



Coordinated Entry Call Center and Access Sites

Updated September 4, 2025

Connect To Home: Coordinated Entry System of Eastern PA (CES) coordinates and manages access, assessment, prioritization, and referral to housing and services for any person(s) experiencing or at imminent risk of homelessness in the following counties: Adams, Bedford, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Lehigh, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Somerset, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming.

If you live in the Eastern PA Connect To Home service area and are **experiencing homelessness**, call 211 or 855-567-5341 toll-free for information, screening, and referral. You can also text your zip code to 898-211.

Call Center Coordinated Entry Specialists are available from 9:00 AM to 7:45 PM Monday through Friday and on Saturdays between 11:00 AM and 6:45 PM. If you call after hours, on weekends, or on federal holidays, you will still receive emergency referrals and the opportunity to leave your information to be called back directly during regular business hours.

In addition, Connect To Home has the following Coordinated Entry Access Sites that provide telephone and/or in-person intake and referral.

Central Valley Region

Community CARES

206 E. Burd Street, Shippensburg, PA 17257

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? By appointment

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

Connect To Home: Coordinated Entry System Call Center and Access Sites

Community CARES

50 W. Penn Street, Carlisle, PA 17013

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes, but appointments are preferred

Phone Intake? Yes

Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

Central Susquehanna Opportunities, Inc.

2 East St, Shamokin, PA 17872

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

Central Susquehanna Opportunities, Inc.

160 West Sixth Street, Bloomsburg, PA 17815

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

Central Susquehanna Opportunities, Inc.

160 West Sixth Street, Danville, PA 17821

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

Central Susquehanna Opportunities, Inc.

217 North Center Street, Sunbury, PA 17801

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

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Central Susquehanna Opportunities, Inc.

219 Filbert Street, Milton, PA 17847

Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM

Walk-Ins? Yes (limited availability)

Phone Intake? Yes

Phone Number: 570-644-6575 ext. 0

Mifflin Juniata Human Services

Mifflin County Courthouse, Mifflin Juniata Human Services Department

20 N Wayne Street, Lewistown, PA 17044

Hours of Operation: Monday - Friday 9:00 AM - 3:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Phone Number: 717-447-5121

Servants to All

4 South Centre Street, Pottsville, PA 17901

Hours of Operation: Monday – Friday 8:00 AM – 1:00 PM (and by appointment 1:00 – 4:00 PM)

Walk-Ins? Yes

Phone Intake? No

Union-Snyder Community Action

713 Bridge Street Suite 10, Selinsgrove, PA 17870 Hours of Operation: Monday - Friday 8:30 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Phone Number: 570-374-0181

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Lehigh Valley Region

Bethlehem Emergency Sheltering, Inc., located in Bethlehem Area Public Library

11 W Church Street, Bethlehem, PA 18018

Hours of Operation: Monday - Wednesday and Friday 9:30 AM - 2:30 PM

Walk-Ins? – Yes or by appointment (schedule via email)

Phone Intake? No

Contact: Maria Shior MShior@bes-inc.org

Lehigh Conference of Churches

457 W. Allen St., Allentown, PA 18102

Hours of Operation: Monday - Thursday 9:00 - 11:00 AM and 1:00 - 3:00 PM

Walk-Ins? Yes

Phone Intake? No

New Bethany

333 W. 4th Street, Bethlehem, PA 18015

Hours of Operation: Tuesday, Wednesday, and Thursday 10:00 AM - 3:00 PM

Walk-Ins? Yes, or call to schedule an appointment

Phone Intake? No

Coordinator: Joseph Orth

Phone Number: 610-691-5602 ext. 260

Third Street Alliance

41 North Third Street, Easton, PA 18042

Hours of Operation: Monday - Friday, 9:00 AM - 5:00 PM

Walk-Ins? Yes

Phone Intake? No

Phone Number: 610-258-6272

Valley Youth House (18 - 24 Year-Olds in Lehigh and Northampton Counties only)

Hours of Operation: Monday - Friday, 9:00 AM - 5:00 PM

Walk-Ins? No

Phone Intake? Yes, call to schedule an appointment.

