

Eastern PA CoC - 2016 CoC Workplan

Draft: Updated 2-15-16

| PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC | | | | |
|---|--|----------|---|--|
| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
| Reduce the number of people experiencing homelessness • HUD Target: Annual reductions • CoC 1 year Goal = ?? | Conduct webinar on eligibility criteria for CoC-funded projects in order to ensure existing resources are being utilized by eligible households | | DMA | Total # homeless persons: • 2014 PIT = 2,021 • 2015 PIT = 2,410 (+389) • 2016 PIT = TBD Desired Outcome: 2 additional PHAs to prioritize homeless households |
| | Increase affordable housing resources: • PAHRA Conference presentation to PHAs & RDAs regarding prioritization of homeless households | | Ben L., with PAHRA RHABs | |
| End Chronic Homelessness • USICH Goal: 0 by 12/31/17 • CoC 1 year Goal = ?? | Occupy the new chronic beds (42 units/56 beds) applied for in FY15 CoC competition. | | CoC Grantees: • Lehigh Conf of Churches & Catholic Social Services | Chronically homeless persons: • 2014 PIT = 134 • 2015 PIT = 153 (+19) • 2016 PIT = TBD Desired Outcomes: • X chronically homeless housed through chronic prioritization process • X new chronic beds |
| | Determine need for additional chronic beds based on new chronic definition for the FY16 CoC competition | | DMA | |
| | CoC has 164 chronic dedicated PSH beds. Additionally, chronic households will be prioritized in 88% of turnover beds in PSH per the FY15 PSH renewal applications submitted. Conduct webinar to ensure understanding of: • the new chronic definition and documentation requirements • the CoC's chronic prioritization policy and process (per HUD Notice 14-012) | | DMA | |
| | Develop process/tool to monitor the placement of chronic households in chronic dedicated and prioritized PSH beds | | DMA, with Data Committee | |

| PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC | | | | |
|--|--|---|-------------------------------|---|
| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
| End Chronic Homelessness (cont.) | Discuss and consider CoC policy to require chronic prioritization in all PSH turnover beds | | RHABs/ Governing Board | |
| | Work with DHS to increase resources for providing supportive services | | DCED/DMA/ Gov Bd. | |
| End Veterans Homelessness • USICH Goal = 0 by 12/31/15 • CoC 1 year Goal = ?? | NEED TO COORDINATE WITH VETERANS SUBCOMMITTEE | | Veterans Subcommittee | Veterans: • 2014 PIT = 103 • 2015 PIT = 150 (+47) • 2016 PIT = TBD |
| End Family Homelessness • USICH Goal: 0 by 12/31/20 • CoC 1 year Goal = ?? | Increase coordination with School District homeless liaisons | | | Homeless Families: • 2014 PIT = 346 • 2015 PIT= 404 (+58) • 2016 PIT = TBD |
| | Develop strategies for accessing McKinney-Vento education funding | | | |
| End Youth Homelessness • USICH Goal = 0 by 12/31/20 • CoC 1 year Goal = ?? | LV-RHAB to conduct a youth count, Spring 2016. Additional strategies to be developed based on the finding of this count. | | LV-RHAB | Homeless Youth Ages 18-24: • 2014 PIT = 282 • 2015 PIT = 254 (-28) • 2016 PIT = TBD |
| | Develop a strategy to better understand the prevalence, causes and needs of homeless youth • Determine if there is a need to have a youth count throughout the entire CoC | | RHABs | |
| | Examine youth data available in HMIS to determine if youth are coming from child welfare or other feeder system. If yes, CoC to meet with other systems to develop/enhance discharge planning. | | PA-HMIS & DMA | |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|-----------------------|-------------------------------|--|--|----------------|---------------|--------------------|---------|---------|--------------------|---------|---------|--------------------|---------|---------|--|----------------|---------------|--------------------|----------|---------|--------------------|----------|---------|--------------------|----------|---------|
