Coordinated Entry Access Points

Updated October 27, 2026

Connect To Home: Coordinated Entry System of Eastern PA (CES) coordinates and manages access, assessment, prioritization, and referral to housing and services for any person(s) experiencing or at imminent risk of homelessness in the following counties: Adams, Bedford, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Lehigh, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Somerset, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne and Wyoming.

If you live in the Eastern PA Connect To Home service area and are **experiencing homelessness**, call 211 or 855-567-5341 toll-free for information, screening, and referral. You can also text your ZIP code to 898-211. Self-screening for eligibility and online appointment scheduling is also available here: www.pa211.org/ecoc/.

Call Center Coordinated Entry Specialists are available from 9:00 AM to 7:45 PM, Monday through Friday, and from 11:00 AM to 6:45 PM on Saturdays. If you call after hours, on weekends, or on federal holidays, you will still receive emergency referrals and the opportunity to leave your information for a callback during regular business hours.

In addition, Connect To Home offers the following Coordinated Entry Access Sites that provide phone and/or in-person intake and referral.

Central Valley Region

AGAPE

851 Railroad Street, Bloomsburg, PA 17815
Hours of Operation: Monday, Tuesday, Thursday, and Friday 9:00 AM – 4:00 PM; Wednesday 9:00 AM – 12:00 PM
Walk-Ins Accepted? Yes
Phone Intake? Yes

Connect To Home: Coordinated Entry Access Point Contact Information

Lead CE Specialist: Jo Connor jconnor@agape-pa.org
Additional CE Specialists: Lucas Fetterman lfetterman@agape-pa.org, Ruby Kessler rkessler@agape-pa.org, & Karla Alexander kalexander@agape-pa.org
Phone Number: 570-317-2210

Community CARES
206 E. Burd Street, Shippensburg, PA 17257
Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM
Walk-Ins? By appointment
Phone Intake? Yes
Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

Community CARES
50 W. Penn Street, Carlisle, PA 17013
Hours of Operation: Monday - Friday 9:00 AM - 4:00 PM
Walk-Ins? Yes, but appointments are preferred
Phone Intake? Yes
Phone Number: 717-249-1009 (or call Cumberland Street Outreach at 717-448-8850)

Central Susquehanna Opportunities, Inc.
2 East Arch St, Shamokin, PA 17872
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes (limited availability)
Phone Intake? Yes
Phone Number: 570-644-6575 ext. 0

Central Susquehanna Opportunities, Inc.
160 West Sixth Street, Bloomsburg, PA 17815
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes (limited availability)
Phone Intake? Yes
Phone Number: 570-644-6575 ext. 0

Connect To Home: Coordinated Entry Access Point Contact Information

Central Susquehanna Opportunities, Inc.
217 North Center Street, Sunbury, PA 17801
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes (limited availability)
Phone Intake? Yes
Phone Number: 570-644-6575 ext. 0

Lebanon VA Medical Center (Veterans Only)
Hours: Tuesday - Thursday 10:00 AM - 3:00 PM
Walk-Ins? By appointment only
Phone Intake? Yes
CE Specialist: Airika Pollard
Phone: 717-222-0164

Mifflin Juniata Human Services
Mifflin County Courthouse, Mifflin Juniata Human Services Department
20 N Wayne Street, Lewistown, PA 17044
Hours of Operation: Monday - Friday 9:00 AM - 3:00 PM
Walk-Ins? Yes
Phone Intake? Yes
Phone Number: 717-447-5121

Servants to All
4 South Centre Street, Pottsville, PA 17901
Hours of Operation: Monday – Friday 8:00 AM – 1:00 PM (or by appointment 1:00 – 4:00 PM)
Walk-Ins? Yes
Phone Intake? No

Union-Snyder Community Action
713 Bridge Street, Suite 10, Selinsgrove, PA 17870
Hours of Operation: Monday - Friday 8:30 AM - 4:00 PM
Walk-Ins? Yes
Phone Intake? Yes
Phone Number: 570-374-0181

Connect To Home: Coordinated Entry Access Point Contact Information

Lehigh Valley Region

Allentown Health Bureau, City of Allentown

245 N. 6th St., Allentown, PA 18102
Hours: Monday and Wednesday 10:00 AM - 12:00 PM, Tuesday and Thursday 1:00 - 4:00 PM
Walk-Ins? Yes
Phone Intake? Yes
CE Specialist: Danielle Mineo
Phone: (610) 437-7760 x2880 or (610) 202-1934

Bethlehem Emergency Sheltering, Inc., located in the Bethlehem Area Public Library
11 W Church Street, Bethlehem, PA 18018
Hours of Operation: Monday - Wednesday and Friday 9:30 AM - 2:30 PM
Walk-Ins? – Yes, or by appointment (schedule via email)
Phone Intake? No
Contact: Maria Shior MShior@bes-inc.org

Bethlehem Health Bureau

10 East Church Street, 2nd Floor, Bethlehem, PA 18018
Hours of Operation: Monday – Friday 8:00 AM - 4:30 PM
Walk-Ins Accepted? Only during open hours of 9:00 – 10:00 AM and 2:00 – 3:00 PM
Phone Intake? No
CE Specialist: Benay Berger sberger@bethlehem-pa.gov
Phone Number: 610-865-7300

Lehigh Conference of Churches

457 W. Allen St., Allentown, PA 18102
Hours of Operation: Monday - Thursday 9:00 - 11:00 AM and 1:00 - 3:00 PM
Walk-Ins? Yes
Phone Intake? No

