

### **Perry Housing Partnership**

42 W. Main St., New Bloomfield, PA 17068

Hours of Operation: Tuesday - Thursday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Phone Number: 717-582-0222

### **Servants to All**

4 South Centre Street, Pottsville, PA 17901

Hours of Operation: Monday – Friday 8:00 AM – 1:00 PM (and by appointment 1:00 – 4:00 PM)

Walk-Ins? Yes

Phone Intake? No

### **Union-Snyder Community Action**

713 Bridge Street Suite 10, Selinsgrove, PA 17870 Hours of Operation: Monday - Friday  
8:30 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Phone Number: 570-374-0181

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **Lehigh Valley Region**

**Bethlehem Emergency Sheltering, Inc.**, located in Bethlehem Area Public Library

11 W Church Street, Bethlehem, PA 18018

Hours of Operation: Monday - Friday 9:00 AM - 1:00 PM

Walk-Ins? – Yes or by appointment (schedule via email)

Phone intake – No

Contact: Maria Shior [MShior@bes-inc.org](mailto:MShior@bes-inc.org)

### **Lehigh Conference of Churches**

457 W. Allen St., Allentown, PA 18102

Hours of Operation: Monday - Thursday 9:00 AM - 3:00 PM

Walk-Ins? Yes

Phone Intake? No

### **New Bethany**

333 W. 4th Street, Bethlehem, PA 18015

Hours of Operation: Tuesday, Wednesday, and Thursday 10:00 AM - 3:00 PM

Walk-Ins? Yes, or call to schedule an appointment

Phone Intake? No

Coordinators: Sylvia Kendi and Joanna Arias-Cabrera

Phone Number: 610-691-5602

### **Third Street Alliance**

41 North Third Street, Easton, PA 18042

Hours of Operation: Monday - Friday, 9:00 AM - 5:00 PM

Walk-Ins? Yes

Phone Intake? No

Phone Number: 610-258-6272

### **Valley Youth House** (18 - 24 Year-Olds in Lehigh and Northampton Counties only)

Hours of Operation: Monday - Friday, 9:00 AM - 5:00 PM

Walk-Ins? No

Phone Intake? Yes, call to schedule an appointment.

Coordinator: Christina DiPierro

Phone Number: 484-866-5556

### **Northern Tier Region**

#### **Bradford County Human Services**

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

220 Main St., Unit 1, Towanda, PA 18848

Hours of Operation: Monday - Friday 8:00 AM - 5:00 PM

Walk-Ins? Yes (appointments are encouraged but not required)

Phone Intake? Yes

Point of Contact: Mary Sturdevant

Phone Number: 570-265-1760

### **STEP, Inc.**

124 East Walnut Street, Lock Haven, PA 17745

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Nichole Miller

Phone Number: 570-858-5800

### **STEP, Inc.**

2138 Lincoln Street, Williamsport, PA 17701

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Lynn Landon

Phone Number: 570-326-0587

## **Pocono Region**

### **Street2Feet Homeless Outreach Center (Resources for Human Development)**

130 N. First St, Suite 102

Stroudsburg, PA 18360

Hours of Operation: Monday - Friday 9:00 AM – 2:00 PM

Walk-Ins? Yes

Phone Intake? No

Point of Contact: Leslie Perryman

Phone Number: 570-369-1299

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **South Central Region**

#### **Blair County Community Action**

2301 Beale Ave, Altoona, PA 16601

Hours of Operation: Monday - Friday 8:00 AM – 4:00 PM (except 12:00 - 1:00 PM)

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Amber Urish

Phone Number: 814-946-3651

Center for Community Action

5 E Main Street Suite C, Everett, PA 15537

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Michelle Mellott

Phone Number: 814-623-2002

#### **Center for Community Action**

510 Washington Street, Huntingdon, PA 16652

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Michelle Mellott

Phone Number: 814-643-4202

#### **Franklin County Community Connection Access Center**

550 Loudon Street, Chambersburg, PA 17201

Hours of Operation: Monday - Friday 8:30 AM – 4:30 PM

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Misty Conner [mconner@franklincountypa.gov](mailto:mconner@franklincountypa.gov)

Phone Number: 717-261-3893

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **Housing Transitions**

217 E Nittany Ave, State College, PA 16801

Hours: Monday - Friday 8:30 AM - 4:00 PM and by appointment; Saturdays and Sundays by appointment only

Walk-Ins? Yes

Phone Intake? Yes

Supervisor: Catie Harpster

Phone Number: 814-237-4865

### **Tableland Services, Inc.**

535 East Main St., Somerset, PA 15501

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Jacqueline Hersh

Phone Number: 814-445-9628

### **The Next Step Center Inc.**

406 Stoystown Road, Somerset, PA 15501

Hours: Monday - Friday 8:00 AM - 6:00 PM

Walk-Ins? No

Phone Intake? Yes

Supervisor: Amanda Webreck

Phone Number: 814-444-8588

### **The Next Step Center Inc.**

133 West Main Street, Somerset, PA 15501

Hours: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Supervisor: Amanda Webreck

Phone Number: 814-444-8588

## **Connect To Home: Coordinated Entry System Call Center and Access Sites**

### **Veterans Access Points**

#### **Veterans Leadership Program (Veterans Only)**

Counties Served: Blair, Huntingdon, Bedford, Fulton, Centre, Somerset, and Cambria

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? No

Phone Intake? Yes

CE Specialist: Kim Portser

Phone Number: 412-481-8200

#### **Veterans Multi-Service Center (Veterans Only)**

8 N. Grove St., Suite 2, Lock Haven, PA, 17745

Hours: Monday - Friday, 9:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

CE Specialist: Elisa Snook

Office: 844-226-0368 Extension 206

#### **Lebanon VA Medical Center (Veterans Only)**

Hours: Tuesday - Thursday 10:00 AM - 3:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

CE Specialist: Airika Pollard

Phone: 717-222-0164