| <p>Reduce the length of time homeless</p> <ul style="list-style-type: none"> • HUD Target: 30 days from entering homelessness to entering permanent housing • CoC 1 year Goal = ?? | <p>Obtain accurate data on length of time homeless for each of the past 3 years:</p> <ul style="list-style-type: none"> • CoC-wide data • Program-level data to identify which programs are contributing to longer lengths of stay and whether these have changed over time | | PA-HMIS | <p>HUD PERFORMANCE GOAL, MEASURE 1 – Draft Data from PA HMIS (based on May 2015 Guide):</p> <p>(1) Change in average and median length of time persons are homeless in ES projects</p> <table border="1"> <thead> <tr> <th></th> <th><u>Average</u></th> <th><u>Median</u></th> </tr> </thead> <tbody> <tr> <td>10/1/12 to 9/30/13</td> <td>66 days</td> <td>43 days</td> </tr> <tr> <td>10/1/13 to 9/30/14</td> <td>70 days</td> <td>47 days</td> </tr> <tr> <td>10/1/14 to 9/30/15</td> <td>69 days</td> <td>36 days</td> </tr> </tbody> </table> <p>(2) Change in average and median length of time persons are homeless in ES and TH projects</p> <table border="1"> <thead> <tr> <th></th> <th><u>Average</u></th> <th><u>Median</u></th> </tr> </thead> <tbody> <tr> <td>10/1/12 to 9/30/13</td> <td>193 days</td> <td>78 days</td> </tr> <tr> <td>10/1/13 to 9/30/14</td> <td>187 days</td> <td>85 days</td> </tr> <tr> <td>10/1/14 to 9/30/15</td> <td>157 days</td> <td>60 days</td> </tr> </tbody> </table> <p>Desired Outcome: development of a policy for full CoC implementation of “low barrier” model, or procedures around admissions policies and barriers to entry</p> | | <u>Average</u> | <u>Median</u> | 10/1/12 to 9/30/13 | 66 days | 43 days | 10/1/13 to 9/30/14 | 70 days | 47 days | 10/1/14 to 9/30/15 | 69 days | 36 days | | <u>Average</u> | <u>Median</u> | 10/1/12 to 9/30/13 | 193 days | 78 days | 10/1/13 to 9/30/14 | 187 days | 85 days | 10/1/14 to 9/30/15 | 157 days | 60 days |
| | | <u>Average</u> | <u>Median</u> | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 10/1/12 to 9/30/13 | 66 days | 43 days | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 10/1/13 to 9/30/14 | 70 days | 47 days | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10/1/14 to 9/30/15 | 69 days | 36 days | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | <u>Average</u> | <u>Median</u> | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10/1/12 to 9/30/13 | 193 days | 78 days | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10/1/13 to 9/30/14 | 187 days | 85 days | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10/1/14 to 9/30/15 | 157 days | 60 days | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Develop project level strategies to reduce the length of time homeless:</p> <ul style="list-style-type: none"> • Determine reasons for long/increased length of stay • Develop strategies for groupings of reasons • Work with agencies to implement strategies | | DMA with CoC grantees | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Increase Permanent Supportive Housing & Rapid Rehousing beds</p> <ul style="list-style-type: none"> • Identify FY2016 CoC Regional Applicants | | RHABs | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>Develop a strategy for Reallocation of TH to PSH or RRH</p> <ul style="list-style-type: none"> • Site Based TH: determine whether to change to PSH, focus on priority population, use site for other purpose • Scattered Site TH: determine whether to change to RRH • What are the characteristics of households that would most benefit from TH? | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes | | | | | | | | | | | | | | | |
|---|---|---------------------------------|---------------------------------|--|---------------------------------------|---------------------|-----------------------|----------------------|-----|-----|------------------------|-----|-----|---------------------------|-----|-----|------------------------|----|----|
| Reduce the length of time homeless (cont.) | Prioritize households that have been homeless the longest for RRH | | Coordinated Entry Planning Team | | | | | | | | | | | | | | | | |