Connect To Home: Coordinated Entry Access Point Contact Information

New Bethany

333 Wyandotte Street, Bethlehem, PA 18015

Hours of Operation: Monday – Friday, 10:00 AM - 4:00 PM

Walk-Ins? Yes, or call to schedule an appointment

Phone Intake? No

Coordinator: Joseph Orth

Phone Number: 610-691-5602 ext. 260

River Crossing YMCA

425 South 15th Street, Allentown, PA 18102

Hours: Monday – Friday, 9:00 AM – 10:00 PM

Walk-Ins? Yes

Phone Intake? Yes

CE Specialist: Jesenii Benson

Phone: 610-910-4388 ext. 807

Third Street Alliance

41 North Third Street, Easton, PA 18042

Hours of Operation: Monday - Friday, 9:00 AM - 2:00 PM

Walk-Ins? Yes

Phone Intake? No

CE Specialist: Joanny Gonzalez

Phone Number: (610) 438-0956

Valley Youth House (18 to 24-year-olds in Lehigh and Northampton Counties Only)

Hours of Operation: Monday - Friday, 9:00 AM - 5:00 PM

Walk-Ins? No

Phone Intake? Yes, call to schedule an appointment.

Coordinator: Christina DiPierro

Phone Number: 484-866-5556

Connect To Home: Coordinated Entry Access Point Contact Information

Northern Tier Region

Bradford County Human Services

220 Main St., Unit 1, Towanda, PA 18848
Hours of Operation: Monday - Friday 8:00 AM - 4:30 PM
Walk-Ins? Yes (appointments are encouraged but not required)
Phone Intake? Yes
Point of Contact: Mary Sturdevant
Phone Number: 570-265-1760

STEP, Inc.

124 East Walnut Street, Lock Haven, PA 17745
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes (appointments encouraged but not required)
Phone Intake? Yes
Point of Contact: Nichole Miller
Phone Number: 570-858-5800

STEP, Inc.

2138 Lincoln Street, Williamsport, PA 17701
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes (appointments encouraged but not required)
Phone Intake? Yes
Point of Contact: Linsy Tran
Phone Number: 570-326-0587

Veterans Multi-Service Center (Veterans Only)

8 N. Grove St., Suite 2, Lock Haven, PA 17745
Hours of Operation: Monday - Friday 8:30 AM - 4:30 PM
Walk-Ins? Yes (appointments are encouraged but not required)
Phone Intake? Yes
Point of Contact: Sara Small
Phone Number: 844-226-0368

Connect To Home: Coordinated Entry Access Point Contact Information

Pocono Region

Street2Feet Homeless Outreach Center

130 N. First St, Suite 102
Stroudsburg, PA 18360
Hours of Operation: Monday - Friday 9:00 AM – 2:00 PM
Walk-Ins? Yes
Phone Intake? No
Point of Contact: Madison Djuric
Phone Number: 215-951-0300

Wilkes-Barre VA Medical Center (Veterans Only)

1111 East End BLVD., Wilkes-Barre, PA 18711
Hours of Operation: Monday – Friday 8:00 AM to 4:30 PM; holidays may affect these hours.
Walk-Ins Accepted? Yes
Phone Intake? Yes
CE Specialist: Gabrielle Mayer
Phone Number: 570-824-3521 ext. 24154
Email Address: gabrielle.mayer2@va.gov

South Central Region

Center for Community Action

2301 Beale Ave, Altoona, PA 16601
Hours of Operation: Monday - Friday 8:00 AM – 4:00 PM (except 12:00 - 1:00 PM)
Walk-Ins? Yes
Phone Intake? Yes
Point of Contact: Victoria Bowser
Phone Number: 814-946-3651

Connect To Home: Coordinated Entry Access Point Contact Information

Center for Community Action
300 North Spring Street, Everett, PA 15537
Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM
Walk-Ins? By appointment only
Phone Intake? Yes
Point of Contact: Michelle Mellott
Phone Number: 814-623-2002

Center for Community Action
510 Washington Street, Huntingdon, PA 16652
Hours of Operation: Monday - Friday 8:00 AM - 3:30 PM
Walk-Ins? By appointment only
Phone Intake? Yes
Point of Contact: Michelle Mellott
Phone Number: 814-643-4202

Center for Community Action
216 North Second Street, Suite D, McConnellsburg, PA 17233
Hours of Operation- Monday - Friday 8:00 AM to 3:30 PM (Except 12:00-12:30 PM)
Phone Intake? Yes
Walk-In? By Appointment
Point of Contact: Kaeleigh Clark
Phone Number 717-325-4380

Franklin County Community Connection Access Center
39 North Second Street, Chambersburg, PA, 17201
Hours of Operation: Monday - Friday 8:30 AM – 4:30 PM
Walk-Ins? Yes
Phone Intake? Yes
Point of Contact: Misty Conner mconner@franklincountypa.gov
Phone Number: 717-261-3893

Connect To Home: Coordinated Entry Access Point Contact Information

Housing Transitions
217 E Nittany Ave, State College, PA 16801
Hours: Monday - Friday 8:30 AM - 4:00 PM and by appointment; Saturdays and Sundays by appointment only
Walk-Ins? Yes
Phone Intake? Yes
Supervisor: Cara Spaid
Phone Number: 814-237-4865

The Next Step Center Inc.
406 Stoystown Road, Somerset, PA 15501
Hours: Monday - Friday 8:00 AM - 6:00 PM
Walk-Ins? No
Phone Intake? Yes
Supervisor: Karen Shaw
Phone Number: 814-444-8588

Tableland Services, Inc.
535 East Main St., Somerset, PA 15501
Hours of Operation: Monday - Friday 8:00 AM - 4:00 PM
Walk-Ins? Yes
Phone Intake? Yes
Point of Contact: Jacqueline Hersh
Phone Number: 814-445-9628