Coordinator: Christina DiPierro

Phone Number: 484-866-5556

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Northern Tier Region

Bradford County Human Services

220 Main St., Unit 1, Towanda, PA 18848

Hours of Operation: Monday - Friday 8:00 AM - 5:00 PM

Walk-Ins? Yes (appointments are encouraged but not required)

Phone Intake? Yes

Point of Contact: Mary Sturdevant

Phone Number: 570-265-1760

STEP, Inc.

124 East Walnut Street, Lock Haven, PA 17745

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Nichole Miller

Phone Number: 570-858-5800

STEP, Inc.

2138 Lincoln Street, Williamsport, PA 17701

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Lynn Landon

Phone Number: 570-326-0587

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Pocono Region

Street2Feet Homeless Outreach Center (Resources for Human Development)

130 N. First St, Suite 102

Stroudsburg, PA 18360

Hours of Operation: Monday - Friday 9:00 AM – 2:00 PM

Walk-Ins? Yes

Phone Intake? No

Point of Contact: Leslie Perryman

Phone Number: 570-369-1299

South Central Region

Center for Community Action

2301 Beale Ave, Altoona, PA 16601

Hours of Operation: Monday - Friday 8:00 AM – 4:00 PM (except 12:00 - 1:00 PM)

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Victoria Bowser

Phone Number: 814-946-3651

Center for Community Action

5 E Main Street Suite C, Everett, PA 15537

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Michelle Mellott

Phone Number: 814-623-2002

Center for Community Action

510 Washington Street, Huntingdon, PA 16652

Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM

Walk-Ins? By appointment only

Phone Intake? Yes

Point of Contact: Michelle Mellott

Phone Number: 814-643-4202

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Center for Community Action

216 North Second Street, Suite D, McConnellsburg, PA 17233

Hours of Operation- Monday thru Friday 8:00 AM to 3:30 PM (Except 12:00-12:30 PM)

Phone Intake? Yes

Walk-In? By Appointment

Point of Contact: Kaeleigh Clark

Phone Number 717-325-4380

Franklin County Community Connection Access Center

39 North Second Street, Chambersburg PA, 1720

Hours of Operation: Monday - Friday 8:30 AM – 4:30 PM

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Misty Conner mconner@franklincountypa.gov

Phone Number: 717-261-3893

Housing Transitions

217 E Nittany Ave, State College, PA 16801

Hours: Monday - Friday 8:30 AM - 4:00 PM and by appointment; Saturdays and Sundays by appointment only

Walk-Ins? Yes

Phone Intake? Yes

Supervisor: Cara Spaid

Phone Number: 814-237-4865

The Next Step Center Inc.

406 Stoystown Road, Somerset, PA 15501

Hours: Monday - Friday 8:00 AM - 6:00 PM

Walk-Ins? No

Phone Intake? Yes

Supervisor: Karen Shaw

Phone Number: 814-444-8588

Connect To Home: Coordinated Entry System Call Center and Access Sites

The Next Step Center Inc.

133 West Main Street, Somerset, PA 15501

Hours: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? No

Phone Intake? Yes

Supervisor: Karen Shaw

Phone Number: 814-444-8588

Tableland Services, Inc.

535 East Main St., Somerset, PA 15501

Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM

Walk-Ins? Yes

Phone Intake? Yes

Point of Contact: Jacqueline Hersh

Phone Number: 814-445-9628

Veterans Multi-Service Center (Veterans Only)

8 N. Grove St., Suite 2, Lock Haven, PA, 17745

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Walk-Ins? Yes

Phone Intake? Yes

CE Specialist: Sara Small

Office: 844-226-0368 Ext. 2

Lebanon VA Medical Center (Veterans Only)

Hours: Tuesday - Thursday 10:00 AM - 3:00 PM

Walk-Ins? By appointment only

Phone Intake? Yes

CE Specialist: Airika Pollard

Phone: 717-222-0164