| | 86% of FY15 CoC renewal applications submitted agreed to operate their program as “low barrier” to entry and retention. <ul style="list-style-type: none"> • Training via webinar/conference call • Sharing of best practices • Monitor projects’ commitment in FY2015 application (RHABs) | | DMA | | | | | | | | | | | | | | | | |
| | Discuss and consider CoC policy to require all programs to operate in a “low barrier” model | | RHABs & Governing Board | | | | | | | | | | | | | | | | |
| | Research and develop best practices around rapid rehousing | | DMA | | | | | | | | | | | | | | | | |
| Reduce returns to homelessness <ul style="list-style-type: none"> • HUD Target: TBD (HUD application target for retention from CoC funded SSO, TH and PH: 80% ie. Less than 20% become homeless) • CoC 1 year Goal = ?? | Obtain accurate data on returns to homelessness for each of the past 3 years: <ul style="list-style-type: none"> • CoC-wide data • Program-level data to identify which programs are contributing to returns to homelessness | | PA-HMIS | HUD PERFORMANCE GOAL, MEASURE 2 – Draft Data from PA HMIS (based on May 2015 Guide): <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"><u>Returns to HL (as of 9/30/15):</u></td> <td style="width: 20%;"><u><6 months</u></td> <td style="width: 20%;"><u>Within 2 years</u></td> </tr> <tr> <td>From Street Outreach</td> <td align="right">58%</td> <td align="right">63%</td> </tr> <tr> <td>From Emergency Shelter</td> <td align="right">13%</td> <td align="right">19%</td> </tr> <tr> <td>From Transitional Housing</td> <td align="right">10%</td> <td align="right">13%</td> </tr> <tr> <td>From Permanent Housing</td> <td align="right">4%</td> <td align="right">8%</td> </tr> </table> | <u>Returns to HL (as of 9/30/15):</u> | <u><6 months</u> | <u>Within 2 years</u> | From Street Outreach | 58% | 63% | From Emergency Shelter | 13% | 19% | From Transitional Housing | 10% | 13% | From Permanent Housing | 4% | 8% |
| | <u>Returns to HL (as of 9/30/15):</u> | <u><6 months</u> | <u>Within 2 years</u> | | | | | | | | | | | | | | | | |
| | From Street Outreach | 58% | 63% | | | | | | | | | | | | | | | | |
| From Emergency Shelter | 13% | 19% | | | | | | | | | | | | | | | | | |
| From Transitional Housing | 10% | 13% | | | | | | | | | | | | | | | | | |
| From Permanent Housing | 4% | 8% | | | | | | | | | | | | | | | | | |
| Develop project level strategies to reduce returns to homelessness: <ul style="list-style-type: none"> • Determine reasons for returns • Develop strategies for groupings of reasons • RHAB work with agencies to implement strategies | | DMA with CoC grantees and RHABs | | | | | | | | | | | | | | | | | |
| Share best practices around follow-up strategies for early intervention to prevent loss of housing. | | | | | | | | | | | | | | | | | | | |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
|---|---|---|---|--|
| Reduce returns to homelessness (cont.) | Provide training (webinar) on best practices of operating Rapid Re-housing | | DMA | |
| | Develop written standards to: <ul style="list-style-type: none"> • Direct appropriate initial intervention • Determine the most effective \$ or % of rental assistance and length of time for assistance to be provided | | Coordinated Entry Planning Team and others?? | |
| | Increase household income | | See below strategies | |
| Reduce # first time homeless <ul style="list-style-type: none"> • HUD Target: TBD. None established by HUD • CoC 1 year Goal = ?? | Using HMIS & PIT data to determine which counties had the largest number and percentage of first time homeless | | PA-HMIS & DMA | HUD PERFORMANCE GOAL, MEASURE 5 – Draft Data from PA HMIS (based on May 2015 Guide): (5) Number of persons that become homeless for the first time <u>10/1/14 – 9/30/15:</u> In ES & TH 2875 (94%) In ES, TH, & PH 3823 (93%) |
| | Determine whether those who are 1 st time homeless were discharged from an institution <ul style="list-style-type: none"> • Develop discharge protocols with those systems at the local or state level as needed | | PA-HMIS & DMA | |
| | Target ESG Prevention resources to counties with greatest need | | DCED | |
| | Provide PHFA with homeless data to inform their selection of PHARE funded projects | | | |
| | Develop diversion strategies under CES | | Coordinated Entry Planning Team | |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes | | | | | | | | | | | | |
|---|--|--|-------------------------------|--|----------------------------------|-----|--------------------------------------|-----|-----------------------------|-----|----------------------------------|-----|--------------------------------------|-----|-----------------------------|-----|
| <p>Increase employment and non-employment income</p> <ul style="list-style-type: none"> • HUD Target: TBD. None established by HUD • CoC 1 year Goal = ?? | <p>INCREASE INCOME: Use HMIS to identify programs in which individuals have no income at exit and reasons</p> | | PA-HMIS | <p>HUD PERFORMANCE GOAL, MEASURE 4 – Draft Data from PA HMIS (based on May 2015 Guide):</p> <p><u>10/1/14 – 9/30/15</u></p> <p>STAYERS (in CoC \$ programs)</p> <table border="0"> <tr> <td>(4.1) Increase employment income</td> <td align="right">10%</td> </tr> <tr> <td>(4.2) Increase non-employment income</td> <td align="right">45%</td> </tr> <tr> <td>(4.3) Increase total income</td> <td align="right">53%</td> </tr> </table> <p>LEAVERS (of CoC \$ programs)</p> <table border="0"> <tr> <td>(4.1) Increase employment income</td> <td align="right">50%</td> </tr> <tr> <td>(4.2) Increase non-employment income</td> <td align="right">53%</td> </tr> <tr> <td>(4.3) Increase total income</td> <td align="right">48%</td> </tr> </table> | (4.1) Increase employment income | 10% | (4.2) Increase non-employment income | 45% | (4.3) Increase total income | 53% | (4.1) Increase employment income | 50% | (4.2) Increase non-employment income | 53% | (4.3) Increase total income | 48% |
| | (4.1) Increase employment income | 10% | | | | | | | | | | | | | | |
| | (4.2) Increase non-employment income | 45% | | | | | | | | | | | | | | |
| (4.3) Increase total income | 53% | | | | | | | | | | | | | | | |
| (4.1) Increase employment income | 50% | | | | | | | | | | | | | | | |
| (4.2) Increase non-employment income | 53% | | | | | | | | | | | | | | | |
| (4.3) Increase total income | 48% | | | | | | | | | | | | | | | |
| <p>EMPLOYMENT INCOME: Determine the best method to fully utilize resources through WIOA</p> <ul style="list-style-type: none"> • Share basic information on how the CoC and Workforce Board systems work • Invite WIB and CareerLink representatives to RHAB meetings • Schedule a forum to provide presentations on both systems • Have representation on each other's boards • Provide concrete ways workforce planners can address the needs of jobseekers experiencing homelessness | | RHABs, with support from DMA if needed | | | | | | | | | | | | | | |
| <ul style="list-style-type: none"> • Collaborate on development CoC employment goals and in developing performance expectations for workforce system providers <p>Provide information regarding DHS Office of Income Maintenance SNAPS Employment and Training funding.</p> <ul style="list-style-type: none"> • Request DHS OIM staff provide webinar on employment resources available. | | DCED, with DMA | | | | | | | | | | | | | | |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | ✓ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
|---|---|---|---|--|
| Increase employment and non-employment income (cont.) | NON-EMPLOYMENT INCOME: SSI/SSDI/SOAR: <ul style="list-style-type: none"> • Determine what agencies are both trained in and use SOAR • Determine whether these agencies can provide these services to other programs • Encourage agencies that do not have access to a SOAR trained individual to either obtain training or identify a SOAR partner | | RHABs, with support from DMA | |
| Increase exits to permanent housing – Successful Placement from Street Outreach • HUD Target: TBD. None established by HUD to date. • CoC 1 year Goal = ?? | WORK WITH COORDINATED ENTRY AND DATA COMMITTEES Increase coordination with PATH, SSVF, and other street outreach efforts | | Coordinated Entry Planning Team, Data Subcommittee, DMA | HUD PERFORMANCE GOAL, MEASURE 7 – Draft Data from PA HMIS (based on May 2015 Guide): 7a.1 Street Outreach to PH destination 10/1/12 to 9/30/13 14% (30 of 217 outreach to PH) 10/1/13 to 9/30/14 8% (13 of 177 outreach to PH) 10/1/14 to 9/30/15 64% (14 of 25 outreach to PH) |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
|---|---|---|--|--|
| <p>Increase exits to permanent housing – Successful Placement in or Retention of Permanent Housing</p> <ul style="list-style-type: none"> • HUD Target – PSH Retention: TBD. None established by HUD to date. Historically HUD target was 80%. • CoC 1 year Goal = ?? | <p>WORK WITH COORDINATED ENTRY AND DATA COMMITTEES</p> | | <p>Coordinated Entry Planning Team, Data Subcommittee, DMA</p> | <p>HUD PERFORMANCE GOAL, MEASURE 7 – Draft Data from PA HMIS (based on May 2015 Guide):</p> <p>10/1/14 – 9/30/15:</p> <p>7b.1 ES, TH, RRH successful placement in PH 53%</p> <p>7b.2 PSH Retention or other successful PH placement 94%</p> |
| <p>Revise ranking and review criteria</p> | <p>Review the list of CoC performance outcomes to identify potential ranking criteria</p> <hr/> <p>Review HUD suggested project review/ranking criteria. HUD suggested project review based on:</p> <ul style="list-style-type: none"> • project type; • performance outcomes (e.g. length of stay, % permanent housing exit destinations, % increase in income); • project performance: participant eligibility, utilization rates, quarterly draw downs, frequency/amount of funds recaptured by HUD, submission of timely APRs, monitoring findings/remediation, etc.) <hr/> <p>Incorporate outcomes & activities that are priorities to the CoC (e.g. RHAB participation, HMIS data quality)</p> | | <p>Ranking Committee</p> | <p>Desired Outcome: The development of a transparent and competitive ranking process, designed to ensure that high performing programs continue to receive CoC funds.</p> |

PRIMARY GOAL: END HOMELESSNESS THROUGHOUT THE COC

| HUD & CoC Goal | Activities for accomplishing goal | √ | Responsible Entity/Individual | Supporting Data and Desired Outcomes |
|---|--|---|---------------------------------------|--|
| <p>Develop and implement a year-round project monitoring process</p> | <p>Develop a system to review:</p> <ul style="list-style-type: none"> • Project performance, that project is serving eligible clients, projects are at full occupancy, are drawing down HUD funds at least quarterly, submitting APRs on time. • PSH utilization of the Chronic Prioritization protocol. (above) • Implementing Housing First (above) | | Data Committee | <p>Desired Outcome: Monitoring of CoC's investment of resources to ensure all resources are working in unison to further CoC goals</p> |
| <p>Increase HMIS participation</p> <ul style="list-style-type: none"> • HUD Target: 85% bed coverage rate, for each bed type • CoC 1 year Goal: ES = 55% TH = 80% RRH = 100% PSH = 72% | <p>Require HMIS participation for all of an agency's homeless projects, not just those that receive CoC and/or ESG funds for them to be eligible for continued funding.</p> | | Data Committee, with support from DMA | <p>2015 HIC reported HMIS participation as:</p> <ul style="list-style-type: none"> • Emergency Shelters = 45% • Transitional housing = 75% • Rapid Rehousing = 100% • Permanent Supportive Housing = 69% (of the 405 beds not on HMIS, 327 are HUD-VASH) |
| | <p>Conduct meetings with non-participating organizations in order to better understand reasons for non-participation. Develop responsive strategies.</p> | | | |
| | <p>Develop visually engaging documents that provide information about persons experiencing homelessness and progress on CoC goals in order to demonstrate the value of data.</p> | | | |